

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Monday, April 04, 2016 1:54 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: OPA's CVE portal - Action Required --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED

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CVE FOIA

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, July 27, 2015 9:58 AM  
**To:** [REDACTED] (DO)(FBI); [REDACTED] (OPA)(FBI)  
**Subject:** OPA's CVE portal - Action Required --- UNCLASSIFIED

Classification: UNCLASSIFIED

Good Morning [REDACTED] and [REDACTED]

What is the official name/title of your portal? Please advise as soon as you can today as I am creating the agenda and need to send it out to all the attendees first thing tomorrow morning.

Thank you!

☺

[REDACTED]  
Management and Program Analyst

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Office of Partner Engagement

Countering Violent Extremism Section

Room [REDACTED]

Ext. [REDACTED]

===== Classification: UNCLASSIFIED

===== Classification: UNCLASSIFIED

[REDACTED] (FD) (FBI)

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Monday, July 27, 2015 11:18 AM  
**To:** [REDACTED] (DO) (FBI)  
**Subject:** RE: CVE Slogans

My 2 cents: [REDACTED]

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[REDACTED] **MSPM**

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit  
Office: [REDACTED]

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, July 27, 2015 11:13 AM  
**To:** [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
**Cc:** [REDACTED] (FD) (FBI)  
**Subject:** RE: CVE Slogans

[REDACTED]  
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Here is a listing of your ideas and a few others we believe may drive home the reason for the portal.

- 1)
- 2)
- 3)
- 4)
- 5)
- 6)
- 7)
- 8)
- 9)

Also, I will be at a conference Tuesday, Wednesday and Thursday this week. But I will be in Thursday AM at FBIHQ for a short time.

The community may ask on Friday for insight into what this may be called...so maybe we can decide this week on the slogan. Getting their buy-in may be key to a slogan they can embrace.

Lastly, if you have the screen shots you are presenting, please forward when you can.

Otherwise, best to reach me via UNET on any questions you may have.

Appreciate all of your team's efforts !!!!

T

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**From:** [REDACTED] (DO) (FBI)  
**Sent:** Friday, July 24, 2015 1:44 PM  
**To:** [REDACTED] (DO) (FBI) [REDACTED] (DO) (FBI) [REDACTED] (DO) (FBI) [REDACTED] (OPE) (FBI)  
**Cc:** [REDACTED] (FD) (FBI)  
**Subject:** CVE Slogans

All,

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This is to spark conversation on how we will further brand/explain the program per our discussion with AD Kortan. Please review and come up with additional suggestions, changes, edits, comments, likes or dislikes by Tuesday July 28th. We're open to any and all feedback at this point. Please send all ideas and responses directly to [REDACTED]

Regards,

[REDACTED]  
Unit Chief  
Director's Office, Office of Public Affairs  
FBI.gov & Internet Operations Unit  
[REDACTED]

---

### Branding for the Website/CVE Slogans:

- 1)
- 2)
- 3)
- 4)
- 5)
- 6)
- 7)
- 8)

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9)

10)

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**Branding for the Website/CVE Slogans:**

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[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Monday, April 04, 2016 1:55 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: name of OPA's cve portal/website --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

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Classification: UNCLASSIFIED

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CVE FOIA

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, July 27, 2015 12:25 PM  
**To:** [REDACTED] (OPA) (FBI), [REDACTED] (OPE) (FBI)  
**Subject:** Name of OPA's cve portal/website --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi guys

What is the official name/title of this website/portal?

Please advise asap..putting together agenda to be sent to attendees today.

Thanks!

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[REDACTED]  
Management and Program Analyst

Office of Partner Engagement

Countering Violent Extremism Section

Room [REDACTED]

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] DO (FBI)  
**Sent:** Monday, April 04, 2016 1:56 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: name of OPA's cve portal/website --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

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CVE FOIA

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, July 28, 2015 8:21 AM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI)  
**Subject:** RE: name of OPA's cve portal/website --- UNCLASSIFIED

**Classification:** UNCLASSIFIED

Thank [REDACTED]

Ok then, no worries. How about a couple of lines describing its intent and purpose, audience.....can any of you please provide me with that instead?

Thanks [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, July 27, 2015 6:25 PM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (OPE) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI)  
**Subject:** RE: name of OPA's cve portal/website --- UNCLASSIFIED

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**Classification:** UNCLASSIFIED

Hi [REDACTED]

We're getting into semantics that haven't officially been decided yet.

For now the title is:

Thanks,

[REDACTED]  
Unit Chief  
Director's Office, Office of Public Affairs  
FBI.gov & Internet Operations Unit  
[REDACTED]

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**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, July 27, 2015 12:25 PM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** name of OPA's cve portal/website --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi guys  
What is the official name/title of this website/portal?  
Please advise asap..putting together agenda to be sent to attendees today.

Thanks!  
☺

[REDACTED]  
Management and Program Analyst  
Office of Partner Engagement  
Countering Violent Extremism Section  
Room [REDACTED]

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Monday April 04 2016 1:57 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: name of OPA's cve portal/website --- UNCLASSIFIED

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**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED

CVE FOIA

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, July 28, 2015 10:09 AM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Cc:** [REDACTED] (OPA)(FBI)  
**Subject:** RE: name of OPA's cve portal/website --- UNCLASSIFIED

Classification: UNCLASSIFIED

Thank you [REDACTED]

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**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Tuesday, July 28, 2015 9:52 AM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Cc:** [REDACTED] (OPA)(FBI)  
**Subject:** RE: name of OPA's cve portal/website --- UNCLASSIFIED

Classification: UNCLASSIFIED

[REDACTED]

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, July 28, 2015 8:21 AM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Cc:** [REDACTED] (OPA)(FBI); [REDACTED] (OPA) (FBI)  
**Subject:** RE: name of OPA's cve portal/website --- UNCLASSIFIED

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Classification: UNCLASSIFIED

Thanks [REDACTED]

Ok then, no worries. How about a couple of lines describing its intent and purpose, audience.....can any of you please provide me with that instead?

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Thanks

From: [REDACTED] (OPA) (FBI)  
Sent: Monday, July 27, 2015 6:25 PM  
To: [REDACTED] (OPE) (FBI); [REDACTED] (OPE) (FBI)  
Cc: [REDACTED] (OPA)(FBI); [REDACTED] (OPA) (FBI)  
Subject: RE: name of OPA's cve portal/website --- UNCLASSIFIED

Classification: UNCLASSIFIED

H [REDACTED]

We're getting into semantics that haven't officially been decided yet.

For now the title is:

"Don't Be a Puppet"

However the sub slogans or identifying information need to be decided. I would defer to [REDACTED] on what he wants it called for this forum. Also looping in [REDACTED] the UC of Community Relations and SC [REDACTED]

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Thanks,

[REDACTED]  
Unit Chief  
Director's Office, Office of Public Affairs  
FBI.gov & Internet Operations Unit  
[REDACTED]

From: [REDACTED] (OPE) (FBI)  
Sent: Monday, July 27, 2015 12:25 PM  
To: [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
Subject: name of OPA's cve portal/website --- UNCLASSIFIED

Classification: UNCLASSIFIED

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Hi guys

What is the official name/title of this website/portal?

Please advise asap..putting together agenda to be sent to attendees today.

Thanks!

(S)



Management and Program Analyst  
Office of Partner Engagement  
Countering Violent Extremism Section  
Room [redacted]

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Classification: UNCLASSIFIED

[REDACTED] RMD) (FBI)

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From: [REDACTED] (OPA) (FBI)  
Sent: Monday, August 03, 2015 4:49 PM  
To: [REDACTED] (FD) (FBI)  
Subject: Focus group notes --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

=====

Here are my notes from the focus group. These are raw and not organized – just in the order I took them down.



Feedback from  
focus group 7-31...

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**Classification:** UNCLASSIFIED

Feedback on

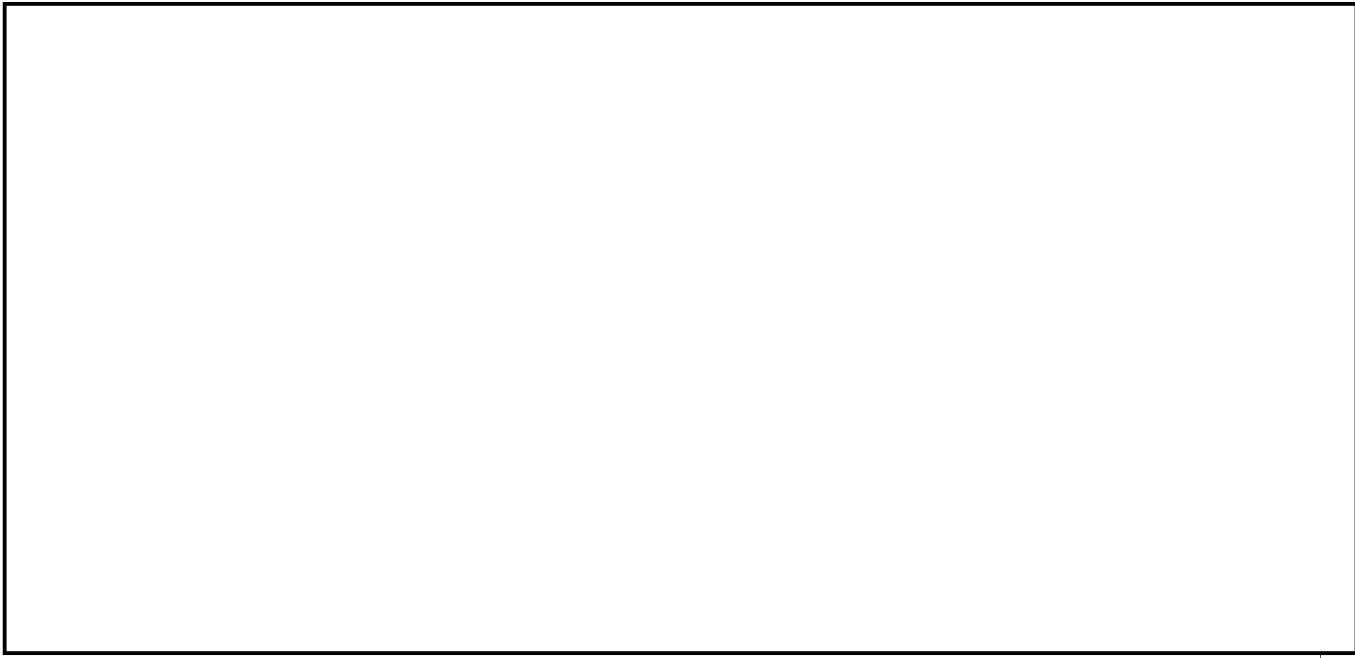
Focus Group 7/31/15

**Section 1**

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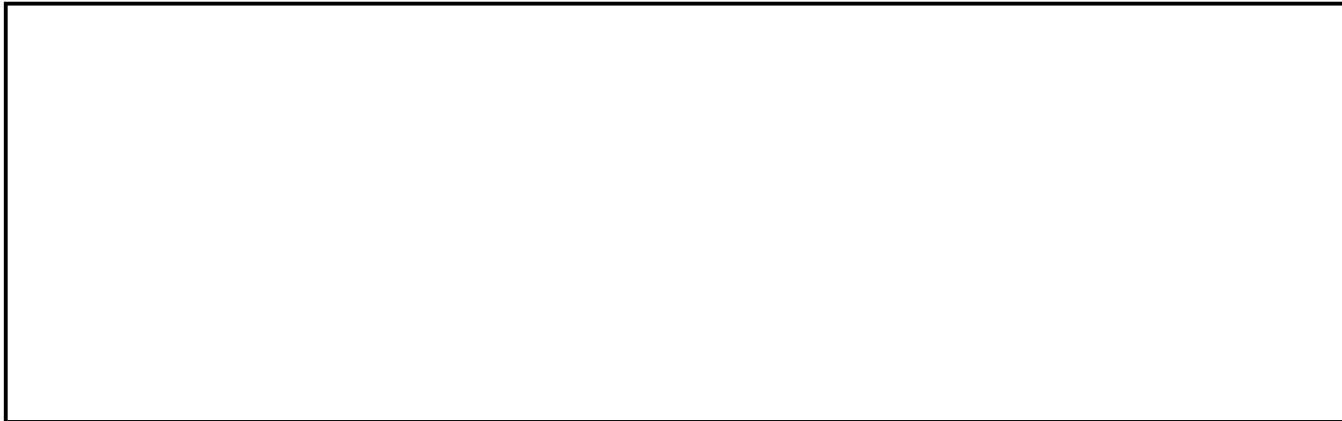
**Section 2**

**Section 4**



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**General thoughts**



[REDACTED] RMD) (FBI)

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**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 11:29 AM  
**To:** [REDACTED] RMD) (FBI)  
**Subject:** FW: CVE portal

CVE FOIA

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**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:18 AM  
**To:** [REDACTED] (WF) (FBI)  
**Subject:** RE: CVE portal

Hi [REDACTED]

I was just thinking about this too.

My A/SC [REDACTED] mentioned maybe next week you could come over to see the Portal and our Memorandum of Understanding which is another tool we are seeking to employ.

Would that work for you? The Portal takes about an hour to go through it screen by screen. If you don't want to examine every screen, then it will go faster. Briefing you on the MOU would take about half an hour.

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Let me know what you think.

Thanks [REDACTED]

---

**From:** [REDACTED] (WF) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:14 AM  
**To:** [REDACTED] (INSD) (FBI)  
**Subject:** CVE portal

Hi [REDACTED]

I am pretty free this week. Can you please let me know when we can view the CVE portal?

Thanks, [REDACTED]

SSA [REDACTED]

FBI Washington Field Office  
Public Affairs/Community Outreach

Des. [REDACTED]

Cell [REDACTED]

[@FBIWFO](http://FBI.gov/washingtonondc)

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[REDACTED] (RMD) (FBI)

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From: [REDACTED] (OPE) (FBI)  
Sent: Tuesday, April 05, 2016 11:29 AM  
To: [REDACTED] (RMD) (FBI)  
Subject: FW: CVE portal

CVE FOIA

---

From: [REDACTED] (INSD) (FBI)  
Sent: Tuesday, August 11, 2015 11:24 AM  
To: [REDACTED] (WF) (FBI)  
Subject: RE: CVE portal

You're very welcome [REDACTED]

---

From: [REDACTED] (WF) (FBI)  
Sent: Tuesday, August 11, 2015 11:22 AM  
To: [REDACTED] (INSD) (FBI)  
Subject: RE: CVE portal

Thanks [REDACTED]

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SSA [REDACTED]  
*FBI Washington Field Office*  
Public Affairs/Community Outreach  
Desk [REDACTED]  
Cell [REDACTED]  
[REDACTED]  
[@FBIWFO](http://FBI.gov/washingtonondc)

---

From: [REDACTED] (INSD) (FBI)  
Sent: Tuesday, August 11, 2015 11:21 AM  
To: [REDACTED] (WF) (FBI)  
Subject: RE: CVE portal

Great!

Let me do some coordinating on this end with [REDACTED] and [REDACTED]  
I will get back to you as soon as I can.

Thanks!

---

From: [REDACTED] (WF) (FBI)  
Sent: Tuesday, August 11, 2015 11:19 AM  
To: [REDACTED] (INSD) (FBI)  
Subject: RE: CVE portal

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I am up for it-what day works for you guys?

SSA [REDACTED]  
*FBI Washington Field Office*

*Public Affairs/Community Outreach*

Desk [redacted]

Cell [redacted]

[redacted] [@FBIWFO](http://FBI.gov/washingtondc)

---

**From:** [redacted] (INSD) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:18 AM  
**To:** [redacted] (WF) (FBI)  
**Subject:** RE: CVE portal

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Hi [redacted]

I was just thinking about this too.

My A/SD [redacted] mentioned maybe next week you could come over to see the Portal and our Memorandum of Understanding which is another tool we are seeking to employ.

Would that work for you? The Portal takes about an hour to go through it screen by screen. If you don't want to examine every screen, then it will go faster. Briefing you on the MOU would take about half an hour.

Let me know what you think.

Thanks [redacted]

---

**From:** [redacted] (WF) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:14 AM  
**To:** [redacted] (INSD) (FBI)  
**Subject:** CVE portal

Hi [redacted]

I am pretty free this week. Can you please let me know when we can view the CVE portal?

Thanks, [redacted]

SSA [redacted]

FBI Washington Field Office

Public Affairs/Community Outreach

Desk [redacted]

Cell [redacted]

[redacted] [@FBIWFO](http://FBI.gov/washingtondc)

[REDACTED] (RMD) (FBI)

---

**From:** [REDACTED] OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 11:29 AM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: CVE portal

CVE FOIA

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**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:21 AM  
**To:** [REDACTED] (WF) (FBI)  
**Subject:** RE: CVE portal

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Great!

Let me do some coordinating on this end with [REDACTED] and [REDACTED]  
I will get back to you as soon as I can.

Thanks!

---

**From:** [REDACTED] (WF) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:19 AM  
**To:** [REDACTED] (INSD) (FBI)  
**Subject:** RE: CVE portal

I am up for it-what day works for you guys?

SSA [REDACTED]  
FBI Washington Field Office  
Public Affairs/Community Outreach  
Desk [REDACTED]  
Cell [REDACTED]  
[REDACTED]  
[@FBIWFO](http://FBI.gov/washingtondc)

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---

**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:18 AM  
**To:** [REDACTED] (WF) (FBI)  
**Subject:** RE: CVE portal

Hi [REDACTED]

I was just thinking about this too.

My A/SC [REDACTED] mentioned maybe next week you could come over to see the Portal and our Memorandum of Understanding which is another tool we are seeking to employ.

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Would that work for you? The Portal takes about an hour to go through it screen by screen. If you don't want to examine every screen, then it will go faster. Briefing you on the MOU would take about half an hour.

Let me know what you think.

Thanks

**From:** [REDACTED] (WF) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:14 AM  
**To:** [REDACTED] (INSD) (FBI)  
**Subject:** CVE portal

Hi [REDACTED]

I am pretty free this week. Can you please let me know when we can view the CVE portal?

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Thanks, [REDACTED]

SSA [REDACTED]

FBI Washington Field Office

Public Affairs/Community Outreach

Desk [REDACTED]

Cell [REDACTED]

[@FBIWFO](http://FBI.gov/washingtonondc)

[REDACTED] (RMD) (FBI)

---

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 11:29 AM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: CVE portal

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CVE FOIA

---

**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:24 AM  
**To:** [REDACTED] (DO) (FBI)  
**Cc:** [REDACTED] (WF) (FBI); [REDACTED] (CG) (FBI)  
**Subject:** FW: CVE portal

Hi [REDACTED]  
I spoke with [REDACTED] after receiving this email and we are actually looking to next week to see the Portal and then we (OPE) would also brief him on our MOU.

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Do you have any time next week to show me and [REDACTED] the Portal? Neither of us were able to make it to the focus group showing.

Please advise.

Thanks!

☺

---

**From:** [REDACTED] (WF) (FBI)  
**Sent:** Tuesday, August 11, 2015 11:14 AM  
**To:** [REDACTED] (INSD) (FBI)  
**Subject:** CVE portal

Hi [REDACTED]

I am pretty free this week. Can you please let me know when we can view the CVE portal?

Thanks, [REDACTED]

SSA [REDACTED]

FBI Washington Field Office  
Public Affairs/Community Outreach

Desh [REDACTED]

Cel [REDACTED]

[REDACTED]  
[@FBIWFO](http://FBI.gov/washingtondc)

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[REDACTED] (RMD) (FBI)

---

From: [REDACTED] (OPE) (FBI)  
Sent: Tuesday, April 05, 2016 11:30 AM  
To: [REDACTED] (RMD) (FBI)  
Subject: FW: CVE portal

CVE FOIA

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From: [REDACTED] (INSD) (FBI)  
Sent: Thursday, August 13, 2015 11:04 AM  
To: [REDACTED] (DO) (FBI)  
Subject: FW: CVE portal

Hello [REDACTED]

Just following up with you on this....let me know of a date next week that works for you.

Thanks

[REDACTED]

---

From: [REDACTED] (DO) (FBI)  
Sent: Tuesday, August 11, 2015 11:51 AM  
To: [REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI)  
Subject: RE: CVE portal

[REDACTED]  
[REDACTED]

I am out this week, but forwarding to [REDACTED] as they gave the briefing on the portal.

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----- Original message -----

From: [REDACTED] (INSD) (FBI)" [REDACTED]  
Date: 08/11/2015 11:23 AM (GMT-05:00)  
To: [REDACTED] (DO) (FBI)" [REDACTED]  
Cc: [REDACTED] (WF) (FBI)" [REDACTED] (CG) (FBI)"  
[REDACTED]  
Subject: FW: CVE portal

Hi [REDACTED]

I spoke with [REDACTED] after receiving this email and we are actually looking to next week to see the Portal and then we (OPE) would also brief him on our MOU.

Do you have any time next week to show me and [REDACTED] the Portal? Neither of us were able to make it to the focus group showing.

Please advise.

Thanks!

☺

From: [REDACTED] (WF) (FBI)  
Sent: Tuesday, August 11, 2015 11:14 AM  
To: [REDACTED] (INSD) (FBI)  
Subject: CVE portal

Hi [REDACTED]

I am pretty free this week. Can you please let me know when we can view the CVE portal?

Thanks, [REDACTED]

SSA [REDACTED]

*FBI Washington Field Office  
Public Affairs/Community Outreach*

Desk [REDACTED]

Cel [REDACTED]

[REDACTED]  
[@FBIWFO](http://FBI.gov/washingtondc)

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[REDACTED] (FD) (FBI)

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From: [REDACTED] (OPE) (FBI)  
Sent: Monday, August 17, 2015 8:51 AM  
To: [REDACTED] (FD)(FBI)  
Cc: [REDACTED] (OPE) (FBI)  
Subject: Portal - Requested Info --- UNCLASSIFIED//FOUO

SentinelCaseId: NON-RECORD

Classification: UNCLASSIFIED//FOUO

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[REDACTED]

As discussed, here are my responses to my due outs on the portal:

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[Large redacted area]

Hope this helps.....

T

SIA [redacted]  
Countering Violent Extremism Office  
Office of Partner Engagement  
FBIHQ; [redacted]  
Telephone [redacted]  
Blackberry: [redacted]

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Classification: UNCLASSIFIED//FOUO

[REDACTED] (FD) (FBI)

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**From:** [REDACTED] (FD) (FBI)  
**Sent:** Friday, August 28, 2015 11:42 AM  
**To:** [REDACTED] (DO) (FBI)  
**Subject:** RE: CVE 1st Amendment Intro

OGC reviewed the list of options [REDACTED]

OGC recommendation:

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[REDACTED] **MSPM**

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit, Office of Public Affairs  
Office: [REDACTED]

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Thursday, August 27, 2015 12:38 PM  
**To:** [REDACTED] (FD) (FBI)  
**Subject:**

[REDACTED]  
Unit Chief  
Director's Office, Office of Public Affairs  
FBI.gov & Internet Operations Unit  
[REDACTED]

b6  
b7C

(RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, September 21, 2015 4:59 PM  
**To:** HQ-OPA-ALL EMPLOYEES  
**Subject:** OPA Weekly Overview ---- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

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### Coming up this week

Day	Issue/Event	Location	OPA POC	Coverage Plan/Notes
9/21	eFOIA launches today allowing electronic requests for documents under the Freedom of Information Act	FBI.gov	[REDACTED]	No press release, but a statement is prepared in case of media inquiries
9/21	CRU UC [REDACTED] will give a presentation to "Field Office Recruiters" on how Community Outreach can support their mission by providing access to diverse communities.	Lansdowne training facility.	[REDACTED]	
9/21	Director will speak at InfraGard National Members Alliance Annual Meeting	Chantilly, VA	[REDACTED]	Closed to press
9/21	Press release expected for Michael J. Anderson, SAC Chicago Division	FBI.gov	[REDACTED]	
9/22	Chicago and Seattle Citizens Academies visit FBIHQ	SIOC Back Briefing Room	[REDACTED]	
9/23	Director will meet with Members of Interpol	Lyon, France	[REDACTED]	Closed to press
9/23	Director will meet with Members of French National Police	Lyon, France	[REDACTED]	Closed to press
9/23	FIOU/CRU will lead a focus group at [REDACTED] [REDACTED] to get feedback on the "Don't be a Puppet" CVE program	Virginia	[REDACTED]	"Don't be a Puppet: Pulling Back the Curtain on Violent Extremism" is an interactive web program, built by OPA for the CVE Office, to teach high schoolers critical thinking about violent extremism
9/24	Director will speak at European Police Chiefs Conference	The Hague, Netherlands	[REDACTED]	Press TBD
9/25	Director will speak at Intelligence Analysts graduation	Quantico	[REDACTED]	

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## Stories and Issues

Inquiries handled by NPO	Business email compromise scams, credit card fraud rings that test stolen information through nonprofit donations pages, Internet of Things PSA, Papal visit, screening Syrian refugees, retirement of former EAD Pender, economic espionage statistics, Insane Clown Posse lawsuit, trends in SARS on human trafficking, USG's use of email encryption technology known as [REDACTED] FBI-led interagency training in El Salvador, FBIHQ consolidation project, wax statue of J. Edgar Hoover, Ricin, China hacking, MS-13, Joey Meek, FBI investigation into former Secretary of State Hillary Clinton's email server
Investigative Publicity	<ul style="list-style-type: none"> <li>• Assisted FBI MM with national/international publicity regarding [REDACTED] wanted for his alleged involvement in a securities fraud scheme that defrauded primarily elderly individuals from 2011 through 2014. There are at least 100 known victims of the scheme who have lost in excess of a total of one million dollars. The Foreign Press Center assisted the FBI with media coverage in Canada, the Caribbean, and Latin American countries.</li> <li>• Continue assisting FBI JK with publicity regarding 2 unknown suspects, a male and female, wanted in connection with recent armed jewelry store robberies in Florida, Georgia and South Carolina.</li> <li>• Continue assisting FBI WFO with publicity regarding several unknown suspects wanted for robberies of 7-Eleven stores in Prince William County in August 2015. These crimes are being worked in connection with a series of Hobbs Act - Robbery of Commercial Institution investigations.</li> <li>• Provide assistance to FBI LV with national publicity regarding a reward offered for information leading to the arrest and conviction of individuals responsible for the vandalism of several churches in Nevada and California in 2015.</li> <li>• Provide assistance to FBI LR regarding publicity for [REDACTED] a convicted felon, who is wanted for rape in 2006.</li> </ul>
FBI.GOV Stories	<ul style="list-style-type: none"> <li>• How the FBI handles big events—story in conjunction with Papal visit (went up Friday, September 18; will stay on FBI.gov slider on homepage)</li> <li>• Memphis luxury car/Internet fraud scheme (Thursday)</li> </ul>
Radio/Podcasts	<ul style="list-style-type: none"> <li>• <b>FBI, This Week:</b> The separate but similar investigative missions of the FBI and DEA regarding heroin, fentanyl-laced heroin and the Mexican cartels who traffic them. Representatives from both the FBI and DEA will be interviewed.</li> <li>• <b>Wanted by the FBI:</b> <ol style="list-style-type: none"> <li>1. Feature regarding missing persons [REDACTED] and [REDACTED]</li> <li>2. Interview with FBI Miami SA [REDACTED] regarding the investment fraud investigation of [REDACTED]</li> </ol> </li> </ul>
BU News	<ul style="list-style-type: none"> <li>• Director's Awards coverage</li> <li>• Covering Hispanic Heritage Month ceremony</li> <li>• Waiting approval of DI's submitted 9/23 article on the PDB</li> <li>• Covering Suicide Prevention event</li> </ul>
New Public Affairs Guidance Expected	<ul style="list-style-type: none"> <li>• Color of Law</li> <li>• Operation Cross Country</li> </ul>

Looking forward

Day/Time	Issue/Event	Location	OPA POC	Coverage Plan
9/28	Planned posting of the 2014 Crime in the United States	FBI.GOV		
9/30 (tentative date)	Launch of publicity campaign for Philadelphia regarding missing persons [redacted] and [redacted]	East coast region	IPPAU	Will include a Podcast/Vodcast, social media, billboards along the East Coast, and local press release
9/30	DAD Delaney will speak at the Anti-Money Laundering and Financial Crime Conference	Las Vegas, NV	[redacted]	Press TBD
10/2	Director will speak to American College of Trial Lawyers	Chicago, IL	[redacted]	
Coming in October:				
<ul style="list-style-type: none"> <li>• Cyber Security Awareness Month</li> <li>• International Association of Chiefs of Police Conference (Director speaks 10/26)</li> <li>• Operation Cross Country</li> <li>• Large scale publicity campaign for ECAP (John Doe 34)</li> <li>• Director quarterly pen &amp; pad discussion with the press regulars</li> </ul>				

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

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**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, October 05, 2015 4:59 PM  
**To:** HQ-OPA-ALL EMPLOYEES  
**Subject:** OPA Weekly Overview --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

**Classification:** UNCLASSIFIED

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TRANSITORY RECORD

The major event this week is Operation Cross Country 9. OPA is once again supporting VCAC's "Operation Cross Country" initiative, which is taking place October 8-10 in 55 of 56 field offices and, for the first time, Operation Cross Country IX will feature an international component, with operations taking place across Canada, as well. We're preparing local press release templates, as well as a story on FBI.gov, that will be posted next week. We're also working with the Ontario Provincial Police in coordinating a press conference to be held in Toronto, Canada on October 22 to discuss the international aspect of Operation Cross Country. Since the Innocence Lost initiative was launched in 2003, the FBI has taken part in the rescue of more than 4800 minors, and the operations have resulted in more than 2000 convictions, at least 15 defendants who received life sentences.

AD Kortan is accompanying the Director to NY today and tomorrow. The Director will speak at the "Voices of September 11<sup>th</sup>" gala this evening. Tomorrow, he will meet with key players at CNN. He will also visit his high school for its 50<sup>th</sup> anniversary. Also this week, we have the monthly Lync call with media reps, EAD Amy Hess will be interviewed by the *Washington Post*, Cyber Security Awareness Month continues, we're briefing the Deputy Director on the new CVE portal, and the latest *Investigator* will be published.

Have a great week.

#### Coming up this week

Day	Issue/Event	Location	OPA POC	Coverage Plan/Notes
10/5	EAD Amy Hess will be interviewed by [REDACTED] [REDACTED] of the Washington Post for a possible front page story	FBIHQ	[REDACTED]	
10/5	Director will speak at the Voices of September 11 <sup>th</sup> "Always Remember" 8 <sup>th</sup> Annual Gala	New York	[REDACTED]	Press TBD; Director Mueller will be there as well.
10/6	Detroit Citizens Academy visits FBIHQ	SIOC Back Briefing Room	[REDACTED]	
10/6	FIOU will brief Deputy Director on new CVE portal "Don't be a Puppet"	Deputy Director's Conference Room	[REDACTED]	
10/7-10	Operation Cross Country 9	55 field offices	[REDACTED]	
10/7	Monthly Lync call with	NPO and Lync	[REDACTED]	

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2 p.m.	media coordinators			
10/7	Director will speak at the Attorney General's summit on violent crime			The audience for this event will be law enforcement and elected officials.
10/8	Federal News Radio will interview Deputy Associate Deputy Director Andy Caster on the Insider Threat Program	Federal News Radio studio		
10/8	Director will speak to the Association of General Counsel Fall Meeting	Washington, D.C.		Press TBD
10/8	Latest issue of the <i>Investigator</i> will be published	BUNET		Focus of the issue is unusual occupations in the FBI

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## Stories and Issues

Inquiries handled by NPO	Oregon Umpqua Community College shooting, FBI investigation into former Secretary of State Hillary Clinton's email server, debit and credit card fraud, Patreon hack, Nazi stolen art returned to Poland, threat from ISIL, Chinese bombings, Going Dark, Operation Pacifier, House Homeland Security Foreign Fighter report, encryption and hacking [REDACTED] Iran sanctions, CPB and public corruption on the border, CIUS 2014, online child abuse
Investigative Publicity	Continue assisting FBI Sacramento with planning a localized media campaign in California and Nevada regarding fugitive [REDACTED] [REDACTED] who is wanted for murder. On Wednesday, October 7th, 2015, Sacramento media representative will put out a press release detailing the crime, reward information, and new photograph of the fugitive. IPPAU will assist with social media.
FBI.GOV Stories	<ul style="list-style-type: none"> <li>Atlanta case involving insurance fraudster victimizing trucking companies (Monday)</li> <li>Dallas identity theft case involving the subject assuming the identity of a hospice nurse (Thursday)</li> </ul>
Radio/Podcasts	<ul style="list-style-type: none"> <li><i>FBI, This Week</i>: Cyber Security Awareness Month</li> <li><i>Wanted by the FBI</i>: PSA will feature white collar fugitive [REDACTED] [REDACTED] out of Miami</li> </ul>
BU News	<ul style="list-style-type: none"> <li>Feature on Director Comey's meeting with national reporters to discuss a wide array of topics, including an update on the internal review of the background check process for gun purchases.</li> <li>Article on IdeaSTORM, the FBI's new online tool for brainstorming and sharing ideas about the HQ Consolidation Project.</li> <li>Plan to publish an article on the overall account of the FBI-led workshop that demonstrated methods to detect specific explosives characteristics and prepare for post-blast investigations.</li> <li>Coverage of the NTSB's recent visit to the FBI's Surveillance and Aviation Section. The NTSB posted an article on its website praising the FBI aviation program.</li> </ul>

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## Looking forward

Day/Time	Issue/Event	Location	OPA POC	Coverage Plan
10/14	Director will speak at Northeast Ohio Cyber Consortium Conference	Cleveland OH	[REDACTED]	

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10/21	Director will speak to the National Academy of Science, Committee on Science, Technology, & Law	Washington, D.C.	[redacted]	Closed to press
10/22	Director will testify before House Judiciary Committee	Washington, D.C.	[redacted]	
10/26	Director will speak at the International Association of Chiefs of Police Conference	Chicago		Open to press
11/2	Launch of "Don't Be a Puppet, Pulling Back the Curtain on Violent Extremism"	FBI.GOV	[redacted]	Story on FBI.GOV; PAG
11/4	Director will speak at the National Fusion Center Association Conference	Alexandria, VA	[redacted]	Press TBD
Date TBD	Large scale publicity campaign for ECAP (John Doe 34)		IPPAU	

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#### Personnel News

- TDY [redacted] will leave ECU on October 9 to return to WFO.

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

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**From:** [REDACTED]  
**Sent:** Thursday, October 15, 2015 2:10 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** UNET to FBINET Uploaded Files

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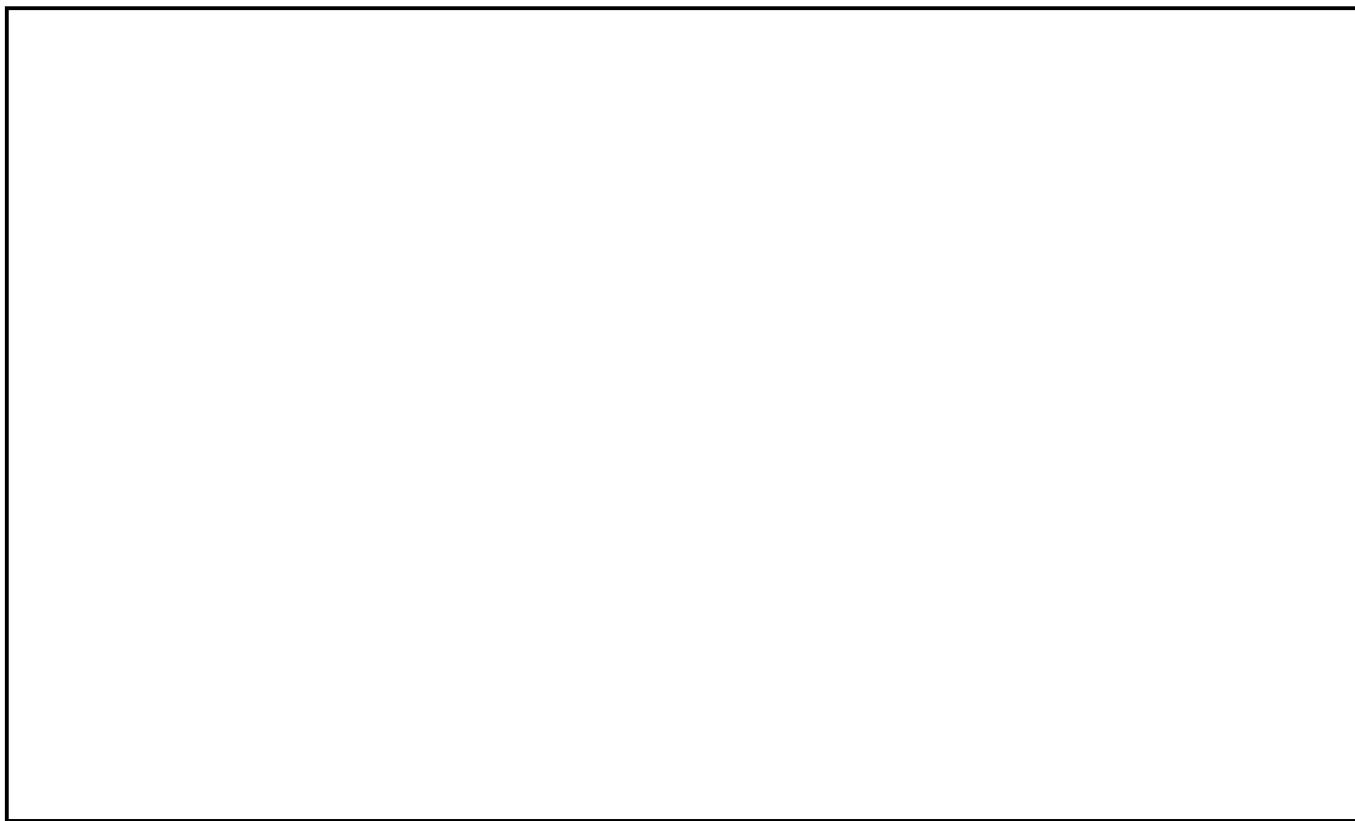


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Introduction

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FAQs



[REDACTED] (RMD) (FBI)

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**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, October 19, 2015 3:10 PM  
**To:** HQ-OPA-ALL EMPLOYEES  
**Subject:** OPA Weekly Overview --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

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## OPA Weekly Overview

The annual report on Law Enforcement Officers Killed in Action will be released today. Otherwise, it's a busy week for Director Comey with four appearances on the Hill and several other speeches.

OPA's seven new contractors are beginning to report for duty, with 3 starting today. I'll send a separate email with bios later this week.

### Coming up this week

Day/Time	Issue/Event	Location	OPA POC	Coverage Plan
10/19	LEOKA released	FBI.GOV	CJIS & [REDACTED] [REDACTED]	
10/19 12:30 pm	Director will participate in a member briefing for the House Permanent Select Committee on Intelligence	Capitol Hill	OCA	
10/19	Press Release for [REDACTED]	FBI.GOV	[REDACTED]	
10/20 2:30 p.m.	Director will provide a general FBI update to the Senate Select Committee on Intelligence member roundtable	Capitol Hill	OCA	
10/20 11:00 a.m.	Mr. Thompson, Director of the HIG, will deliver HIG 101 presentation to OPA employees, followed by a sit-down with our internal communicators for their piece on the HIG	OPA Conference Room	[REDACTED]	Anyone in OPA welcome to attend.
10/20 3:00 p.m.	Regional field office media rep iQ media training		[REDACTED]	
10/21 10:00 a.m.	Director will testify at the annual threat hearing before the House Committee on Homeland Security	Capitol Hill	OCA	

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10/21	Director will speak to the National Academy of Science, Committee on Science, Technology, and the Law	Washington, D.C.	[redacted]	Closed to press
10/21	CID will participate in an interview with n>genuity Journal regarding Business Email Compromise Scams and wire fraud		[redacted]	
10/22 10:00 a.m.	Director will testify at the annual oversight hearing before the House Judiciary Committee		[redacted]	Open to press
10/22	Sacramento Citizens Academy visits FBIHQ	SIOC Back Briefing Room	[redacted]	b6 b7C
10/22 1:30 pm.	Regional field office media rep iQ media training		[redacted]	
10/23	Director will speak at the 50 <sup>th</sup> Anniversary Conference of White House Fellows	Washington, D.C.	[redacted]	Press TBD
10/23	Director's remarks for HIG Research Symposium (tentative)	Washington, D.C.	[redacted]	Open to press
10/23	Director's remarks for University of Chicago Law School	Chicago, IL	[redacted]	Press TBD

## Stories and Issues

Inquiries being handled by NPO	EMV PSA, E*trade/Dow Jones, Ukraine cyber crime, "rent-a-tribe" payday lending, Operation Cross Country IX, cell site simulators, FBI investigation into Hillary Clinton's email server, HQ consolidation project, CAIR policy, nuclear smuggling, classified drone documents, fantasy gambling sites, Lockerbie investigation, ISIL cyber hacking, CT sting operations, Dow Jones intrusion, Canadian University threat
FBI.GOV Stories	<ul style="list-style-type: none"> <li>Monday: LEOKA report</li> <li>Thursday: Canadian version of Operation Cross Country</li> </ul>
Investigative Publicity	<ul style="list-style-type: none"> <li>Continue working with FBI Chicago regarding the case of Officer Thomas T. Woods who was murdered in his squad car. Chicago is trying to establish extra publicity for the case which will be highlighted on October 23<sup>rd</sup>.</li> </ul>
BUNews	<ul style="list-style-type: none"> <li>15 Minutes interview with [redacted] Unit Chief of the Evidence Response Unit. Her unit's mission is to provide evidence collection capabilities to the FBI field Evidence Response Teams and law enforcement partners.</li> <li>Feature on the recent FBI-led workshop in Seoul, South Korea, that focused on methods to recognize and detect specific improvised explosives characteristics and prepare for post-blast investigations. The article will include a slideshow and two brief video clips on the impact of explosives made from off-the-shelf materials.</li> <li>Covering the media roll-out with the High-Value Detainee Interrogation Group (HIG)—the FBI-led U.S. government entity</li> </ul>

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|  | <p>charged with interviewing suspected high-value terrorism subjects.</p> <ul style="list-style-type: none"> <li>• Covering the William Webster portrait unveiling</li> <li>• TBD—coverage of National Disability Employment Awareness Program.</li> </ul> |
|--|--|

- Covering the William Webster portrait unveiling
- TBD—coverage of National Disability Employment Awareness Program.

### Looking forward

Day/Time	Issue/Event	Location	OPA POC	Coverage Plan
10/26	Director will speak at the International Association of Chiefs of Police Conference	Chicago		Open to press
10/27 2:00 p.m.	Lynch call with field community outreach coordinators regarding marketing of CVE web portal	Lync		
11/2	Launch of "Don't Be a Puppet, Pulling Back the Curtain on Violent Extremism"	FBI.GOV		Story on FBI.GOV; PAG
11/4	Director will speak at the National Fusion Center Association Conference	Alexandria, VA		Press TBD

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, October 26, 2015 3:46 PM  
**To:** HQ-OPA-ALL EMPLOYEES; LILLY, MICHAEL J. (OPA) (FBI)  
**Subject:** OPA Weekly Overview --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

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**Coming up this week**

Day/Time	Issue/Event	Location	OPA POC	Coverage Plan/Notes
10/26	Director spoke at the International Association of Chiefs of Police Conference	Chicago	[REDACTED]	Open to press
10/27 2:00 p.m.	Lync call with field community outreach coordinators regarding marketing of CVE website	Lync	[REDACTED]	OPA personnel who have not yet seen a demo of the new website are welcome to join the call.
10/27 9:30 a.m.	Birmingham and Honolulu Citizens Academies visit FBIHQ	SIOC Back Briefing Room	[REDACTED]	SC Quinn to speak to the group
10/30 10:00 p.m.	American Greed, CNBC, will feature the case of - WFO.	On air	IPPAU	

**Stories and Issues**

Inquiries being handled by NPO	HQ consolidation project, [REDACTED] and [REDACTED] email intrusion, LEOKA, fantasy gambling sites, interview with Director Comey, homicides in Indian Country, serial bank robbery suspects, OCC9 stats and Canadian victims, rewards for laser campaign, disappearance of [REDACTED] [REDACTED] Director's testimony to the House Judiciary Committee, FBI email server breach, Senator Franken's letter regarding transgender murders, cyber threat to oil and gas companies, fires in African American churches, Royal Bank of Scotland interview, sexual assaults on aircraft, OKBOM, cruise line stats, job ad scams, HIG, number of FBI ISIL investigations
FBI.GOV Stories	<ul style="list-style-type: none"><li>• Monday: HIG Research Symposium</li><li>• Friday: Asian American agents</li></ul>
Investigative Publicity	<ul style="list-style-type: none"><li>• Coordinating multistate billboards for FBI Jacksonville, regarding a series of armed jewelry store robberies which took place in Florida, Georgia, and South Carolina during 2015. The billboards will feature two UNSUBs, including a male and female team.</li><li>• [REDACTED] senior editor of the <i>GLOBE</i> magazine, contacted IPPAU expressing the FBI's participation featuring cases for their <i>CATCH THIS CREEP</i> series. On a weekly basis, the <i>Globe</i> will feature an FBI case which is currently profiled on the FBI website's Most Wanted section. The article will run from ½ to 1 full page, and the information will be taken directly from the FBI web flyer.</li><li>• Assisting FBI Jacksonville with a mini-media campaign to publicize</li></ul>

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our continued search for two unknown suspects, a female and a male, who are wanted in connection with armed jewelry store robberies between April and October 2015. The robberies have occurred in Florida, Georgia, South Carolina, and most recently in Tennessee. A Seeking Information poster was prepared for the web and dissemination. A statement will be issued, digital billboards will display the suspects in 10 states in the eastern part of the U.S., and traditional and social media will be utilized.

- Assisting FBI Tampa with publicity regarding [redacted] who is wanted for the 2010 murder of a friend in Florida. A Seeking Information poster was prepared and translated into Spanish for the web and for dissemination. Legat Mexico City is also assisting with our publicity efforts since this fugitive is believed to be residing in Hidalgo, Mexico.
- Continuing to assist FBI LV with publicity regarding the search for individuals responsible for the vandalism of churches in Nevada and California in 2015, and other vandalism and burglary in Nevada. A reward is being offered for information leading to the arrest and conviction of individuals responsible for these crimes. Information regarding this case was translated into Spanish for the web and for dissemination.

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BUNews	<ul style="list-style-type: none"> <li>• Article detailing FBI efforts to enhance ties between law enforcement and teens, FBI Mobile recently hosted local high school students as part of an initiative to teach young people how to prevent contact with police officers from turning tragic</li> <li>• Article in which Government Computer news recognized the FBI's Next Generation Identification system for "Outstanding Information Technology Achievement in Government" in 2015.</li> <li>• Coverage of the High-Value Detainee Interrogation Group and its role in FBI operations.</li> <li>• Feature on a Columbia Division employee who rallied his neighbors as disastrous flooding from a powerful storm barreled across South Carolina in October.</li> <li>• Article on the presentation at FBIHQ marking the observation of National Disability Employment Awareness.</li> </ul>
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### Looking forward

Day/Time	Issue/Event	Location	OPA POC	Coverage Plan
11/2	Launch of "Don't Be a Puppet, Pull Back the Curtain on Violent Extremism"	FBI.GOV	[redacted]	Story on FBI.GOV; PAG
11/4	Director will speak at the National Fusion Center Association Conference	Alexandria, VA	[redacted]	Press TBD
11/4	AD Kortan will speak at the Kansas City Citizens Academy Graduation	Kansas City		
11/18	DAD Delaney will speak at the National Health	San Diego, CA	[redacted]	Press TBD

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Care Anti-Fraud Association Annual Conference			
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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Monday, October 26, 2015 4:53 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

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[REDACTED]

Here's the latest PAG – the version I e-mailed you on the low side. Please let me know if you have any questions and thank you again for your help!



CVE\_PAG\_website  
\_Updated\_10-26-..

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[REDACTED]  
[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Thursday, October 22, 2015 5:19 PM  
**To:** [REDACTED] (FD)(FBI)  
**Cc:** [REDACTED] (OPE) (FBI)  
**Subject:** FW: Press Release for CVE --- UNCLASSIFIED

**Classification:** UNCLASSIFIED

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Hi [REDACTED] here is an updated draft with the bullying Q & A

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<< File: CVE\_PAG website3.docx >>

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Friday, October 16, 2015 12:20 PM  
**To:** [REDACTED] (FD)(FBI)  
**Subject:** FW: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi [redacted]

Thank you again for the conversation! You're doing such a nice job with everything here.

As mentioned, to beef up the PAG a little, I included some new ideas, pending your and [redacted] thoughts.

Also, if you have a timeline for what/when various elements are being pushed online and from HQ to the field, that would be great.

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<< File: CVE\_PAG website (2).docx >>

Thanks a bunch again,

[redacted]

**From:** [redacted] (FD)(FBI)  
**Sent:** Friday, October 16, 2015 8:34 AM  
**To:** [redacted] (OPA) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi [redacted]

Thanks for sending over the draft. [redacted] and I will go through it at our conference in Richmond on Tuesday and get back to you ASAP with a response. I'll try to get you my input by COB today so you at least have something.

Thanks

[redacted]

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[redacted]  
Management & Program Analyst  
JEH Bldg Rm [redacted]

**From:** [redacted] (OPA) (FBI)  
**Sent:** Thursday, October 15, 2015 5:45 PM  
**To:** [redacted] (FD)(FBI); [redacted] (OPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

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Hi [redacted] and [redacted]

PAG is re-formatted....and please forgive me, but I added some clarification questions, plus see what you think about some of the word changes, which is proposed for the way press response language sometimes flows.

Re Talking Points top section: We need these 'quick hit' bullet points, if you could review. If a Media Rep or SAC is preparing for a quick interview, what are the top three points that are the most important to use for the interview, that you want the public to know? i.e. 1) this website exists 2) here are highlights of what you'll learn 3) it's easy to use. b6 b7C

Are we missing any Q & As?

<< File: CVE\_PAG website.docx >>

**From:** [redacted] FD)(FBI)  
**Sent:** Wednesday, October 14, 2015 1:29 PM  
**To:** [redacted] (OPA) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

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[redacted]

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Any way you can get a draft copy of the PAG to me before the end of this week? It doesn't have to be final. [redacted] just wanted me to bring a copy to the conference with us next week.

Thanks,

[redacted]

[redacted]  
Management & Program Analyst  
JEH Bldg Rm [redacted]

**From:** [redacted] (OPA) (FBI)  
**Sent:** Thursday, October 08, 2015 6:59 PM  
**To:** [redacted] (FD)(FBI)  
**Cc:** [redacted] (OPA) (FBI); [redacted] (OPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

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Hello [redacted]

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As soon as Community Outreach provides language, we can add...thanks for heads up! You've done such a nice job on the site ☺

[redacted]

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Thursday, October 08, 2015 3:47 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** Press Release for CVE --- UNCLASSIFIED

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Classification: UNCLASSIFIED

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Hi [REDACTED]

I heard (either through you or a little bird) you're putting together the Press Release for the CVE Portal once it's launched in November. We were hoping you could incorporate the following sentence (or something similar) for us.

"Special thanks to the students and faculty o [REDACTED] in Woodbridge, VA for their critical feedback provided during the development of the CVE Web Portal."

The students and faculty provided assistance to us during multiple occasions and we think it would help add some credibility to the portal as people become aware of it and consider using it.

Thank you,

[REDACTED]

[REDACTED]  
Management & Program Analyst  
FBI.gov & Internet Operations Unit | Director's Office  
JEH Bldg Rm [REDACTED]

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Classification: UNCLASSIFIED

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Federal Bureau of Investigation  
Office of Public Affairs  
*National Press Office*

**Public Affairs Guidance**

AD Michael P. Kortan  
SC Richard Quinn.  
A/UD [redacted]  
UC [redacted]

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October xx, 2015

**Topic: Countering Violent Extremism FBI.gov Web Portal**

**Press Guidance:**

Talking points and Q & As below are **for internal use only**. Field office media reps should handle all local media queries, and SACs may respond to questions related to local matters only. This document should not be disseminated in this particular format and should be considered a guide for preparing SACs or others for media inquiries or interviews. As a reminder, comments should not be made regarding ongoing investigations or on cases outside of your respective field office.

**Points of Contact:**

- For Community Outreach: [redacted]
- For Media: [redacted]
- For CVE: [redacted]

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**Issue/Background:**

[Redacted Content]

**Talking Points:**

[Redacted Content]

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[Redacted]

[Redacted]

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[Redacted]

Terminology of 'Violent Extremism'

[Redacted]

Q&As:

***Why was this program developed? What has the FBI been seeing to prompt this?***

[Redacted]

***What's the objective of this program?***

[Redacted]

b5

b5

***Who is the intended audience for the curriculum?***

b5

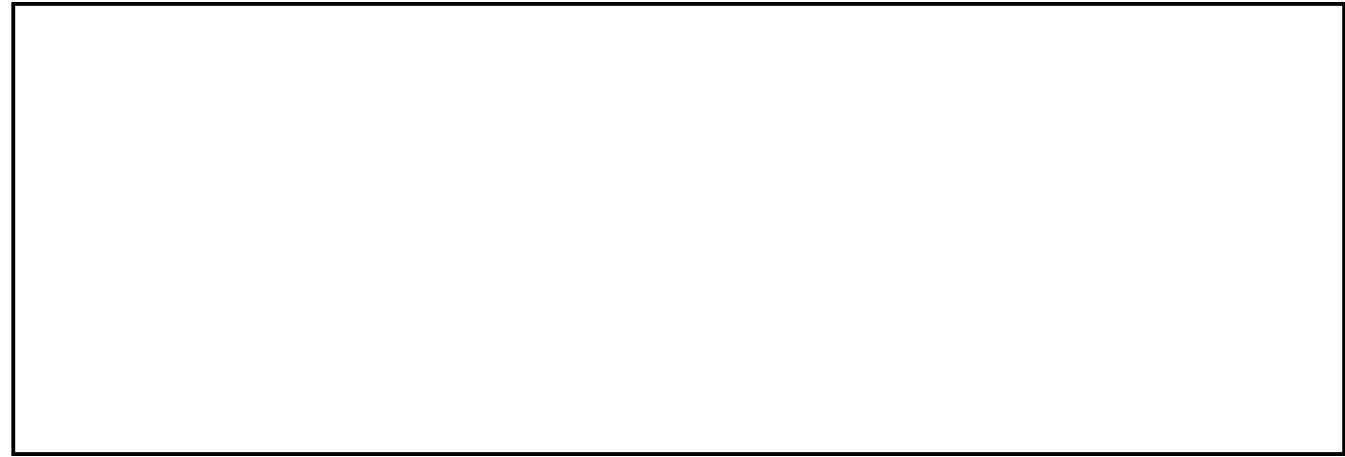
***When does the site "go live" or become accessible to the public?***

b5

***Who designed the site?***

***Who reviewed the site and content before it was launched on FBI.gov? What was the general response?***

b5

A large, empty rectangular box with a black border, used for redacting sensitive information.A medium-sized, empty rectangular box with a black border, used for redacting sensitive information.

***What can parents, guardians, and the community do to help with keeping an individual from going down a path of violent extremism?***

b5

A large, empty rectangular box with a black border, used for redacting sensitive information.A medium-sized, empty rectangular box with a black border, used for redacting sensitive information.

[Redacted]

b5

[Redacted]

b5

[Redacted]

***What is the advantage of using a website for this information?***

[Redacted]

***Will any of my personal identifying information be captured and stored by the FBI while using the site?***

b5

[Redacted]

[Redacted]

b5

***How do I access and use the site?***

b5

***What is the best way to view the site?***

b5

***What technology will I need to access the site?***

***Is the program available in other languages than English?***

b5

***How will this program evolve? What are plans for the near future?***

b5

***Does the FBI have any CVE programs that focus on higher education?***

b5

***What are some key issues that field offices may experience with the deployment of this site?***

[Redacted]

[Redacted]

b5

[Redacted]

**Why is the site stalled or stuck?**

[Redacted]

b5

**Why isn't the site displaying correctly on my mobile device?**

[Redacted]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Tuesday, October 27, 2015 10:50 AM  
**To:** HQ-OPA-ALL EMPLOYEES  
**Subject:** OPA FY15 Accomplishments --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

=====

Over the next week, many of you will have your annual performance discussion with your unit chief. As we look back on the past year's accomplishments, I wanted to take a few minutes to provide some context by sharing highlights of OPA's overall accomplishments for FY15. You'll see that some achievements are the work of a single unit, but many more reflect collaboration across units. In the coming weeks, we'll have many discussions, within units and across OPA, about our goals and priorities for FY16. First, let's take a well-deserved victory lap.

**Media Relations** – NPO and IPPAU led the FBI's media relations program during a busy year. OPA wrote and issued more than 50 press releases and statements and ably responded to issues including: Charleston shooting/Dylann Roof gun purchase, Chattanooga shooting, Office of Personnel Management (OPM) cyber intrusion, the Sony Pictures Entertainment cyber intrusion, JP Morgan Chase cyber intrusion, Hillary Clinton email server, FBI aviation program, and cell site simulators.

- To ensure consistent messaging across the FBI, OPA issued 15 Public Affairs Guidance documents for media coordinators in the field, providing talking points and FAQs on topics such as color of law, Going Dark, agent-involved shootings, major cyber intrusions, cell site simulators, countering violent extremism (CVE) and active shooters.
- NPO produced the daily *Horizon*, and introduced the daily *FBI in the News* and *Forecast* products.
- NPO provided on-site support to field offices handling high profile events, such as Knoxville to assist with the Chattanooga shootings, and Pennsylvania to assist with the search for Top Ten fugitive Eric Frein.

**OPA provided extensive counsel and support to the FBI Director and other senior executives.** OPA successfully managed press interactions, including the Director's quarterly, on-the-record meetings with the national news media, an appearance on *60 Minutes* which was nominated for an Emmy award, the "Georgetown speech" on race and law enforcement, a major Going Dark speech at Brookings, and the Director's appearance at the Aspen Security Forum.

- EWU crafted more than 95 full-text speeches and more than 70 sets of outlines and talking points.
- OPA also created more than two dozen executive video messages – a collaborative effort of [REDACTED] ECU, EWU and FIOU.

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**OPA provided extensive support for the Director's and Deputy Director's priority initiatives, as well as other branch and division level priorities.**

- **Going Dark** – OPA worked closely with DOJ and the White House on consistent messaging to press, lawmakers, and the private sector. EWU researched and crafted the Director's remarks on Going Dark/encryption for the Brookings Institution and crafted a stock speech and talking points for use by the field. NPO facilitated press

interviews with the *Washington Post*, *Wall Street Journal*, *New York Times* and trade publications to inform the discussion. FIOU published three news blogs on related topics on FBI.GOV.

- **Cyber** – In response to major cyber intrusions, NPO coordinated messaging with victim entities, the White House, State Department and others to ensure consistent and responsive messaging. To improve coordination going forward, NPO organized and hosted a gathering of 50 interagency public affairs communicators to brief them on cyber threats and discuss coordination on messaging.

To educate the public, OPA organized a Bureau-wide media campaign on cyber crimes, involving IPPAU, NPO, FIOU and the media reps. Over 25 field offices conducted on-camera interviews highlighting their local cyber crimes efforts, and these aired on the night that CBS deputed their new *CSI: Cyber* drama series. OPA arranged a briefing for reporters with senior executives, participated in a joint press event with the Secret Service on cyber threats, and published 14 feature stories on cyber topics on FBI.GOV. OPA also publicized on FBI.GOV the FBI's efforts to hire cyber agents, and used social media platforms to amplify the message.

- **Race and Law Enforcement** – In support of the Director's effort to address tensions between minority communities and law enforcement, EWU drafted the Director's "Hard Truths" speech to Georgetown University and NPO managed press surrounding the event. Despite the sensitive topic, the speech was very well received. In June of 2015, CRU facilitated an initiative to encourage all field offices to engage diverse communities and facilitate discussions with local law enforcement. CRU trained the community outreach specialists, and with help from EWU provided scripts, FAQs, videos and other materials to field offices to assist them. To date 54 field offices have held events, either directly or in coordination with other agencies.
- **Diversity** – ECU handled marketing related to the addition of "Diversity" to the FBI's Core values, including poster design, script and production of Director Comey's video announcing addition, and all-employee messages. ECU promoted eight diversity-related events including Hispanic Heritage Month and LGBT Pride Month. CRU also supported diversity through the Community Outreach Program.
- **Enhancing Private Sector Outreach** – Working with the Office of Private Sector, FIOU designed, built and launched a completely new web portal for the Domestic Security Alliance Counsel (on an astonishing five-week timeline). FIOU also provided on-site support to train DSAC staff on use of the new portal.
- **Countering Violent Extremism (CVE)** – FIOU conceived, programmed, designed, and wrote an interactive website for teens called "Don't Be a Puppet: Pull Back the Curtain on Violent Extremism." The program, which uses the latest analysis from the CVE Office and Behavioral Analysis Unit, is designed to educate and teach critical thinking about violent extremism in all its forms. FIOU, CRU, and NPO facilitated focus groups with community leaders and teens; and produced marketing and background materials. The website will launch next week.
- **Counterintelligence** – OPA coordinated a national economic espionage awareness campaign, including the rollout of the "Company Man" training film, a press conference featuring AD Randy Coleman and National Counterintelligence Executive Bill Evanina, and an online rollout on FBI.GOV, where the film was viewed more than 16,000 times. The rollout garnered significant media coverage, including stories in the *Wall Street Journal*, the *Washington Post*, CNBC, NBC and CBS, among others.
- **Active Shooter** – OPA produced talking points and marketing materials for the field to support the Office of Partner Engagement's efforts to rollout the "Coming Storm" to our state and local law enforcement partners to provide information on best practices in the event of an active shooter situation.

**Investigative Publicity** - As of the end of the 3rd quarter, IPPAU handled 319 requests for assistance with publicity and employed a combination of media, web, social media, radio, and digital billboards as appropriate for each case. Four cases were solved as a result of OPA publicity, including the location of cyber fugitive [REDACTED] and the identification of a deceased Jane Doe. IPPAU handled publicity for: the addition of [REDACTED] to the FBI's Most Wanted Terrorist list; the addition of [REDACTED] to the FBI's Seeking Information Terrorism list; announcement of a \$5 million reward for information leading to the safe return of retired Special Agent [REDACTED] location of [REDACTED] who was wanted in connection with several murders in Charleston, South Carolina; announcement of a \$3 million reward for cyber criminal [REDACTED] and requesting information regarding John Doe 29, an unknown male suspected of crimes against children.

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- **Sexstortion** – IPPAU, with help from NPO and FIOU, coordinated a nationwide media campaign on sexstortion in conjunction with *Glamour Magazine* and the National Center for Missing and Exploited Children. The campaign was geared towards locating the remaining 350 unidentified victims of Lucas Michael Chansler. All 56 field offices participated in the campaign, which resulted in over 400 articles. To date, the campaign successfully identified five victims of Chansler and 21 victims of other sexstortioners.
- **Fugitive television** – IPPAU provided liaison, guidance and identification of cases for John Walsh's show "The Hunt." In addition, OPA was instrumental in supporting development of #Captured, a show which will air on A&E Network and will feature FBI fugitives.

**Popular Media** – As of the 3rd quarter, IPPAU provided assistance in response to 490 requests from producers, writers, authors, and researchers. IPPAU referred more than 300 closed FBI cases to television shows, with 36 profiled as of the end of the third quarter. In order to enhance accurate depictions of the FBI in popular media, OPA hosted information workshops for the West Coast Writers Guild, 100 crime writers attending "Thrillerfest" in New York and 100 screenwriters in Los Angeles. IPPAU is also working closely with major television producers such as Dick Wolf, Gary [REDACTED] to develop prime time programs featuring the FBI.

**Radio and Podcasts** – [REDACTED] produced 55 editions of the *FBI, This Week* radio show, 20 *Wanted By the FBI* podcasts, 5 *Inside the FBI* podcasts, and 18 additional vodcasts and PSAs, many in support of the initiatives mentioned above.

### **Effective Use of Technology to Enhance Communications**

- **BUNET** – ECU designed and managed the transition of the FBI intranet to the new BUNET, which launched in August with improved navigation, standardization and consistency. In preparation ECU worked with every division to update their content and use the new template effectively. ECU worked to bring divisions who were not part of the original intranet SharePoint community, into the new BUNET, and created new websites for the Director and Deputy Director. ECU trained 350 division content managers in 20 training sessions, and created a community of practice for content managers. ECU worked with legal, records management, and web services experts to create the governance plan and style guide, and ensured access requirements for the disabled were met. The BUNET launch was the culmination of three years of hard work.
- **FBI.GOV** – To keep the FBI.GOV dynamic, FIOU completed 9,882 updates; researched, wrote and published 94 original print stories, 46 videos stories and 153 blogs. As a result, the website had 85.3 million visits, with 27.7 million outside websites linked back to it, and 4,485 U.S. and international media stories citing FBI.GOV as a source. In addition to the DSAC and CVE projects mentioned above, FIOU built new web capabilities to improve business processes, transparency and security.
  - **e-FOIA** - FIOU built for the Records Management Division, a public facing website to allow the public to request materials through the Freedom of Information Act electronically. The eFOIA system will improve

- efficiency and transparency, while meeting the public's expectations to conduct business with the Government online. The project involved developing new architecture and cross domain solutions.
- **Tips.fbi.gov** – FIOU continues to work with the Counterterrorism Division to modernize the Tips on FBI.GOV, and worked with Resource Planning Office's business process team to develop eComplaints, a plan to centralize intake of all tips, including those received through the website.
  - **Regional Computer Forensic Laboratories (RCFL)**. – FIOU moved RCFL sites into the more secure FBI.GOV environment, improving security and reducing costs.
  - **Social Media** – FIOU launched a new official presence on Flickr, expanding the FBI's social media presence to this growing photo-sharing site, while ensure appropriate security, record keeping and privacy protections. FIOU and NPO also enhanced the use of Twitter, increasing the number of tweets in support of fugitive publicity and partnerships, and increasing the number of followers this FY by 27% to 1.27 million.

**Internal Communications** - ECU sent out more than 40 executive messages, published more than 100 articles on the intranet, and published the *Investigator* magazine and weekly *Employee E-Brief*. ECU also provided communication advising to elevate the quality of internal communications in fifteen divisions and offices, including the Weapons of Mass Destruction Directorate, Criminal Investigative Division, Cyber Division, Finance and Facilities Divisions, the Intelligence Branch, and the Washington Field Office.

- **OPM Breach** - In response to the OPM cyber breach, ECU created a website on day one of the announcement to keep FBI employees abreast of information and communications from DOJ, OPM, and FBI leadership. ECU coordinated with DOJ, OPM, Cyber Division, and Society of Former Agents, and was highly proactive in pushing out timely and valuable information to FBI employees.
- **HQ Consolidation** - ECU handled communications on the Headquarters Consolidation Project, including a website with FAQs and other information, as well as working with key news organizations covering the issue.
- **ideaSTORM** - ECU applied lessons from "FBI Save" to review ideation tools that could be used by the Bureau, advised on implementation, and ultimately developed the ideaSTORM branding and marketing.

**Tours and Exhibits** – ESECU hosted approximately 8,000 visitors to the FBI Education Center (these are just OPA visitors, not total visitors), and coordinated 260 shooting range demonstrations. In addition, OPA worked closely with the Newseum to double the size of their current FBI exhibit. The current exhibit has had 4 million visitors and the new expanded exhibit, which debuts next month, is expected to have even wider appeal.

**Events** – OPA organized several highly successful events. ESECU organized FBI Family Day, with an estimated 4,200 visitors. In addition to organizing the overall event, [REDACTED] and NPO developed a popular interactive booth with a miniature television studio where more than 200 people, mainly children of employees, played TV reporter. CRU organized a flawless Director's Community Leadership Award Ceremony. ESECU also coordinated 33 Citizens Academy visits to FBI Headquarters, and 56 Director/Deputy Director courtesy visits.

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**History** – FBI Historian John Fox wrote 41 research papers and handled nearly 500 research requests in FY15. To mark the 20<sup>th</sup> anniversary of the Oklahoma City bombing, ESECU produced an exhibit at FBIHQ and organized an event featuring a retired agent who worked on the case. FIOU conducted and produced numerous video interviews of bombing survivors and FBI investigators for a multi-media feature on FBI.GOV.

## Building a Foundation for Future Success

- **Organization, Process and Policy** – AD Kortan reorganized OPA to create a more balanced span of control between the sections and allow for strategic changes and growth in the Community Outreach Program. Within OPA, the National Press Office was reorganized and new standard operating procedures developed to better

empower specialists to handle issues quickly. A new program policy guide for media relations was completed (thanks [redacted])

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- **Training** – CRU provided in-service training in two regional sessions for all field office community outreach coordinators. In addition, OPA provided media training for several SACs, including on-camera training.
- **Resources** – OPA competed and awarded a contract for seven contractors to backfill some of the positions lost in the sequestration cuts and to staff the growing public tour. The contractors will be working in FIOU, IPPAU, ECU, ESECU and the front office. The contractors started to arrive this week.
- **New Personnel** – We brought onboard exceptional new employees: [redacted] (FIOU) [redacted] (NPO);  
[redacted] (NPO) [redacted] (CRU) [redacted] (Front Office).

=====

Classification: UNCLASSIFIED

[REDACTED] RMD) (FBI)

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Tuesday, October 27, 2015 4:44 PM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] b6  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI) b7C  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED

=====

[REDACTED]

Thank you again for our comments and questions. Attached is an updated version that includes FIOU and OPE consolidated responses to your questions.

Let me know if you have any further questions or need anything else.

Thank you,

[REDACTED]

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b7C



CVE\_PAG\_website  
5.docx

[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, October 26, 2015 7:25 PM  
**To:** [REDACTED] (FD)(FBI); [REDACTED] (OPE) (FBI); [REDACTED] (OPA) (FBI); [REDACTED]  
**T.** (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI)  
**Subject:** FW: Press Release for CVE --- UNCLASSIFIED

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Classification: UNCLASSIFIED

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Thank you, [REDACTED] nice job updating everything!

From this draft, just a few follow up questions and thoughts.

<< File: CVE\_PAG\_website4.docx >>

Also....who else needs to review? Is it feasible that we could send out the PAG Wednesday or Thursday? Am thinking that might give us time, before the site is up, to add any Q & As the Media Reps and COSs might have that we're not thinking of....

Thank you,

[redacted]

b6  
b7C

**From:** [redacted] (FD)(FBI)  
**Sent:** Monday, October 26, 2015 4:53 PM  
**To:** [redacted] (OPA) (FBI)  
**Cc:** [redacted] (OPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

[redacted]

Here's the latest PAG – the version I e-mailed you on the low side. Please let me know if you have any questions and thank you again for your help!

<< File: CVE\_PAG\_website\_Updated\_10-26-15.docx >>

[redacted]

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Management & Program Analyst  
JEH Bldg Rm [redacted]

**From:** [redacted] (OPA) (FBI)  
**Sent:** Thursday, October 22, 2015 5:19 PM  
**To:** [redacted] (FD)(FBI)  
**Cc:** [redacted] (OPE) (FBI)  
**Subject:** FW: Press Release for CVE--- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi [redacted] here is an updated draft with the bullying Q & A

<< File: CVE\_PAG website3.docx >>

b6  
b7C

**From:** [redacted] (OPA) (FBI)  
**Sent:** Friday, October 16, 2015 12:20 PM  
**To:** [redacted] (FD)(FBI)  
**Subject:** FW: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi [redacted]

b6  
b7C

Thank you again for the conversation! You're doing such a nice job with everything here.

As mentioned, to beef up the PAG a little, I included some new ideas, pending your and [redacted] thoughts.

Also, if you have a timeline for what/when various elements are being pushed online and from HQ to the field, that would be great.

<< File: CVE\_PAG website (2).docx >>

Thanks a bunch again,

☺

[redacted]

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**From:** [redacted] (FD)(FBI)  
**Sent:** Friday, October 16, 2015 8:34 AM  
**To:** [redacted] (OPA) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

b6  
b7C

Hi [redacted]

Thanks for sending over the draft. [redacted] and I will go through it at our conference in Richmond on Tuesday and get back to you ASAP with a response. I'll try to get you my input by COB today so you at least have something.

Thanks,

[redacted]

[redacted]  
*Management & Program Analyst*

JEH Bldg Rm [redacted]

---

**From:** [redacted] (OPA) (FBI)  
**Sent:** Thursday, October 15, 2015 5:45 PM  
**To:** [redacted] (FD)(FBI); [redacted] (OPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

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Classification: UNCLASSIFIED

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H [redacted]

PAG is re-formatted....and please forgive me, but I added some clarification questions, plus see what you think about some of the word changes, which is proposed for the way press response language sometimes flows.

Re Talking Points top section: We need these 'quick hit' bullet points, if you could review. If a Media Rep or SAC is preparing for a quick interview, what are the top three points that are the most important to use for the interview, that you want the public to know? i.e. 1) this website exists 2) here are highlights of what you'll learn 3) it's easy to use.

Are we missing any Q & As?

<< File: CVE\_PAG website.docx >>

**From:** [REDACTED] FD)(FBI)  
**Sent:** Wednesday, October 14, 2015 1:29 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

b6  
b7C

[REDACTED]  
Any way you can get a draft copy of the PAG to me before the end of this week? It doesn't have to be final [REDACTED] just wanted me to bring a copy to the conference with us next week.

Thanks

[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Thursday, October 08, 2015 6:59 PM  
**To:** [REDACTED] (FD)(FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

b6  
b7C

Hello, [REDACTED]

As soon as Community Outreach provides language, we can add...thanks for heads up! You've done such a nice job on the site ☺

[REDACTED]

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Thursday, October 08, 2015 3:47 PM

To: [REDACTED] (OPA) (FBI)  
Cc: [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

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Hi [REDACTED]

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b7E

I heard (either through you or a little bird) you're putting together the Press Release for the CVE Portal once it's launched in November. We were hoping you could incorporate the following sentence (or something similar) for us.

"Special thanks to the students and faculty of [REDACTED] in Woodbridge, VA for their critical feedback provided during the development of the CVE Web Portal."

The students and faculty provided assistance to us during multiple occasions and we think it would help add some credibility to the portal as people become aware of it and consider using it.

Thank you,

[REDACTED]  
[REDACTED]

*Management & Program Analyst*  
FBI.gov & Internet Operations Unit | Director's Office  
JEH Bldg Rm [REDACTED]

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED



Federal Bureau of Investigation  
Office of Public Affairs  
National Press Office

**Public Affairs Guidance**

AD Michael P. Kortan  
SC Richard Quinn  
A/UC [redacted]  
UC [redacted]

b6  
b7C

October xx, 2015

**Topic: Countering Violent Extremism FBI.gov Website**

**Press Guidance:**

Talking points and Q & As below are **for internal use only**. Field office media reps should handle all local media queries, and SACs may respond to questions related to local matters only. This document should not be disseminated in this particular format and should be considered a guide for preparing SACs or others for media inquiries or interviews. As a reminder, comments should not be made regarding ongoing investigations or on cases outside of your respective field office.

Points of Contact:

- For Community Outreach: [redacted]
- For Media: [redacted]
- For CVE: [redacted]

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Objective of the Website

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Terminology of 'Violent Extremism'

Q&As:

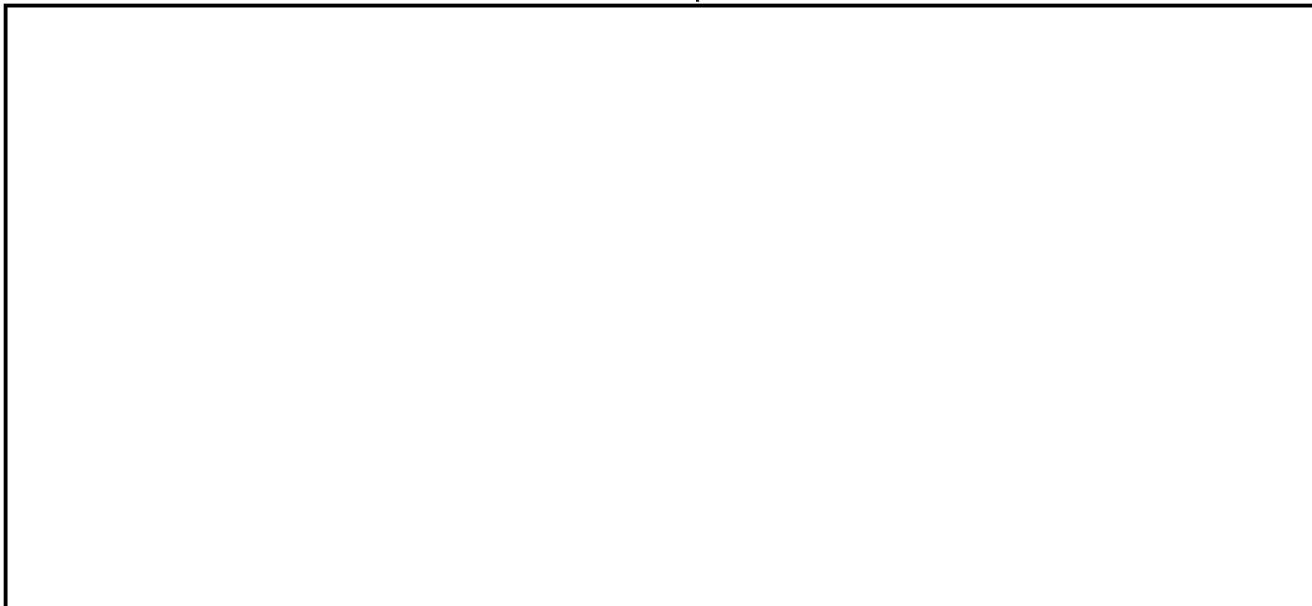
***Why was this program developed? What has the FBI been seeing to prompt this?***

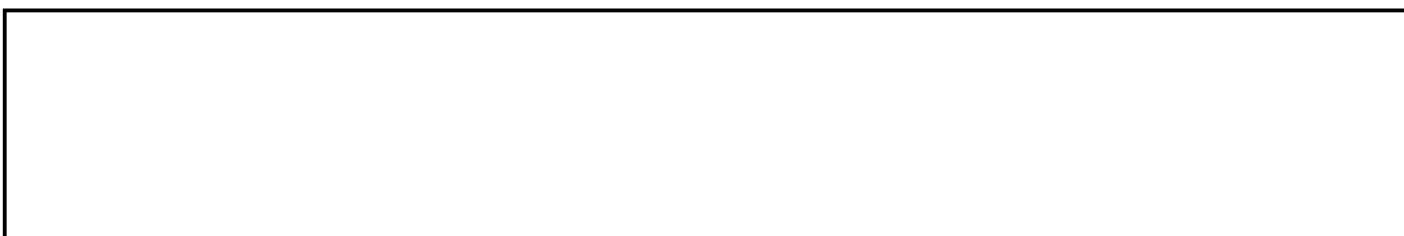
***What's the objective of this program?***

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***Who is the intended audience for the curriculum?***



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***When does the site "go live" or become accessible to the public?***

b5



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***Who designed the site?***

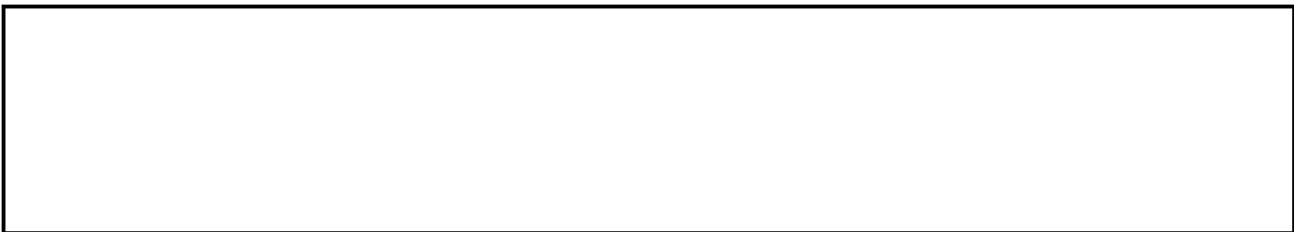
b5

***Who reviewed the site and content before it was launched on FBI.gov? What was the general response?***

b5

***What can parents, guardians, and communities do to help keep an individual from going down a path of violent extremism?***

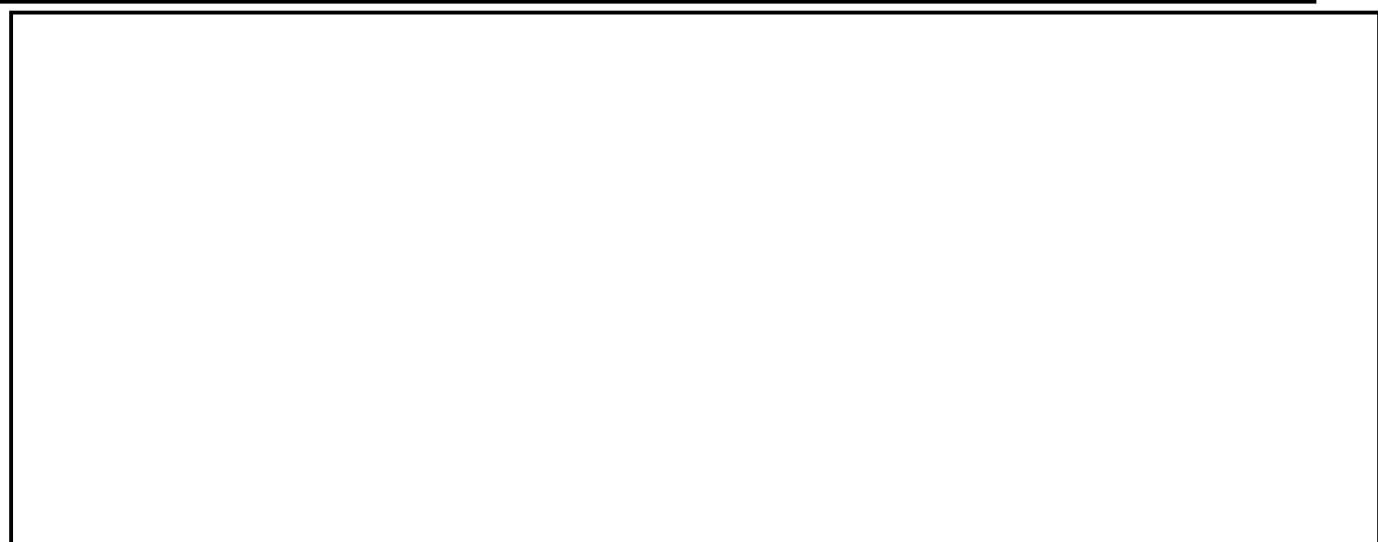
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***What is the advantage of using a website for this information?***

***Will any of my personal identifying information be captured and stored by the FBI while using the site?***

b5

***How do I access and use the site?***

b5

***What is the best way to view the site?***

b5

***What technology will I need to access the site?***

**What other resources are connected to the new website?**

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b7C

**Does the FBI have any CVE programs that focus on higher education?**

**Is the program available in other languages than English?**

b6  
b7C

**What are some key issues that field offices may experience with the deployment of this site?**

b5

***How will this program evolve? What are plans for the near future?***

**Technical Support**

b5

***Why is the site stalled or stuck?***

b5

***Why isn't the site displaying correctly on my mobile device?***

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Tuesday November 03 2015 12:33 PM  
**To:** [REDACTED] (OPA) (FBI) [REDACTED] (OCA) (FBI)  
**Subject:** FW: CVE Website White Paper for Review & Approval --- UNCLASSIFIED  
  
**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED

=====

FYI - re the CVE website.

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Tuesday November 03, 2015 10:56 AM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OPA) (FBI)  
[REDACTED] (OPA)(FBI) [REDACTED] (OPE) (FBI)  
**Subject:** CVE Website White Paper for Review & Approval --- UNCLASSIFIED

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Classification: UNCLASSIFIED

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Good Morning [REDACTED]

The Office of Partner Engagement (OPE) Countering Violent Extremism Office (CVEO) with input from the Office of Public Affairs (OPA) drafted the attached which paper for Director Comey's review. The intent of the document is to summarize the actions taken by OPE and the OPA during the development and review of the Don't Be a Puppet: Pull Back the Curtain on Violent Extremism website. At the request of AD Sleeper, this document was drafted and provided to you and AD Sleeper for review. I believe it is AD Sleeper's intent to coordinate with you to jointly provided this document to Director Comey this week with the ultimate goal of scheduling a demonstration of the website for him.

Please let me know if you have any questions.



OPE\_CVE\_Website  
.docx

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b7C

Thank you,  
[REDACTED]

[REDACTED]  
Management & Program Analyst  
FBI.gov & Internet Operations Unit | Director's Office  
JEH Bldg Rm [REDACTED]

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY



Office of Partner Engagement  
Don't Be a Puppet Website | November 2015



**BACKGROUND:**

**WEBSITE CONCEPT:**

b5

**FBI DEVELOPMENT PROCESS:**

b5

**FBI FOCUS GROUPS:**

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FOR FBI INTERNAL USE ONLY

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**7 July 2015: Law Enforcement Focus Group**

b5

**9 July 2015: Counterterrorism Division**

**31 July 2015: Faith-based organizations, Community Leaders, Law enforcement**

b5

**Civic Leaders:**

b5

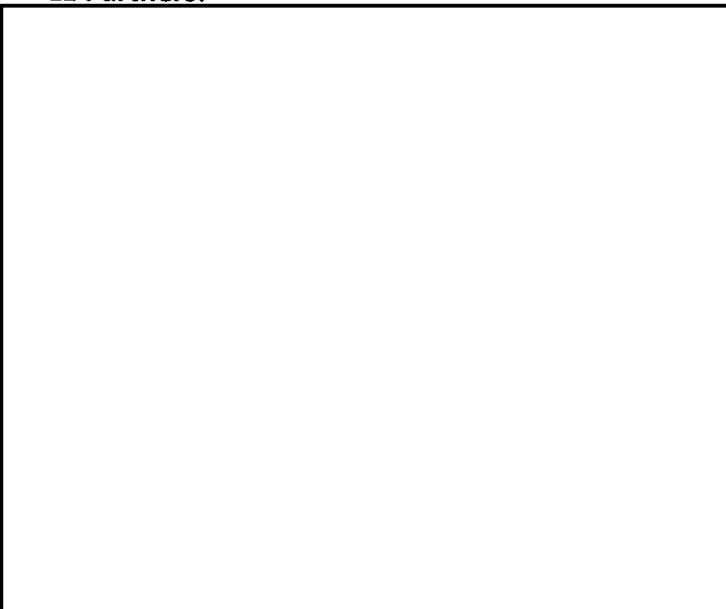
**Religious Leaders:**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**



**LE Partners:**



b5

23 September 2015

Woodbridge, Virginia

b5  
b7E

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**30 September 2015: ASAC Conference**



b5

**30 September 2015 CVE Stakeholder Meeting**



b5

**6 October 2015 Deputy Director Giuliano/AD Sleeper Briefing**



**16 October 2015: Faith-based organizations, Community Leaders**



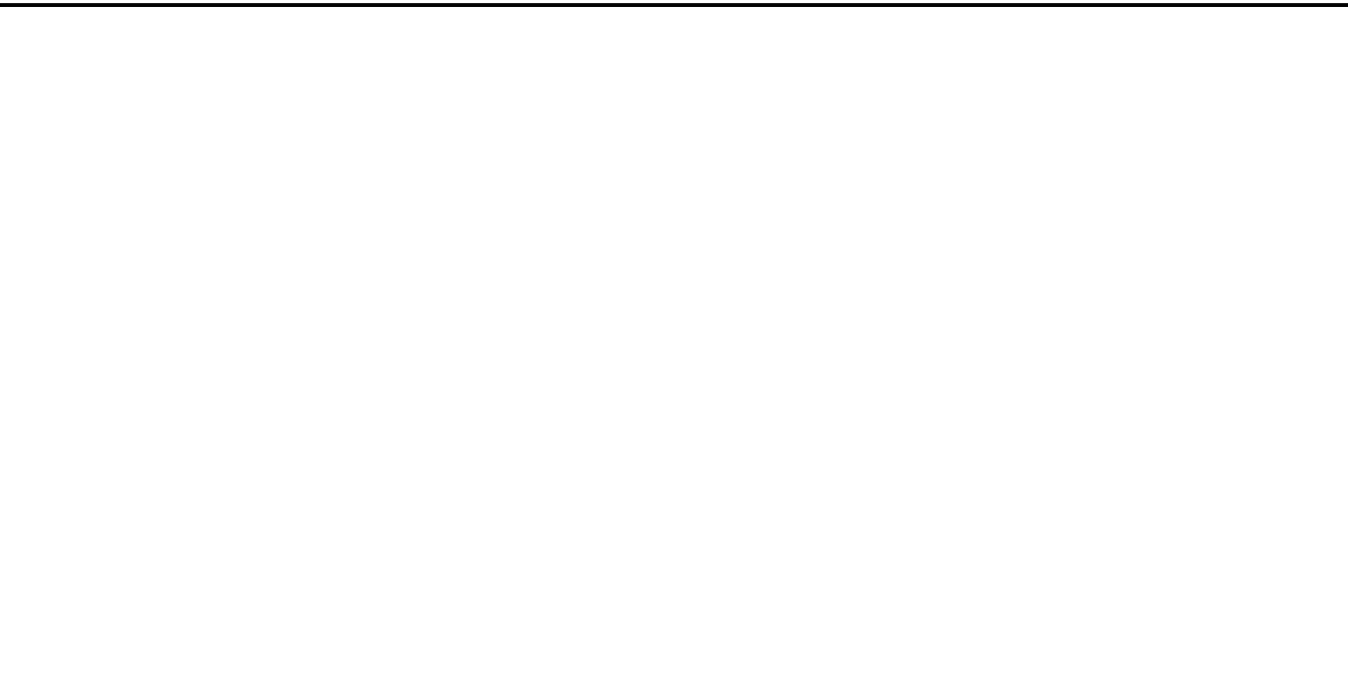
b5

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

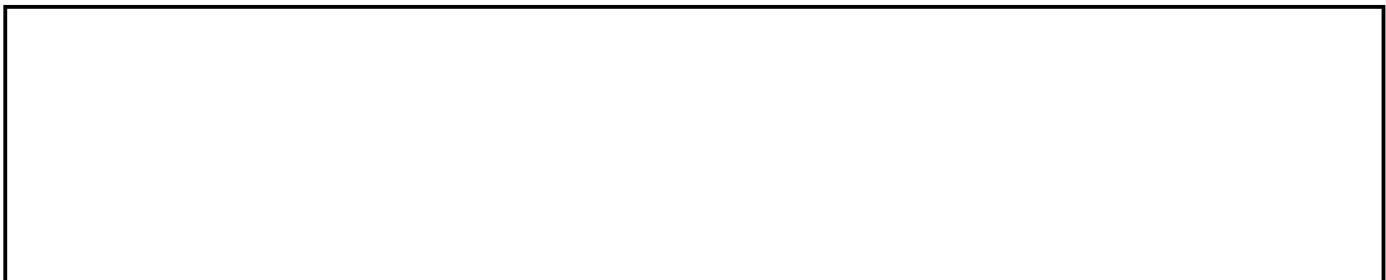
**20 October 2015: Virginia Threat Assessment Conference**

b5



**25 October 2015: IACP Conference**

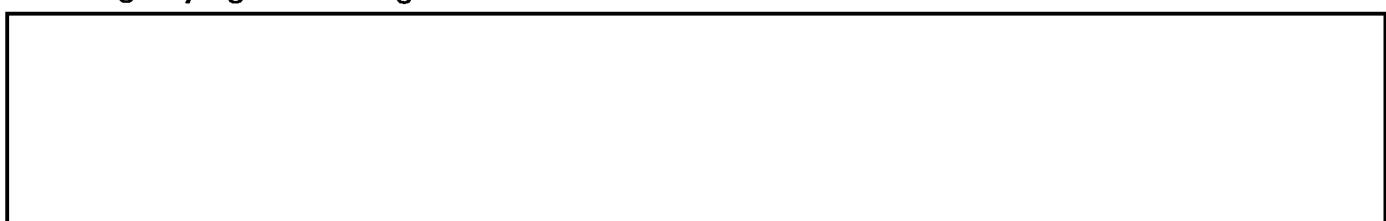
b5  
b6  
b7C



**26 October 2015: SAC's Conference**

b5

**Inter-Agency Tiger Team August 2015 until Present**



**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

[REDACTED] (RMD) (FBI)

b6  
b7C

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, November 03, 2015 11:31 AM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** FW: Website White Paper --- UNCLASSIFIED//FOUO  
  
**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED//FOUO

=====

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, November 03, 2015 10:06 AM  
**To:** [REDACTED] (CG)(FBI); [REDACTED] (DI)(FBI); [REDACTED] (DO) (FBI); [REDACTED]  
(DI)(FBI)  
**Cc:** [REDACTED] (OPE) (FBI)  
**Subject:** Website White Paper --- UNCLASSIFIED//FOUO

b6  
b7C

Classification: UNCLASSIFIED//FOUO

=====

To all:

See attached final version of the white paper on the website and coordination conducted in support of its development.

This version can be forwarded to other entities as appropriate.



OPE\_CVE\_Website  
.docx

SIA [REDACTED]  
Countering Violent Extremism Office  
Office of Partner Engagement  
FBIHQ; Room [REDACTED]  
Telephone [REDACTED]  
Blackberry [REDACTED]

b6  
b7C

Classification: UNCLASSIFIED//FOUO

=====

Classification: UNCLASSIFIED//FOUO

=====

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Tuesday, November 03, 2015 1:47 PM  
**To:** [REDACTED] (OCA) (FBI)  
**Subject:** FW: CVE Website White Paper for Review & Approval --- UNCLASSIFIED  
  
**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED

=====

Please use this version. They updated the funding numbers.

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Tuesday, November 03, 2015 1:46 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI); [REDACTED] (OPE) (FBI)  
**Subject:** RE: CVE Website White Paper for Review & Approval --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

[REDACTED]  
I apologize for this final update. The funding amounts identified on the first page were not the most up to date. I'm sending out this final updated version to ensure Director Comey has an accurate understanding of the funding our agency put forward to develop this website.

  
OPE\_CVE\_Website  
\_final.docx

b6  
b7C

Thank you,

[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Tuesday, November 03, 2015 12:00 PM  
**To:** [REDACTED] (OPA) (FBT)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** RE: CVE Website White Paper for Review & Approval --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

I just received an updated document (attached). I apologize for any confusion.

<< File: OPE\_CVE\_Website (4).docx >>

[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm 7790-C | 202-324-4732

b6  
b7C

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Tuesday, November 03, 2015 10:56 AM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (DO) (FBI) [REDACTED] (OPA) (FBI)  
(OPA)(FBI) [REDACTED] (OPE) (FBI)  
**Subject:** CVE Website White Paper for Review & Approval --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Good Morning [REDACTED]

The Office of Partner Engagement (OPE) Countering Violent Extremism Office (CVEO) with input from the Office of Public Affairs (OPA) drafted the attached which paper for Director Comey's review. The intent of the document is to summarize the actions taken by OPE and the OPA during the development and review of the Don't Be a Puppet: Pull Back the Curtain on Violent Extremism website. At the request of AD Sleeper, this document was drafted and provided to you and AD Sleeper for review. I believe it is AD Sleeper's intent to coordinate with you to jointly provided this document to Director Comey this week with the ultimate goal of scheduling a demonstration of the website for him.

Please let me know if you have any questions.

b6  
b7C

<< File: OPE\_CVE\_Website.docx >>

Thank you,

[REDACTED]  
Management & Program Analyst  
FBI.gov & Internet Operations Unit | Director's Office  
JEH Bldg Rm [REDACTED]

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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FOR FBI INTERNAL USE ONLY**



**Office of Partner Engagement  
Don't Be a Puppet Website | November 2015**



**BACKGROUND:**

**WEBSITE CONCEPT:**

b5

**FBI DEVELOPMENT PROCESS:**

b5

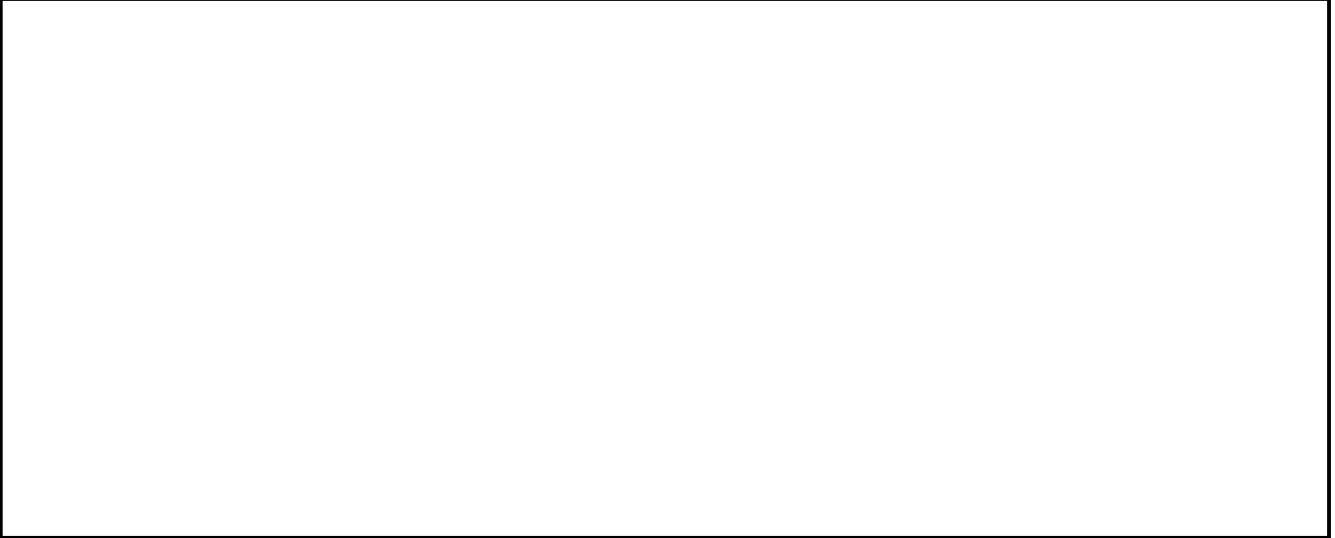
**FBI FOCUS GROUPS:**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**



**7 July 2015: Law Enforcement Focus Group**

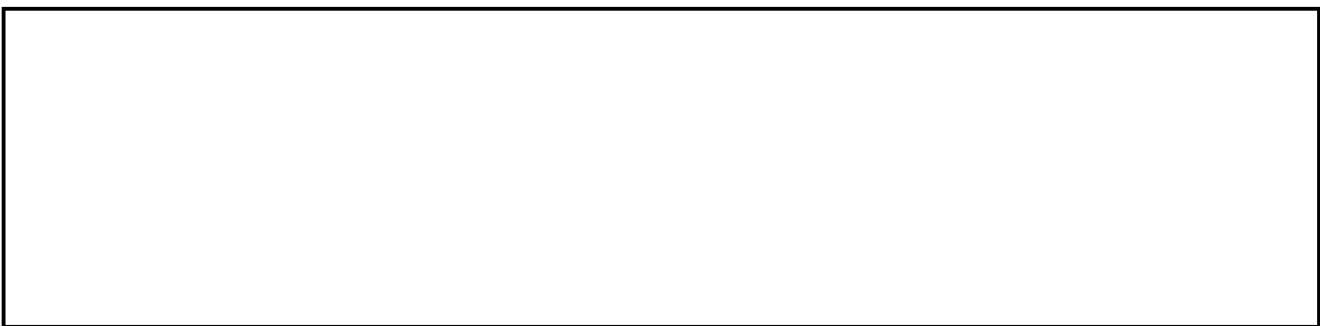


b5

**9 July 2015: Counterterrorism Division**



**31 July 2015: Faith-based organizations, Community Leaders, Law enforcement**



b5

**Civic Leaders:**



**Religious Leaders:**

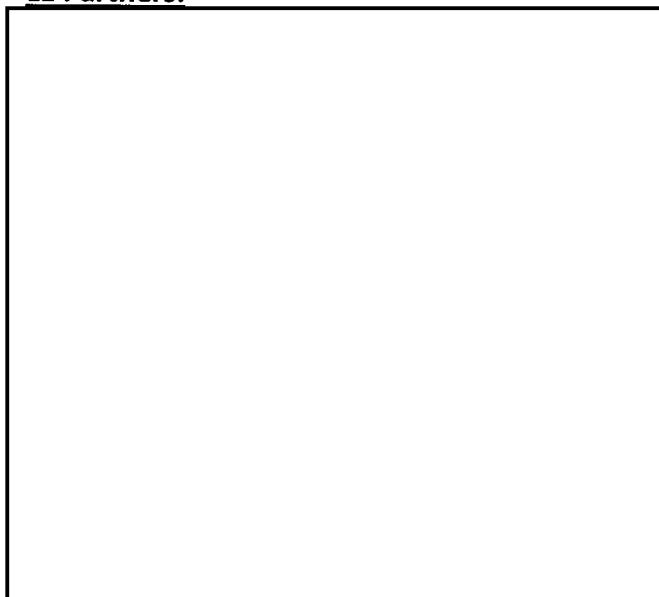
**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**



**LE Partners:**

b5



23 September 2015

Woodbridge, Virginia

b5  
b7E

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**30 September 2015: ASAC Conference**

A large rectangular black-outlined box used to redact sensitive information from the document.

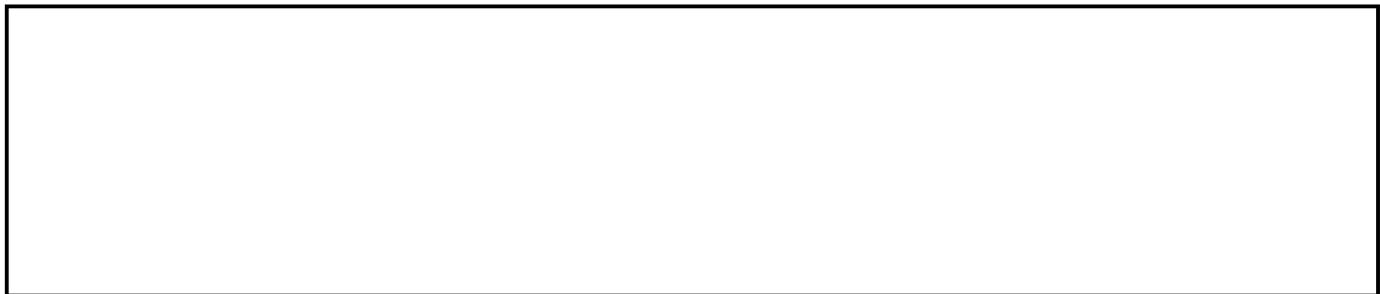
b5

**30 September 2015: CVE Stakeholder Meeting**

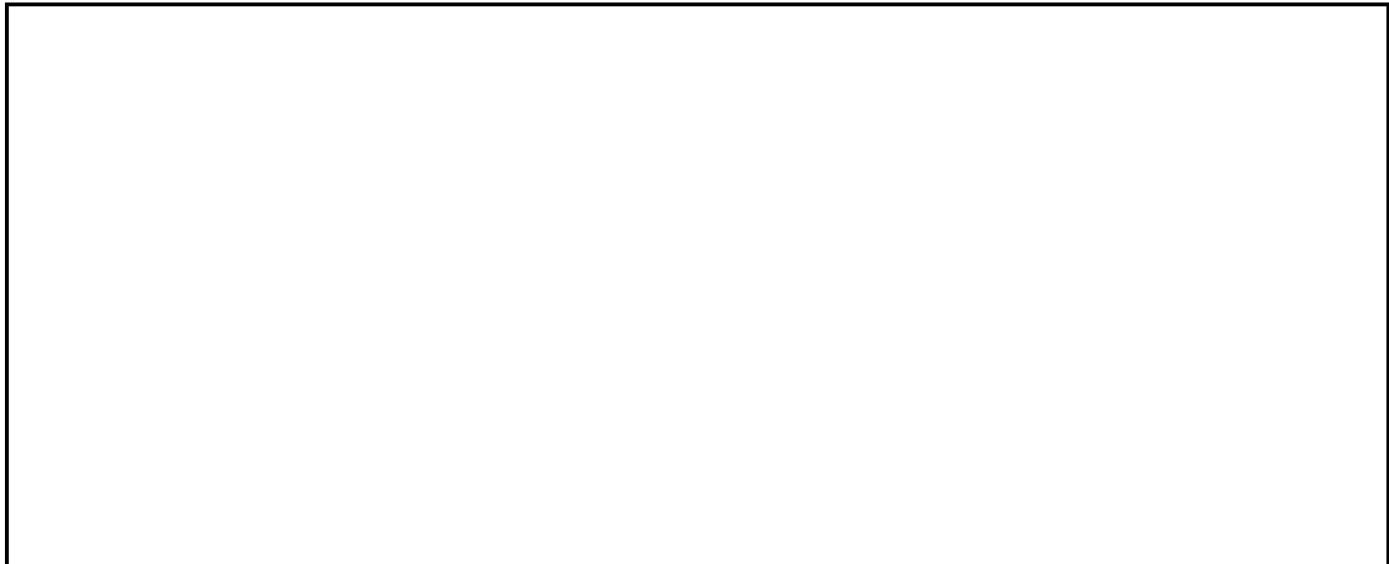
A large rectangular black-outlined box used to redact sensitive information from the document.

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**6 October 2015: Deputy Director Giuliano/AD Sleeper Briefing**

A large rectangular black-outlined box used to redact sensitive information from the document.

**16 October 2015: Faith-based organizations, Community Leaders**

A large rectangular black-outlined box used to redact sensitive information from the document.

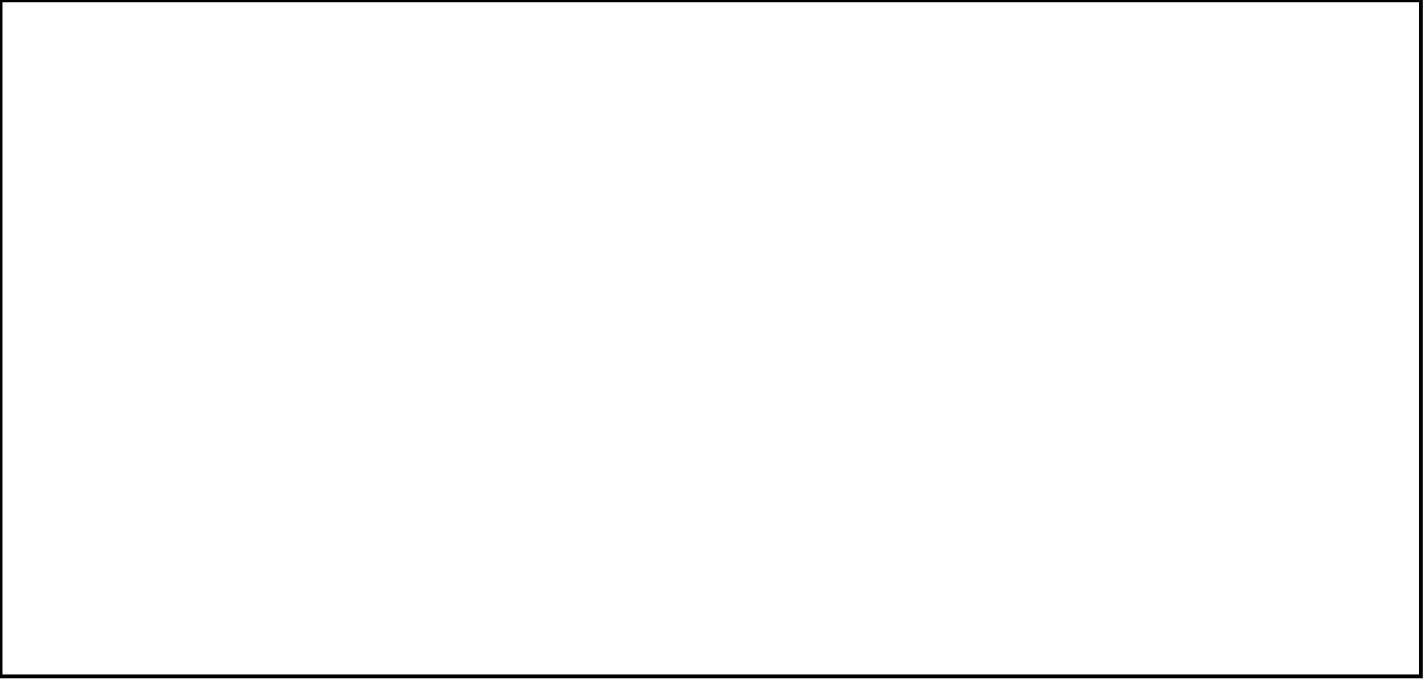
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**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

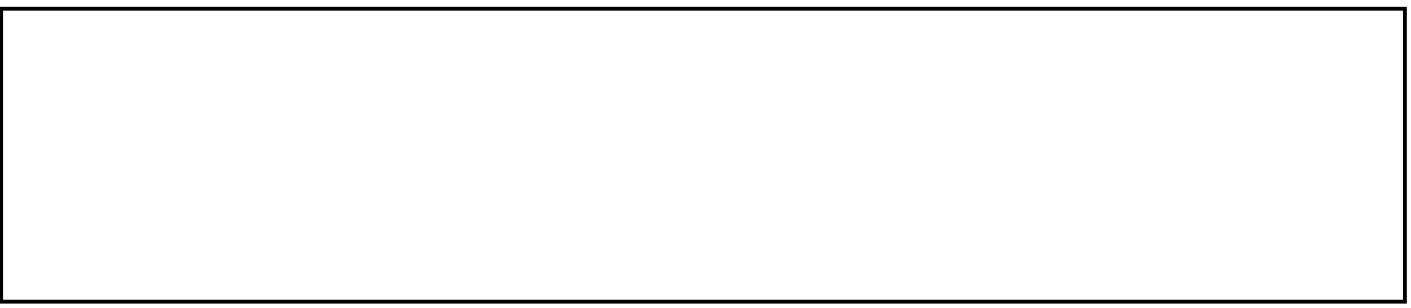
**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

b5

**20 October 2015: Virginia Threat Assessment Conference**



**25 October 2015: IACP Conference**



**26 October 2015: SAC's Conference**



b5

**August 2015 until Present: Inter-Agency Tiger Team**



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FOR FBI INTERNAL USE ONLY**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**



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**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Tuesday, November 03, 2015 2:37 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** FW: CVE Website White Paper for Review & Approval --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED

=====

See below

b6  
b7C

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Tuesday, November 03, 2015 1:46 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OPA) (FBI);  
(OPA)(FBI); [REDACTED] (OPE) (FBI)  
**Subject:** RE: CVE Website White Paper for Review & Approval --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

I apologize for this final update. The funding amounts identified on the first page were not the most up to date. I'm sending out this final updated version to ensure Director Comey has an accurate understanding of the funding our agency put forward to develop this website.

b6  
b7C

  
OPE\_CVE\_Website  
\_final.docx

Thank you,

[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Tuesday, November 03, 2015 12:00 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OPA) (FBI);  
(OPA)(FBI); [REDACTED] (OPE) (FBI)  
**Subject:** RE: CVE Website White Paper for Review & Approval --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

I just received an updated document (attached). I apologize for any confusion.

<< File: OPE\_CVE\_Website (4).docx >>

[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm [REDACTED]

b6  
b7C

**From:** [REDACTED] FD)(FBI)

**Sent:** Tuesday, November 03, 2015 10:56 AM

**To:** [REDACTED] (OPA) (FBI)

**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] DO) (FBI) [REDACTED] (OPA) (FBI); [REDACTED]

(OPA)(FBI); [REDACTED] (OPE) (FBI)

**Subject:** CVE Website White Paper for Review & Approval --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Good Morning [REDACTED]

The Office of Partner Engagement (OPE) Countering Violent Extremism Office (CVEO) with input from the Office of Public Affairs (OPA) drafted the attached which paper for Director Comey's review. The intent of the document is to summarize the actions taken by OPE and the OPA during the development and review of the Don't Be a Puppet: Pull Back the Curtain on Violent Extremism website. At the request of AD Sleeper, this document was drafted and provided to you and AD Sleeper for review. I believe it is AD Sleeper's intent to coordinate with you to jointly provided this document to Director Comey this week with the ultimate goal of scheduling a demonstration of the website for him.

Please let me know if you have any questions.

<< File: OPE\_CVE\_Website.docx >>

b6

Thank you,

b7C

[REDACTED]  
Management & Program Analyst  
FBI.gov & Internet Operations Unit | Director's Office  
JEH Bldg Rm [REDACTED]

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

=====

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Wednesday, November 04, 2015 10:58 AM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OPA)  
**Cc:** [REDACTED] (FBI); [REDACTED] (FD) (FBI)  
**Subject:** [REDACTED] (OPA) (FBI)  
RE: white paper/focus groups --- UNCLASSIFIED//FOUO

**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED//FOUO

b6  
b7C

I concur with [REDACTED] comments and suggest a few other minor edits. See attached.



WebPortalFBIFact  
Sheet [REDACTED]

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Wednesday, November 04, 2015 9:06 AM  
**To:** [REDACTED] (CG)(FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI); [REDACTED]  
(FD)(FBI)  
**Subject:** FW: white paper/focus groups --- UNCLASSIFIED//FOUO

Classification: UNCLASSIFIED//FOUO

See attached edits and recommendations....

**From:** [REDACTED] (CG)(FBI)  
**Sent:** Wednesday, November 04, 2015 8:38 AM  
**To:** [REDACTED] (CG)(FBI); [REDACTED] (OPE) (FBI); [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA)(FBI); [REDACTED] (FD)(FBI); [REDACTED] (DI)(FBI)  
**Subject:** RE: white paper/focus groups --- UNCLASSIFIED//FOUO

Classification: UNCLASSIFIED//FOUO

<< File: WebPortalFBIFactSheet.docx >>

Folks

Forget the last copy, I added a sentence or two the opening paragraph

A/Section Chief  
Countering Violent Extremism Section  
[REDACTED]

**From:** [REDACTED] CG)(FBI)  
**Sent:** Wednesday, November 04, 2015 8:18 AM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA)(FBI); [REDACTED] (FD)(FBI)  
**Subject:** RE: white paper/focus groups --- UNCLASSIFIED//FOUO

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b7C

Classification: UNCLASSIFIED//FOUO

=====

<< File: WebPortalFBIFactSheet.docx >>

Folks

A draft for inter-agency dissemination. Please review. Hoping to get this cleared by AD Sleeper by COB. My intent is to ensure the IA partnerships are aware of how thoroughly this was vetted and their plug in points.

A/Section Chief  
Countering Violent Extremism Section

[REDACTED]

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, November 02, 2015 2:46 PM  
**To:** [REDACTED] (CG)(FBI)  
**Cc:** [REDACTED] (OPA)(FBI); [REDACTED] (OPE) (FBI); [REDACTED] (FD)(FBI)  
**Subject:** white paper/focus groups --- UNCLASSIFIED//FOUO

Classification: UNCLASSIFIED//FOUO

=====

Here it is...

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b7C

<< File: OPE\_CVE\_Website.docx >>

SIA [REDACTED]  
Counteracting Violent Extremism Office  
Office of Partner Engagement  
FBIHQ; Room [REDACTED]  
Telephone [REDACTED]  
Blackberry [REDACTED]

=====

Classification: UNCLASSIFIED//FOUO

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FOR FBI INTERNAL USE ONLY



Office of Partner Engagement  
Don't Be a Puppet Website | November 2015



SUMMARY:

Comment [t1]:

b5

BACKGROUND:

WEBSITE CONCEPT:

Comment [t2]:

b5

FBI FOCUS GROUPS:

Comment [t3]:

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FOR FBI INTERNAL USE ONLY

UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY

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FOR FBI INTERNAL USE ONLY

UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY

Comment [t4]:

b5

Comment [t5]:

UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY

[REDACTED] RMD) (FBI)

b6  
b7C

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Wednesday, November 04, 2015 3:19 PM  
**To:** [REDACTED] (DO) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI)  
**Subject:** Update on CVE Website --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

=====

[REDACTED] here is my update to pass along to the COSs.

Hi All. I have an update on the "Don't Be a Puppet: Pull Back the Curtain on Violent Extremism" website I discussed in our recent Lync call. We had a great meeting with the Director today and he is very supportive of the website. We are delayed a couple of weeks in order to conduct some inter-agency briefings, but anticipate we will launch the site around the week of 11/16.

We did get some unfortunate press in the New York Times and Washington Post as a result of criticisms by several groups: the Muslim Public Affairs Council, the Arab-American Anti-Discrimination Committee, Sikh Coalition, and KARAMAH Muslim Women Lawyers for Justice. Please know that their characterizations of the website were very inaccurate and the reporters themselves had not seen the website. The response of these groups is not representative of the feedback we have received overall. We did focus groups with nearly 50 groups and 200 individuals and their response was almost universally positive.

We'll get some FAQs out to the field prior to the website's launch and are very confident that the site speaks for itself. We should avoid encouraging additional press coverage until folks can actually see the site.

[REDACTED]  
=====

**Classification:** UNCLASSIFIED

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[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (SE) (FBI)  
**Sent:** Wednesday, November 04, 2015 8:11 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** RE: Update on CVE Website --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

b6  
b7C

Classification: UNCLASSIFIED

=====

Awesome! Thanks, [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Wednesday, November 04, 2015 4:58 PM  
**To:** [REDACTED] (SE)(FBI)  
**Subject:** RE: Update on CVE Website --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi, [REDACTED] we're drafting an email with the rest of the information – should go out tomorrow. Part of below message is what [REDACTED] was mentioning at the end. Yes, we'll make sure you have what we have.

b6  
b7C

Best of plans....we had a bad computer experience on a day we really needed for it to work!!

Thank you and hope you are well,

[REDACTED]

**From:** [REDACTED] (SE)(FBI)  
**Sent:** Wednesday, November 04, 2015 7:40 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** FW: Update on CVE Website --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi, [REDACTED]

I know our Lync call got abbreviated today because of time constraints, so perhaps the details below were planned for presentation to media coordinators. Given that we didn't get these specifics, though, maybe it would be helpful to forward SC [REDACTED] update to us, too?

[REDACTED]

b6  
b7C

**From:** [REDACTED] (DO)(FBI)  
**Sent:** Wednesday, November 04, 2015 1:09 PM

**To:** HQ-DIV00-COS-ALL  
**Subject:** Update on CVE Website --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Please see the below update from SC [redacted]

Hi All. I have an update on the "Don't Be a Puppet: Pull Back the Curtain on Violent Extremism" website I discussed in our recent Lync call. We had a great meeting with the Director today and he is very supportive of the website. We are delayed a couple of weeks in order to conduct some inter-agency briefings, but anticipate we will launch the site around the week of 11/16.

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We'll get some FAQs out to the field prior to the website's launch and are very confident that the site speaks for itself. We should avoid encouraging additional press coverage until folks can actually see the site.

[redacted]

[redacted]

Community Relations Unit

Office of Public Affairs

O:

BB

<< OLE Object: Picture (Device Independent Bitmap) >>

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (OGC) (FBI)

**From:** [REDACTED] (OGC) (FBI)  
**Sent:** Thursday, November 05, 2015 12:14 PM  
**To:** [REDACTED] (ODAG) (JMD)  
**Cc:** [REDACTED] (OGC) (FBI); [REDACTED] (OGC) (FBI)  
**Subject:** FW: Portal

b6  
b7C

[REDACTED] in light of [REDACTED] below email in which he conveys AD Sleeper's invitation for DOJ to have "another go over the web portal in advance of a planned IA review," below please find the relevant access information. Please note I just received this information and thus have not yet reviewed it myself. Per our discussion, if you would kindly filter any DOJ comments and concerns through you and then on to me, I will make sure FBI OGC presents them. The log-in information and note from OPA is immediately below:

Good Morning [REDACTED]

A/SC [REDACTED] requested I provide you with the URL and access information for the Don't Be a Puppet website. Please find this information below and let me know if you have any questions. Please note that the some content has been reviewed by OGC and verbiage has been drafted and revised by OPA writers based on feedback from executives, special interest groups, and law enforcement partners. Please let us know if you find anything legally objectionable in the site.

b6  
b7C

URL: <https://cve.fbi.gov>

U: [REDACTED]  
P: [REDACTED]

Thanks,

b6  
b7C  
b7E

Assistant General Counsel  
Office of the General Counsel, National Security Law Branch  
Federal Bureau of Investigation  
Phone: [REDACTED]

Confidentiality Statement: This message is transmitted to you by the Office of the General Counsel of the Federal Bureau of Investigation. The message, along with any attachments, may be confidential and legally privileged. If you are not the intended recipient of this message, please destroy it promptly without further retention or dissemination (unless otherwise required by law). Please notify the sender of the error by a separate e-mail or by calling [REDACTED]

---

**From:** [REDACTED] (CG) (FBI)  
**Sent:** Wednesday, November 04, 2015 3:21 PM  
**To:** [REDACTED] (ODAG) (JMD); [REDACTED] (OGC) (FBI); [REDACTED] (NSD) (JMD)  
**Cc:** [REDACTED] (DO) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** Portal

b6  
b7C

[REDACTED]  
AD Sleeper has extended the opportunity to [REDACTED] for DOJ to have another go over of the web portal in advance of a planned IA review. We also briefed the Director today and got the green light to move forward when ready. In sum he

had no concerns. We advised we are going to preview it with the IA first. We are sending out an IA invite to preview the portal on this Tuesday from noon to 1. Lastly, [redacted] has for review the web portal fact sheet we discussed this morning at the IPC. I have asked him to work it through with you by COB Monday. We intend to share it with the IA in order to demonstrate the thoroughness of the review process.

[redacted]  
A/Section Chief

FBI Office of Partner Engagement

Countering Violent Extremism Section

[redacted] (office)

[redacted] (mobile)

b6

b7C

b7E

[redacted] (Unclass)

[redacted] (SIPR)

[redacted] (JWICS)

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Thursday, November 05, 2015 12:59 PM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI);  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

b6  
b7C

**SentinelCaseId:** NON-RECORD

**Classification:** UNCLASSIFIED

=====

Hi [REDACTED]

We need to make an edit to the CVE Website PAG. I'm not sure what the latest version looks like but I've incorporated the change (via track changes) to what I have as the latest version. Please ensure this is incorporated into the PAG.



CVE\_PAG\_website  
5\_Updated 11-5-...

b6  
b7C

Thank you.

[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, October 26, 2015 7:25 PM  
**To:** [REDACTED] (FD) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (OPA) (FBI);  
**T.** (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI)  
**Subject:** FW: Press Release for CVE --- UNCLASSIFIED

**Classification:** UNCLASSIFIED

=====

b6  
b7C

Thank you [REDACTED] nice job updating everything!

From this draft, just a few follow up questions and thoughts.

<< File: CVE\_PAG\_website4.docx >>

Also....who else needs to review? Is it feasible that we could send out the PAG Wednesday or Thursday? Am thinking that might give us time, before the site is up, to add any Q & As the Media Reps and COSs might have that we're not thinking of....

Thank you,

[REDACTED]

**From:** [REDACTED] (FD)(FBI)  
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**Cc:** [REDACTED] (OPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

[REDACTED]

Here's the latest PAG – the version I e-mailed you on the low side. Please let me know if you have any questions and thank you again for your help!

b6  
b7C

<< File: CVE\_PAG\_website\_Updated\_10-26-15.docx >>

[REDACTED]

*Management & Program Analyst*  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Thursday, October 22, 2015 5:19 PM  
**To:** [REDACTED] (FD)(FBI)  
**Cc:** [REDACTED] (OPE) (FBI)  
**Subject:** FW: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi [REDACTED] here is an updated draft with the bullying Q & A

b6  
b7C

<< File: CVE\_PAG website3.docx >>

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Friday, October 16, 2015 12:20 PM  
**To:** [REDACTED] (FD)(FBI)  
**Subject:** FW: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

Hi [redacted]

b6  
b7C

Thank you again for the conversation! You're doing such a nice job with everything here.

As mentioned, to beef up the PAG a little, I included some new ideas, pending your and [redacted] thoughts.

Also, if you have a timeline for what/when various elements are being pushed online and from HQ to the field, that would be great.

<< File: CVE\_PAG website (2).docx >>

Thanks a bunch again,

[redacted]  
[redacted]

**From:** [redacted] (FD)(FBI)  
**Sent:** Friday, October 16, 2015 8:34 AM  
**To:** [redacted] (OPA) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

Hi [redacted]

Thanks for sending over the draft. [redacted] and I will go through it at our conference in Richmond on Tuesday and get back to you ASAP with a response. I'll try to get you my input by COB today so you at least have something.

Thanks,

[redacted]

[redacted]  
Management & Program Analyst  
JEH Bldg Rm [redacted]

**From:** [redacted] (OPA) (FBI)  
**Sent:** Thursday, October 15, 2015 5:45 PM  
**To:** [redacted] (FD)(FBI); [redacted] (DPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

Hi [redacted]

PAG is re-formatted....and please forgive me, but I added some clarification questions, plus see what you think about some of the word changes, which is proposed for the way press response language sometimes flows.

Re Talking Points top section: We need these 'quick hit' bullet points, if you could review. If a Media Rep or SAC is preparing for a quick interview, what are the top three points that are the most important to use for the interview, that you want the public to know? i.e. 1) this website exists 2) here are highlights of what you'll learn 3) it's easy to use.

Are we missing any Q & As?

<< File: CVE\_PAG website.docx >>

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Wednesday, October 14, 2015 1:29 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

===== b6  
[REDACTED]  
b7C

Any way you can get a draft copy of the PAG to me before the end of this week? It doesn't have to be final. [REDACTED] just wanted me to bring a copy to the conference with us next week.

Thanks.

[REDACTED]  
Management & Program Analyst

JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Thursday, October 08, 2015 6:59 PM  
**To:** [REDACTED] (FD)(FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

Hello, [REDACTED]

As soon as Community Outreach provides language, we can add...thanks for heads up! You've done such a nice job on the site ☺

[REDACTED]

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Thursday, October 08, 2015 3:47 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** Press Release for CVE --- UNCLASSIFIED

===== b6  
b7C

Classification: UNCLASSIFIED

=====

Hi [redacted]

b6  
b7C  
b7E

I heard (either through you or a little bird) you're putting together the Press Release for the CVE Portal once it's launched in November. We were hoping you could incorporate the following sentence (or something similar) for us.

"Special thanks to the students and faculty of [redacted] in Woodbridge, VA for their critical feedback provided during the development of the CVE Web Portal."

The students and faculty provided assistance to us during multiple occasions and we think it would help add some credibility to the portal as people become aware of it and consider using it.

Thank you,

[redacted]  
*Management & Program Analyst*  
*FBI.gov & Internet Operations Unit | Director's Office*  
JEH Bldg Rm [redacted]

=====

Classification: UNCLASSIFIED

=====



Federal Bureau of Investigation  
Office of Public Affairs  
National Press Office

**Public Affairs Guidance**

AD Michael P. Kortan  
SC Richard Quinn,  
A/UC [redacted]  
UC [redacted]

b6  
b7C

October xx, 2015

**Topic: Countering Violent Extremism FBI.gov Website**

**Press Guidance:**

Talking points and Q & As below are **for internal use only**. Field office media reps should handle all local media queries, and SACs may respond to questions related to local matters only. This document should not be disseminated in this particular format and should be considered a guide for preparing SACs or others for media inquiries or interviews. As a reminder, comments should not be made regarding ongoing investigations or on cases outside of your respective field office.

Points of Contact:

- For Community Outreach [redacted]
- For Media: [redacted]
- For CVE: [redacted]

b6  
b7C

**Issue/Background:**

[Redacted Content]

**Talking Points:**

[Redacted Content]

b5

Objective of the Website

b5

Terminology of 'Violent Extremism'

Q&As:

***Why was this program developed? What has the FBI been seeing to prompt this?***

b5

***What's the objective of this program?***

b5

b5

***Where does behavior information contained in the program come from? Why does the FBI target certain behaviors?***

b5

b5

***When does the site "go live" or become accessible to the public?***

b5

***Who designed the site?***

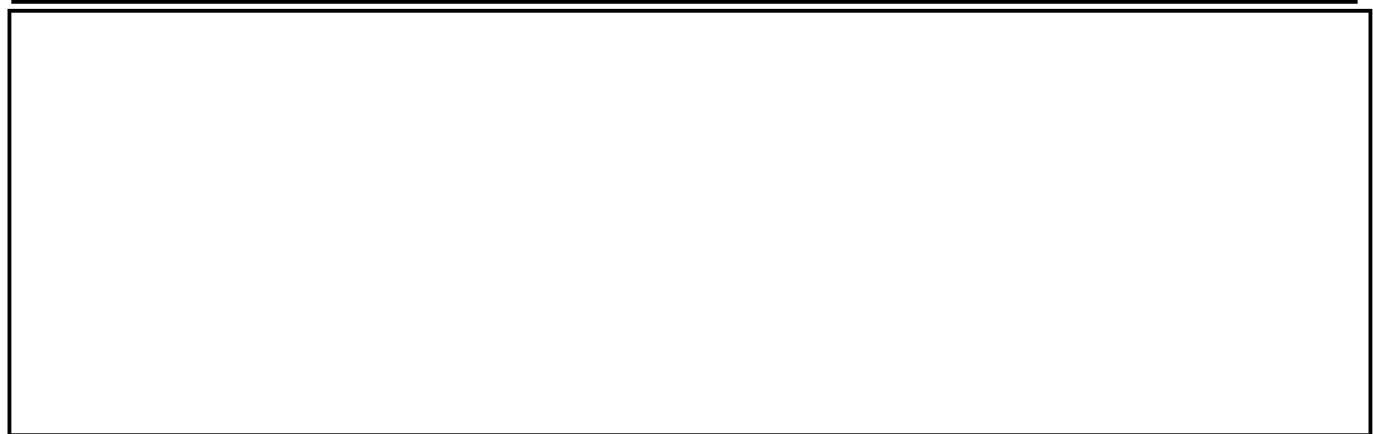
b5

***Who reviewed the site and content before it was launched on FBI.gov? What was the general response?***

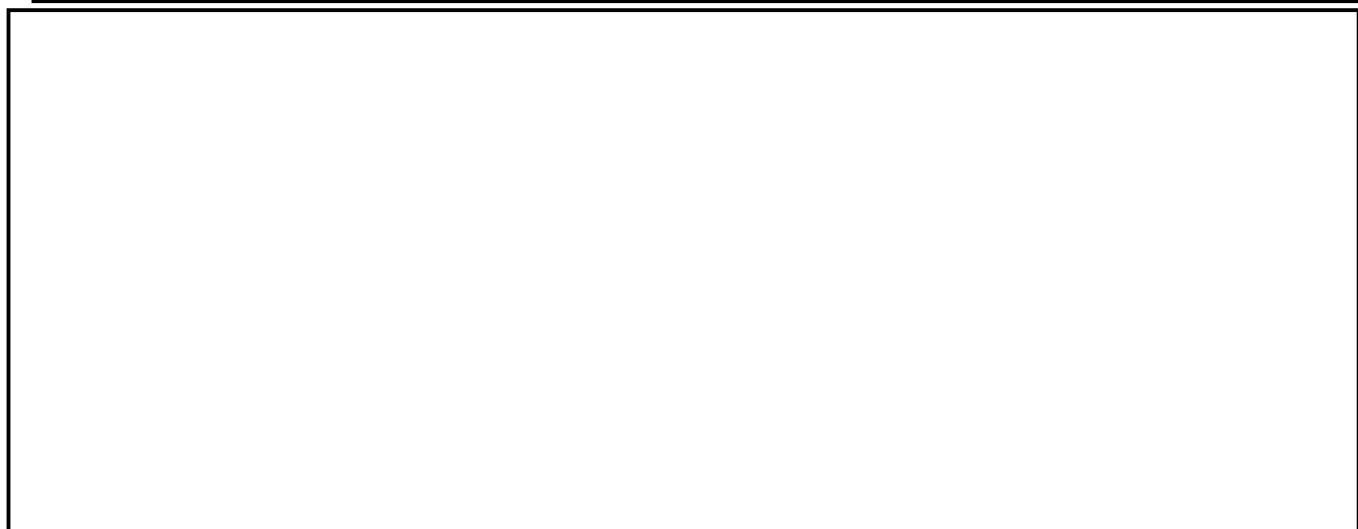
b5

***What can parents, guardians, and communities do to help keep an individual from going down a path of violent extremism?***

b5



b5



b5



***What is the advantage of using a website for this information?***

***Will any of my personal identifying information be captured and stored by the FBI while using the site?***

b5

***How can I sign up my school to use the site?***

***How do I access and use the site?***

b5

***What is the best way to view the site?***

***What technology will I need to access the site?***

***What other resources are connected to the new website?***

b5

***Does the FBI have any CVE programs that focus on higher education?***

***Is the program available in other languages than English?***

b5

***What are some key issues that field offices may experience with the deployment of this site?***

b5

***How will this program evolve? What are plans for the near future?***

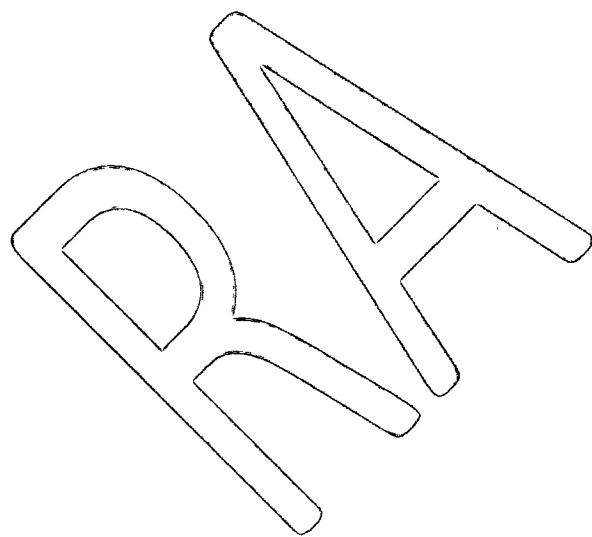
b5

**Technical Support**

b5

***Why is the site stalled or stuck?***

***Why isn't the site displaying correctly on my mobile device?***



[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Thursday, November 05, 2015 1:38 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (FD) (FBI)  
**Subject:** FW: Press Release for CVE --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED

b6  
b7C

=====

See two more changes....date of release in two separate sections....

**From:** [REDACTED] (FD)(FBI)  
**Sent:** Thursday, November 05, 2015 12:59 PM  
**To:** [REDACTED] (OPA) (FBI) [REDACTED] (OPE) (FBI) [REDACTED] (OPA) (FBI); [REDACTED]  
[REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI)  
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Hi [REDACTED]

We need to make an edit to the CVE Website PAG. I'm not sure what the latest version looks like but I've incorporated the change (via track changes) to what I have as the latest version. Please ensure this is incorporated into the PAG.

b6  
b7C



CVE\_PAG\_website  
5\_Updated 11-5-...

Thank you,

[REDACTED]  
Management & Program Analyst

JEH Bldg Rm [REDACTED]

b6  
b7C

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<< File: CVE\_PAG\_website4.docx >>

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b6  
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[redacted]

Here's the latest PAG – the version I e-mailed you on the low side. Please let me know if you have any questions and thank you again for your help!

<< File: CVE\_PAG\_website\_Updated\_10-26-15.docx >>

[redacted]

Management & Program Analyst  
JEH Bldg Rm 7790-C | 202-324-4732

b6  
b7C

---

**From:** [redacted] (OPA) (FBI)  
**Sent:** Thursday, October 22, 2015 5:19 PM  
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b7C

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Also, if you have a timeline for what/when various elements are being pushed online and from HQ to the field, that would be great.

<< File: CVE\_PAG website (2).docx >>

Thanks a bunch again,

[REDACTED]  
☺

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[REDACTED]  
*Management & Program Analyst*  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Thursday, October 15, 2015 5:45 PM

To [REDACTED] (FD)(FBI) [REDACTED] (OPE) (FBI)  
Subject: RE: Press Release for CVE --- UNCLASSIFIED

b6  
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Classification: UNCLASSIFIED

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Hi [REDACTED] and [REDACTED]

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To: [REDACTED] (OPA) (FBI)  
Subject: RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

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b7C

Thanks,

[REDACTED]

Management & Program Analyst  
JEH Bldg Rm [REDACTED]

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Sent: Thursday, October 08, 2015 6:59 PM  
To: [REDACTED] (FD)(FBI)  
Cc: [REDACTED] (OPA) (FBI) [REDACTED] (OPE) (FBI)  
Subject: RE: Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

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Hello, [REDACTED]

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[REDACTED]

**From:** [REDACTED] (FD)(FBI)  
**Sept:** Thursday October 08, 2015 3:47 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** Press Release for CVE --- UNCLASSIFIED

Classification: UNCLASSIFIED

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"Special thanks to the students and faculty of [REDACTED] in Woodbridge, VA for their critical feedback provided during the development of the CVE Web Portal."

The students and faculty provided assistance to us during multiple occasions and we think it would help add some credibility to the portal as people become aware of it and consider using it.

Thank you.

[REDACTED]  
Management & Program Analyst  
FBI.gov & Internet Operations Unit | Director's Office  
JEH Bldg Rm [REDACTED]

=====

Classification: UNCLASSIFIED

=====



Federal Bureau of Investigation  
Office of Public Affairs  
National Press Office

**Public Affairs Guidance**

AD Michael P. Kortan [redacted]

SC Richard Quinn [redacted]

A/UC [redacted]

UC [redacted]

b6  
b7C

October xx, 2015

**Topic: Countering Violent Extremism FBI.gov Website**

**Press Guidance:**

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Points of Contact:

- For Community Outreach [redacted]
- For Media [redacted]
- For CVE [redacted]

b6  
b7C

**Issue/Background:**

[redacted]  
b5

**Talking Points:**

[redacted]  
Comment [tam1] [redacted]

[redacted]

[Redacted]

Objective of the Website

[Redacted]

b5

Terminology of 'Violent Extremism'

[Redacted]

Q&As:

*Why was this program developed? What has the FBI been seeing to prompt this?*

[Redacted]

What's the objective of this program?

b5

[Redacted]

[Redacted]

b5

*Where does behavior information contained in the program come from? Why does the FBI target certain behaviors?*

[Redacted]

[Redacted]  
b5

[Redacted]

*When does the site "go live" or become accessible to the public?*

[Redacted]

Comment [tam2]

b5

[Redacted]

***Who designed the site?***

b5

[Redacted]

***Who reviewed the site and content before it was launched on FBI.gov? What was the general response?***

b5

[Redacted]

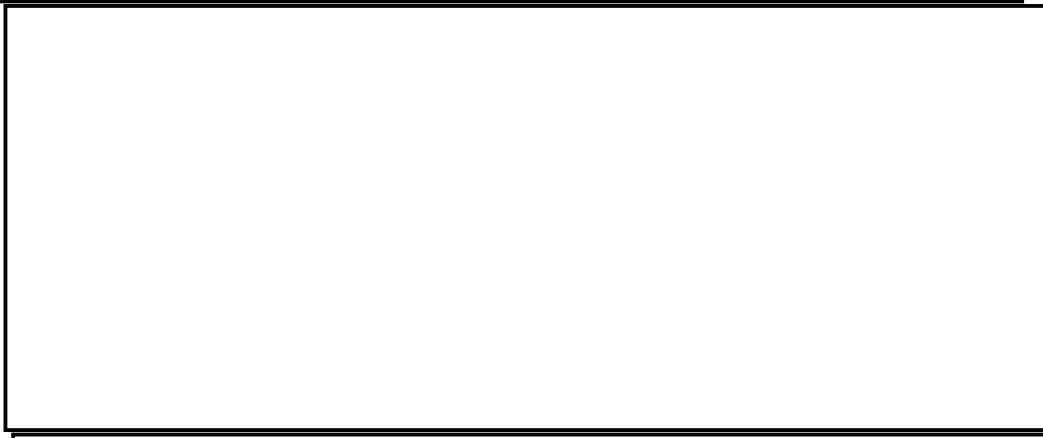
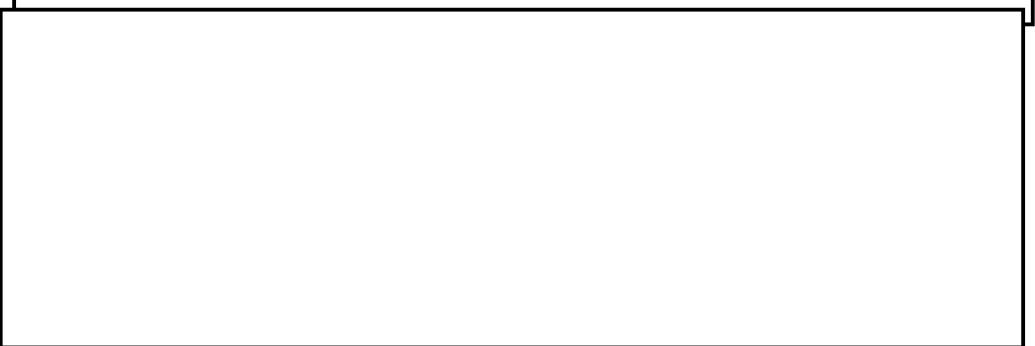
***What can parents, guardians, and communities do to help keep an individual from going down a path of violent extremism?***

[Redacted]

b5



b5



b5



b5

***What is the advantage of using a website for this information?***

b5

***Will any of my personal identifying information be captured and stored by the FBI while using the site?***

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b5

***What is the best way to view the site?***

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b5

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b5

b5

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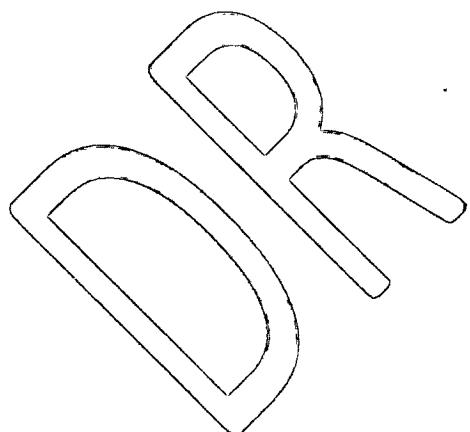
**Technical Support**

b5

***Why is the site stalled or stuck?***

b5

***Why isn't the site displaying correctly on my mobile device?***



[REDACTED] OGC) (FBI)

---

**From:** [REDACTED] (OGC) (FBI)  
**Sent:** Thursday, November 05, 2015 3:48 PM  
**To:** [REDACTED] (DO) (FBI)  
**Subject:** RE: CVE Website Information

[REDACTED] on which slide is the reported Arabic name of a person who wanted to go on a mission overseas, as reported in the press? All I see in this version is the [REDACTED] statement of going on a trip next month, intending to send a powerful message to the animal testing lab? Was this done to replace the Islamic angled statement previously reported?

b6  
b7C

[REDACTED]  
Assistant General Counsel  
Office of the General Counsel, National Security Law Branch  
Federal Bureau of Investigation  
Phone [REDACTED]

**Confidentiality Statement:** This message is transmitted to you by the Office of the General Counsel of the Federal Bureau of Investigation. The message, along with any attachments, may be confidential and legally privileged. If you are not the intended recipient of this message, please destroy it promptly without further retention or dissemination (unless otherwise required by law). Please notify the sender of the error by a separate e-mail or by calling [REDACTED]

---

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Thursday, November 05, 2015 12:54 PM  
**To:** [REDACTED] (OGC) (FBI)  
**Subject:** RE: CVE Website Information

[REDACTED]  
Please call me when you have a minute. Thanks,

b6  
b7C

[REDACTED]  
Unit Chief  
Director's Office, Office of Public Affairs  
FBI.gov & Internet Operations Unit  
[REDACTED]

---

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Thursday, November 05, 2015 11:13 AM  
**To:** [REDACTED] (OGC) (FBI)  
**Cc:** [REDACTED] (DO) (FBI)  
**Subject:** CVE Website Information

Good Morning [REDACTED]

A/SC [REDACTED] requested I provide you with the URL and access information for the Don't Be a Puppet website. Please find this information below and let me know if you have any questions. Please note that the some content has been reviewed by OGC and verbiage has been drafted and revised by OPA writers based on feedback from executives,

special interest groups, and law enforcement partners. Please let us know if you find anything legally objectionable in the site.

URL: <https://cve.fbi.gov>

U [redacted]  
P [redacted]

b6  
b7C

Thank you for your time,

[redacted] **MSPM**

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office [redacted]

[REDACTED] RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI).  
**Sent:** Thursday, November 05, 2015 3:59 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** FW: COB Monday Web Portal Fact sheet --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

Classification: UNCLASSIFIED

b6  
b7C

Here is the fact sheet [REDACTED] is using for inter-agency discussions.

**From:** [REDACTED] (CG)(FBI)  
**Sent:** Wednesday, November 04, 2015 2:51 PM  
**To:** [REDACTED] (OGC)(FBI)  
**Cc:** [REDACTED] (OPE) (FBI); [REDACTED] (OPA) (FBI)  
**Subject:** COB Monday Web Portal Fact sheet --- UNCLASSIFIED

Classification: UNCLASSIFIED



WebPortalFBIFact  
Sheet.docx

[REDACTED]  
Balls in your court. Need this back from DOJ NLT COB Monday. Our inter-agency brief is Tuesday at noon.

A/Section Chief  
Counteracting Violent Extremism Section

[REDACTED]  
[REDACTED]

b6  
b7C

=====

Classification: UNCLASSIFIED

=====

Classification: UNCLASSIFIED



1

Office of Partner Engagement  
Don't Be a Puppet Website | November 2015

SUMMARY:

BACKGROUND:

b5

WEBSITE CONCEPT:

FBI FOCUS GROUPS:

b5

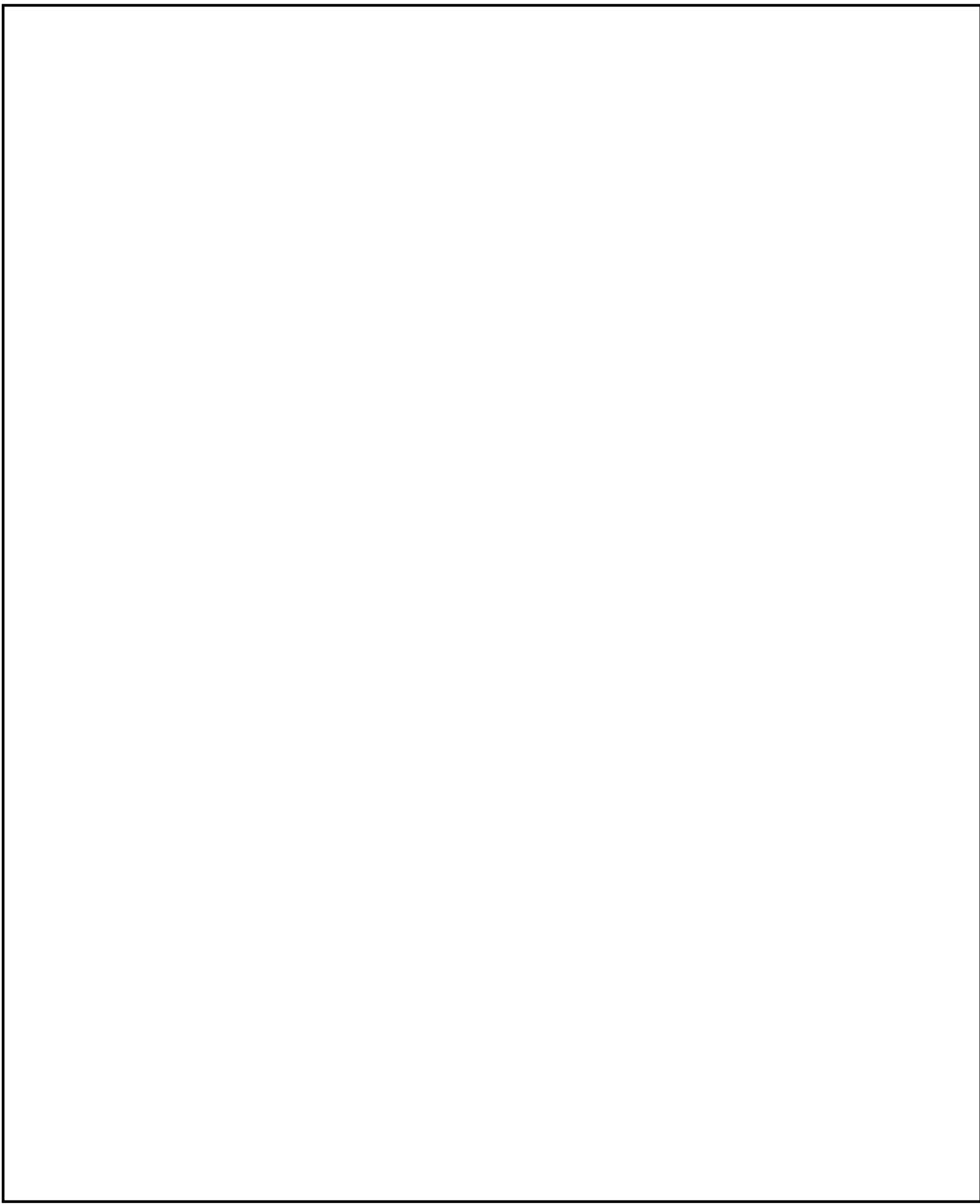
UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY

DOJ INTERAGENCY COMMUNITY ADVISORY GROUP

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GROUPS BRIEFED ON THE WEBSITE

b5



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**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Friday, November 06, 2015 10:35 AM  
**To:** [REDACTED] (DO) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI)  
**Subject:** Background on CVE website --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

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**Classification:** UNCLASSIFIED

=====



OPE\_CVE\_Website WebPortalFBIFact  
(4).docx      Sheet.docx

For your background, here are a couple things produced by OPE [REDACTED] will send you the latest drafts of our press statement and Public Affairs Guidance. Let us know if you need anything else.



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**Classification:** UNCLASSIFIED

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FOR FBI INTERNAL USE ONLY**



**Office of Partner Engagement  
Don't Be a Puppet Website | November 2015**

**BACKGROUND:**

**WEBSITE CONCEPT:**

b5

**FBI DEVELOPMENT PROCESS:**

b5

**FBI FOCUS GROUPS:**

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FOR FBI INTERNAL USE ONLY**

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FOR FBI INTERNAL USE ONLY**

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**7 July 2015: Law Enforcement Focus Group**

**9 July 2015: Counterterrorism Division**

**31 July 2015: Faith-based organizations, Community Leaders, Law enforcement**

b5

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FOR FBI INTERNAL USE ONLY**

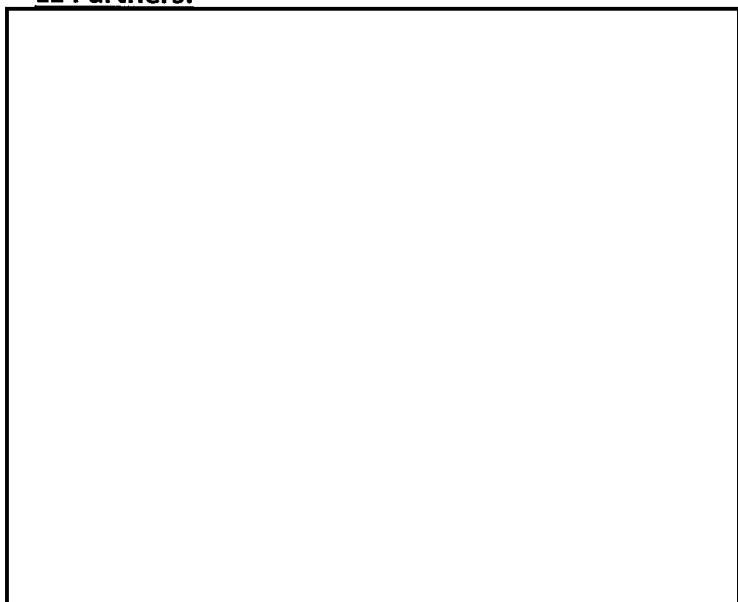
**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

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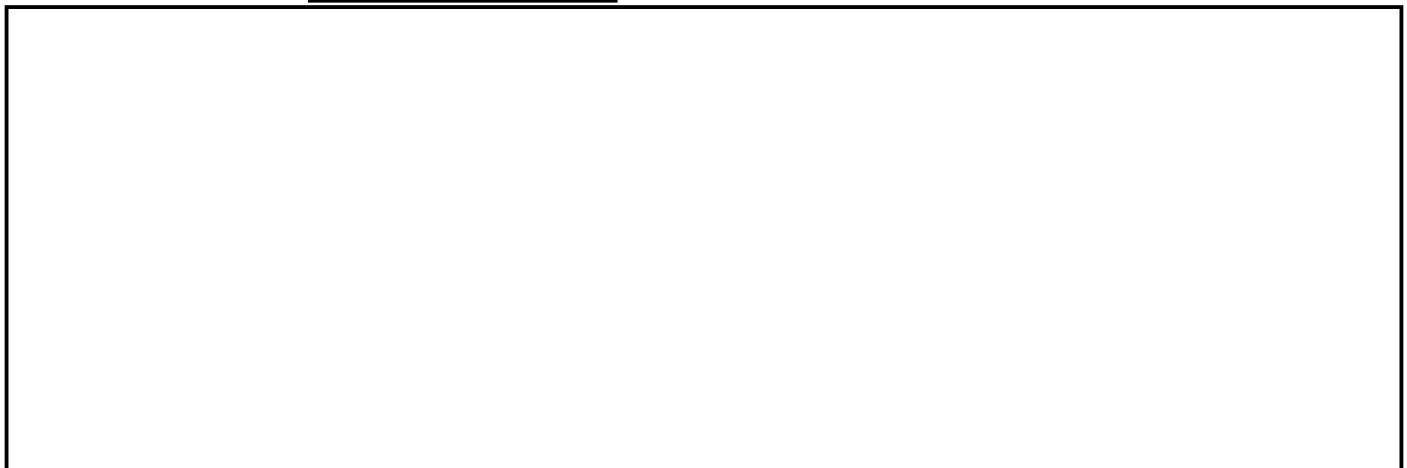
**LE Partners:**

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23 September 2015: [REDACTED] Woodbridge, Virginia

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FOR FBI INTERNAL USE ONLY**

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FOR FBI INTERNAL USE ONLY**

**30 September 2015: ASAC Conference**

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**30 September 2015: CVE Stakeholder Meeting**

b5

**6 October 2015: Deputy Director Giuliano/AD Sleeper Briefing**

b5

**16 October 2015: Faith-based organizations, Community Leaders**

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FOR FBI INTERNAL USE ONLY**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

**20 October 2015: Virginia Threat Assessment Conference**

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**25 October 2015: IACP Conference**

b5

**26 October 2015: SAC's Conference**

b5

**August 2015 until Present: Inter-Agency Tiger Team**

**UNCLASSIFIED//FOR OFFICIAL USE ONLY  
FOR FBI INTERNAL USE ONLY**

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Friday, November 06, 2015 1:03 PM  
**To:** [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED]  
**Cc:** [REDACTED] (OPA) (FBI); [REDACTED] (OCA) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO)  
**Subject:** (FBI)  
RE: Background on CVE website --- UNCLASSIFIED

**SentinelCaselid:** NON-RECORD

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Classification: UNCLASSIFIED

=====

Thanks [REDACTED]

This is very helpful and something we've been waiting for from [REDACTED] OPE [REDACTED] mentioned...) as SSCI made an inquiry on our response to NY Times article earlier this week.

Adding [REDACTED] (note attached is internal only though)

Also - [REDACTED] do you have external guidance ready (per below)? Thanks!

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Friday, November 06, 2015 11:11 AM  
**To:** [REDACTED] (DO)(FBI); [REDACTED] (DO)(FBI)  
**Subject:** FW: Background on CVE website --- UNCLASSIFIED

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Classification: UNCLASSIFIED

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This am [REDACTED] stopped by to discuss the status of this web based outreach program for high schoolers which was set for deployment next week. There was a NY Times and Hill article in the daily news brief today that was critical of this program [REDACTED] cited in the piece). She wanted to get us up to speed as she expects there will be requests for briefings on this program. Both the DD and Director have blessed the program going forward.

SSA [REDACTED]  
Office of Congressional Affairs  
Desk [REDACTED]  
Cell: [REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Friday, November 06, 2015 10:35 AM  
**To:** [REDACTED] (DO) (FBI)  
**Cc:** [REDACTED] (OPA) (FBI)  
**Subject:** Background on CVE website --- UNCLASSIFIED

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b7C

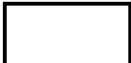
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OPE\_CVE\_Website WebPortalFBIFact  
(4).docx      Sheet.docx

For your background, here are a couple things produced by OPE [redacted] will send you the latest drafts of our press statement and Public Affairs Guidance. Let us know if you need anything else.



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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

---

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 12:08 PM  
**To:** [REDACTED] RMD (FBI)  
**Subject:** FW: Web Portal Review

CVE FOIA

b6  
b7C

-----Original Appointment-----

**From:** [REDACTED] INSD (FBI)  
**Sent:** Monday, November 09, 2015 2:27 PM  
**To:** [REDACTED] CG (FBI)  
**Subject:** Declined: Web Portal Review  
**When:** Thursday, November 12, 2015 10:00 AM-11:30 AM (UTC-05:00) Eastern Time (US & Canada).  
**Where:** FBI HQ

At Rutgers that day

[REDACTED] RMD) (FBI)

---

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday April 05, 2016 12:08 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: Portal Definition of CVE

b6  
b7C

CVE FOIA

---

**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Monday, November 09, 2015 3:20 PM  
**To:** [REDACTED] (OPE) (FBI)  
**Subject:** RE: Portal Definition of CVE

Thanks!

---

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, November 09, 2015 3:09 PM  
**To:** [REDACTED] (INSD) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (CG) (FBI)  
**Subject:** FW: Portal Definition of CVE

See below logon and password for the website.

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URL: <https://cve.fbi.gov>  
Username: [REDACTED]  
Password: [REDACTED]

For internal use only !!!

---

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Monday, November 09, 2015 2:46 PM  
**To:** [REDACTED] (OPE) (FBI)  
**Subject:** RE: Portal Definition of CVE

URL: <https://cve.fbi.gov>  
Username: [REDACTED]  
Password: [REDACTED]

[REDACTED] **MSPM**  
*Management and Program Analyst*  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office: [REDACTED]

b6  
b7C  
b7E

---

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, November 09, 2015 2:44 PM  
**To:** [REDACTED] (FD) (FBI)  
**Subject:** RE: Portal Definition of CVE

I can't log on at my computer...it blocks me...

But [redacted] said it was only on the landing page...

b6  
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---

**From:** [redacted] (FD) (FBI)  
**Sent:** Monday, November 09, 2015 2:40 PM  
**To:** [redacted] (OPE) (FBI)  
**Subject:** RE: Portal Definition of CVE

[redacted] - can you send me a screen shot of the typo? I can't seem to find it.

[redacted] **MSPM**

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office [redacted]

---

**From:** [redacted] (OPE) (FBI)  
**Sent:** Friday, November 06, 2015 6:14 AM  
**To:** [redacted] (DO) (FBI); [redacted] (FD) (FBI)  
**Subject:** FW: Portal Definition of CVE

See spelling error...that may have already been corrected:

b6  
b7C

Also, with respect to the portal, note there is a typo in the title for that first slide where it says, "What is Violent Extremeism." It should be spelled "extremism." It appears to be accurate in all other places.

Per [redacted] note below...

---

**From:** [redacted] (OGC) (FBI)  
**Sent:** Thursday, November 05, 2015 5:53 PM  
**To:** [redacted] (ODAG) (JMD) [redacted] (CG) (FBI)  
**Cc:** [redacted] (OPE) (FBI) [redacted] (OGC) (FBI)  
**Subject:** Portal Definition of CVE

[redacted]

As discussed with each of you, the current CVE portal defines violent extremism as follows: "encouraging, condoning, justifying, or supporting the commission of a violent or criminal act to achieve political, ideological, religious, social, or economic goals." This was taken directly from the FBI's lexicon guide, but regrettably that guide contains an error. The phrase "or criminal" from the above definition permits this definition to sweep so broadly as to include a person committing voter fraud in furtherance of his political ideology. Surely, that would not constitute "violent extremism." As such, I believe this needs to be revised. At the same time, it's my understanding there is a new Tiger Team definition. I'm looping both of you up here to encourage a discussion among you as to which is the better term to use. Also copying [redacted] as well.

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Also, with respect to the portal, note there is a typo in the title for that first slide where it says, "What is Violent Extremeism." It should be spelled "extremism." It appears to be accurate in all other places.

Thanks,

[redacted]

[Redacted]  
Assistant General Counsel

Office of the General Counsel, National Security Law Branch

Federal Bureau of Investigation

Phone: [Redacted]

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Confidentiality Statement: This message is transmitted to you by the Office of the General Counsel of the Federal Bureau of Investigation. The message, along with any attachments, may be confidential and legally privileged. If you are not the intended recipient of this message, please destroy it promptly without further retention or dissemination (unless otherwise required by law). Please notify the sender of the error by a separate e-mail or by calling [Redacted]  
[Redacted]

[REDACTED] (RMD) (FBI)

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**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, November 09, 2015 3:21 PM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (DO) (FBI); [REDACTED]  
**Subject:** (FD) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI)  
  
**SentinelCaselid:** RE: Don't be a Puppet --- UNCLASSIFIED  
  
**Classification:** TRANSITORY RECORD

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

GREAT NEWS !!!!!

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Mohday, November 09, 2015 3:11 PM  
**To:** [REDACTED] (CG)(FBI); [REDACTED] (OPE) (FBI); [REDACTED] (FD)(FBI); [REDACTED]  
[REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI)  
**Subject:** FW: Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

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=====  
TRANSITORY RECORD

Here is some good news. I'll see if New York can provide a list of who they briefed today.

**From:** [REDACTED] (NY) (FBI)  
**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

[REDACTED]

Thank you so much for your help this morning. The ADIC, Diego Rodriguez, and SAC Greg Ehrie (who happened to be down at HQ involved in some of the initial stages of developing this project) addressed our Muslim Leaders' Council, after which I walked them through the "Don't be a Puppet" program.

To say that it was well-received would be an understatement. They all felt that it was exactly the kind of thing they wanted to see in the public and private (including Islamic) schools. The only suggestion that they had, was that on the

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They're eager to go out and dispel the rumors and promote it within their own communities. They also hope that perhaps a version for even younger individuals might be developed. One member, an African Muslim, informed us that there's a "Peace in Schools" bill in New York State right now that includes a similar, but not as well done program re: CVE. He's hoping that the local politicians at some point could see the FBI's presentation and also suggested that we bring in groups of teachers and community leaders to introduce the program to them prior to its release to the public.

It was the general consensus that they would like to see the FBI in front of the issue that popped up in the news about it. That they don't want to see it held up because of self-proclaimed activists who are providing incorrect information to the media. One of our members who is very active in his community, went so far as to say that if we changed the one slide, he would reach out to his many media contacts and start talking up the program immediately.

I hope you find this feedback useful. Thank you again for your help.

SA [redacted]  
Executive Staff Unit/Community Outreach  
New York Office

[redacted] desk  
[redacted] cell

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=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

(RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, November 09, 2015 3:11 PM  
**To:** [REDACTED] (DO) (FBI) [REDACTED] (OPE) (FBI)  
**Subject:** (FD) (FBI) [REDACTED] (OPA) (FBI) [REDACTED] (OPA) (FBI)  
FW: Don't be a Puppet --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

Classification: UNCLASSIFIED

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**From:** [REDACTED] (NY) (FBI)  
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**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

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SA

[redacted]  
Executive Staff Unit/Community Outreach  
New York Office

[redacted]  
desk  
cell

b6  
b7C

=====

Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

---

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 12:08 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: CVE Website Docs for Thursday

b6  
b7C

CVE FOIA

---

**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Monday, November 09, 2015 3:25 PM  
**To:** [REDACTED] (FD) (FBI)  
**Cc:** [REDACTED] (OPE) (FBI) [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
**Subject:** RE: CVE Website Docs for Thursday

Thank you [REDACTED]  
This is fabulous! Very much appreciate it and you.

😊  
[REDACTED]

---

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Monday, November 09, 2015 3:23 PM  
**To:** [REDACTED] (INSD) (FBI)  
**Cc:** [REDACTED] (OPE) (FBI) [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
**Subject:** CVE Website Docs for Thursday  
[REDACTED]

Per our discussion today, here are the files you requested for your conference on Thursday.

- Survey for soliciting feedback
- Slide deck for brief overview of the site (link in the attached e-mail)
- URL and login information (please do not share)
  - o URL: <https://cve.fbi.gov>
  - o Username: [REDACTED]
  - o Password: [REDACTED]

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Let me know if you need anything else.

Thanks,

[REDACTED] MSPM

Management and Program Analyst  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office: [REDACTED]

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Monday, November 09, 2015 3:25 PM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (OPE) (FBI);  
**Subject:** (FD) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI)  
RE: Don't be a Puppet --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

[REDACTED]

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b7C

Can we check with the ADIC with respects to sharing a short version of the below with DOJ?

A/Section Chief  
Counterine Violent Extremism Section

[REDACTED]  
[REDACTED]

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, November 09, 2015 3:11 PM  
**To:** [REDACTED] (CG)(FBI); [REDACTED] (OPE) (FBI); [REDACTED] (FD)(FBI);  
[REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI)  
**Subject:** FW: Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

Here is some good news. I'll see if New York can provide a list of who they briefed today.

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**From:** [REDACTED] (NY) (FBI)  
**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

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I hope you find this feedback useful. Thank you again for your help.

SA [redacted]  
Executive Staff Unit/Community Outreach  
New York Office

[redacted] desk  
cell

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, November 09, 2015 3:30 PM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OPA) (FBI)  
**Subject:** (FD) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI)  
RE: Don't be a Puppet --- UNCLASSIFIED

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**SentinelCaseId:** TRANSITORY RECORD

**Classification:** UNCLASSIFIED

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TRANSITORY RECORD

The initial focus group saw the full complement of IT terror groups, who asked that we pare it down. I suggest re-adding:

Shining Path (Peru)  
Jemaah Islamiyah (Phillipines)  
Basque Fatherland and Liberty (ETA) - Portugal/ Spain

That would give the website full geographical coverage...all continents represented.

Thoughts??

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, November 09, 2015 3:11 PM  
**To:** [REDACTED] (CG)(FBI); [REDACTED] (OPE) (FBI); [REDACTED] (FD)(FBI); [REDACTED]  
[REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI)  
**Subject:** FW: Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

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**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

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I hope you find this feedback useful. Thank you again for your help.

SA [redacted]  
Executive Staff Unit/Community Outreach  
New York Office

b6  
b7C

[redacted]  
- desk  
- cell

=====  
Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Monday November 09, 2015 3:47 PM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (OPA) (FBI); [REDACTED] (DO)  
**Subject:** (FBI) [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI)  
RE: Don't be a Puppet --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

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b7C

**Classification:** UNCLASSIFIED

=====  
TRANSITORY RECORD

Music to my ears! That's fabulous – thanks for the ray of sunshine, [REDACTED]

[REDACTED]  
Management & Program Analyst  
JEH Bldg Rm [REDACTED]

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Monday, November 09, 2015 3:30 PM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (CG)(FBI); [REDACTED] (FD)(FBI); [REDACTED]  
[REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI)  
**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

**Classification:** UNCLASSIFIED

=====  
TRANSITORY RECORD

b6  
b7C

The initial focus group saw the full complement of IT terror groups, who asked that we pare it down. I suggest re-adding:

Shining Path (Peru)  
Jemaah Islamiyah (Phillipines)  
Basque Fatherland and Liberty (ETA) - Portugal/ Spain

That would give the website full geographical coverage...all continents represented.

Thoughts??

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, November 09, 2015 3:11 PM  
**To:** [REDACTED] (CG)(FBI); [REDACTED] (OPE) (FBI); [REDACTED] (FD)(FBI); [REDACTED]  
[REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI)  
**Subject:** FW: Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

Here is some good news. I'll see if New York can provide a list of who they briefed today.

**From:** [REDACTED] (NY) (FBI)  
**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

[REDACTED]

Thank you so much for your help this morning. The ADIC, Diego Rodriguez, and SAC Greg Ehrie (who happened to be down at HQ involved in some of the initial stages of developing this project) addressed our Muslim Leaders' Council, after which I walked them through the "Don't be a Puppet" program.

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b5

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I hope you find this feedback useful. Thank you again for your help.

SA [REDACTED]  
Executive Staff Unit/Community Outreach  
New York Office

b6  
b7C

[REDACTED]  
desk  
cell

=====

Classification: UNCLASSIFIED

=====

Classification: UNCLASSIFIED

=====

Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

From: [REDACTED] (OPA) (FBI)  
Sent: Monday, November 09, 2015 4:27 PM  
To: [REDACTED] (FD) (FBI) [REDACTED] (OPE) (FBI)  
[REDACTED] (DO) (FBI) [REDACTED] (OPA) (FBI); [REDACTED] (OPA) (FBI)  
Subject: RE: Don't be a Puppet --- UNCLASSIFIED

SentinelCaselid: TRANSITORY RECORD

b6  
b7C

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

I called two field offices, St. Louis and Houston, and both are happy to host a local focus group [REDACTED] and I will reach out to others tomorrow.

From: [REDACTED] (FD)(FBI)  
Sent: Monday, November 09, 2015 3:47 PM  
To: [REDACTED] (OPE) (FBI) [REDACTED] (OPA) (FBI); [REDACTED] (CG)(FBI)  
[REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI)  
Subject: RE: Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

b6  
b7C

Music to my ears! That's fabulous – thanks for the ray of sunshine [REDACTED]

[REDACTED]  
*Management & Program Analyst*  
JEH Bldg Rm [REDACTED]

From: [REDACTED] (OPE) (FBI)  
Sent: Monday, November 09, 2015 3:30 PM  
To: [REDACTED] (OPA) (FBI) [REDACTED] (CG)(FBI); [REDACTED] (FD)(FBI)  
[REDACTED] (OPA) (FBI); [REDACTED] (OPA)(FBI)  
Subject: RE: Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

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Basque Fatherland and Liberty (ETA) - Portugal/ Spain

That would give the website full geographical coverage...all continents represented.

Thoughts??

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, November 09, 2015 3:11 PM  
**To:** [REDACTED] (CG)(FBI) [REDACTED] (OPE) (FBI); [REDACTED] (FD)(FBI), [REDACTED]  
[REDACTED] (OPA) (FBI) [REDACTED] (OPA)(FBI)  
**Subject:** FW: Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

Here is some good news. I'll see if New York can provide a list of who they briefed today.

**From:** [REDACTED] NY) (FBI)  
**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD



Thank you so much for your help this morning. The ADIC, Diego Rodriguez, and SAC Greg Ehrie (who happened to be down at HQ involved in some of the initial stages of developing this project) addressed our Muslim Leaders' Council, after which I walked them through the "Don't be a Puppet" program.

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b5

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I hope you find this feedback useful. Thank you again for your help.

SA

Executive Staff Unit/Community Outreach  
New York Office

b6  
b7C

[redacted]  
desk  
cell

=====

Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] OPA) (FBI)  
**Sent:** Monday, November 09, 2015 5:01 PM  
**To:** [REDACTED] (NY) (FBI)  
**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

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b7C

**SentinelCaseId:** TRANSITORY RECORD

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

Thank you so much for this great feedback. Following up on my voicemail, we have a few questions.

First, would it be possible to get a list of those invited to the meeting today? The CVE office is keeping a tally of how many people, representing what groups, have provided feedback on the site. This will help us persuade some at DOJ who are hesitant to support the program.

Second, the CVE office would like to know if they can send some or all of your email below to DOJ. Would your ADIC be ok with this?

Third, what was the change the group would like to see? You mentioned one slide was problematic.

Thanks again,

[REDACTED]

**From:** [REDACTED] (NY) (FBI)  
**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

[REDACTED]

Thank you so much for your help this morning. The ADIC, Diego Rodriguez, and SAC Greg Ehrie (who happened to be down at HQ involved in some of the initial stages of developing this project) addressed our Muslim Leaders' Council, after which I walked them through the "Don't be a Puppet" program.

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[REDACTED]

b5

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I hope you find this feedback useful. Thank you again for your help.

SA [redacted]  
Executive Staff Unit/Community Outreach  
New York Office

[redacted] desk  
cell

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b7C

=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

[REDACTED] RMD) (FBI)

b6  
b7C

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 12:09 PM  
**To:** [REDACTED] RMD) (FBI)  
**Subject:** FW: Web Portal Review

CVE FOIA

---

**From:** [REDACTED] INSD) (FBI)  
**Sent:** Tuesday, November 10, 2015 8:23 AM  
**To:** [REDACTED] OPE) (FBI)  
**Subject:** FW: Web Portal Review

[REDACTED]  
[REDACTED] sent this to me by mistake...it is for you....

Thanks

---

**From:** [REDACTED] CG) (FBI)  
**Sent:** Monday, November 09, 2015 3:35 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED] INSD) (FBI)  
**Subject:** RE: Web Portal Review

Yes. [REDACTED] ccd here will get it from you.

--

----- Original message -----

From: [REDACTED]  
Date: 11/09/2015 3:02 PM (GMT-05:00)  
To: [REDACTED] (CG) (FBI)" [REDACTED]  
Subject: Re: FW: Web Portal Review

Hi, thanks.

b6  
b7C

Do you need any information for me, like a driver's license number or social security number? And can you please forward the address? Thank you.

[REDACTED]

On Nov 9, 2015 2:55 PM, [REDACTED] (CG) (FBI)" [REDACTED] wrote:  
When: Thursday, November 12, 2015 10:00 AM-11:30 AM (UTC-05:00) Eastern Time (US & Canada).  
Where: FBI HQ

Note: The GMT offset above does not reflect daylight saving time adjustments.

\*~\*~\*~\*~\*~\*~\*~\*

-----Original Appointment-----

**From:** [REDACTED] (CG) (FBI)  
**Sent:** Monday, November 09, 2015 1:55 PM

**To:** [REDACTED] (OPE) (FBI); [REDACTED] (INSD) (FBI); [REDACTED]  
[REDACTED] (ODAG) (JMD) [REDACTED] (NSD); [REDACTED] (OPE) (FBI)

**Subject:** Web Portal Review

**When:** Thursday, November 12, 2015 10:00 AM-11:30 AM (UTC-05:00) Eastern Time (US & Canada).

**Where:** FBI HQ

b6  
b7C

Please send your bio info to MAPA [REDACTED]

[REDACTED] (RMD) (FBI)

From: [REDACTED] (OPE) (FBI)  
Sent: Tuesday, April 05, 2016 9:44 AM  
To: [REDACTED] (RMD) (FBI)  
Subject: FW: Focus Group - Thursday

CVE FOIA

b6  
b7C

From [REDACTED] (OPE) (FBI)  
Sent: Tuesday, November 10, 2015 8:45 AM  
To: [REDACTED] (ODAG) (JMD); [REDACTED] (NSD) (JMD); [REDACTED] (ODAG) (JMD); [REDACTED] (ODAG) (JMD); [REDACTED]  
(CRT) [REDACTED] (CRT); [REDACTED] (ODAG) (JMD); [REDACTED] (CG) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
Cc: [REDACTED] (FD) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (INSD) (FBI); [REDACTED]  
(OPE) (FBI); [REDACTED] (OPE) (FBI)  
Subject: Focus Group - Thursday

[REDACTED]

The FBI's Office of Public Affairs and the Office of Partner Engagement will host a focus group on Thursday, 12 November 2015, at FBIHQ for local leaders, including representatives from WORDE.

The focus group was coordinated through the Washington Field Office and its Community Outreach coordinators.

The focus group will commence at 10 am.

Providing for your situational awareness.

Thanks...

b6  
b7C

[REDACTED]  
Supervisory Intelligence Analyst  
Countering Violent Extremism Office  
Federal Bureau of Investigation  
[REDACTED]

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 12:09 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: Focus Group - Thursday

CVE FOIA

b6  
b7C

---

**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday, November 10, 2015 8:58 AM  
**To:** [REDACTED] (NSD) (JMD)  
**Subject:** FW: Focus Group - Thursday

---

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, November 10, 2015 8:45 AM  
**To:** [REDACTED] (ODAG) (JMD); [REDACTED] (NSD) (JMD); [REDACTED] (ODAG) (JMD);  
(CRT); [REDACTED] (CRT); [REDACTED] (ODAG) (JMD); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
**Cc:** [REDACTED] (ODAG) (JMD); [REDACTED] (CG) (FBI); [REDACTED] (DO) (FBI);  
[REDACTED] (FD) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (INSD) (FBI); [REDACTED]  
**Subject:** Focus Group - Thursday  
[REDACTED]

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b7C

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Providing for your situational awareness.

Thanks...

[REDACTED]  
Supervisory Intelligence Analyst  
Countering Violent Extremism Office  
Federal Bureau of Investigation  
[REDACTED]

[REDACTED] (RMD) (FBI)

---

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 12:10 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: Web Portal Review

CVE FOIA

b6  
b7C

-----Original Appointment-----

**From:** [REDACTED] NSD) (FBI)  
**Sent:** Tuesday, November 10, 2015 9:14 AM  
**To:** [REDACTED] (CG) (FBI)  
**Subject:** Declined: Web Portal Review  
**When:** Thursday, November 12, 2015 10:00 AM-11:30 AM (UTC-05:00) Eastern Time (US & Canada).  
**Where:** FBI HQ

I will be at Rutgers

[REDACTED] (OGC) (FBI)

b6  
b7C

From: [REDACTED] (OGC)(FBI)  
Sent: Tuesday, November 10, 2015 9:59 AM  
To: [REDACTED] (CG)(FBI); [REDACTED] (DI)(FBI);  
[REDACTED] (DI)(FBI)  
Subject: RE: Don't be a Puppet --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

Classification: UNCLASSIFIED

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TRANSITORY RECORD

Good news, [REDACTED] thanks. Consistent with my own personal assessment. I will share with my management for their awareness.

[REDACTED]  
Assistant General Counsel  
OGC – National Security Law Branch

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b7C

Confidentiality Statement: This message is transmitted to you by the Office of the General Counsel of the Federal Bureau of Investigation. The message, along with any attachments, may be confidential and legally privileged. If you are not the intended recipient of this message, please destroy it promptly without further retention or dissemination (unless otherwise required by law). Please notify the sender of the error by a separate e-mail or by calling [REDACTED]

From: [REDACTED] (CG)(FBI)  
Sent: Monday, November 09, 2015 3:26 PM  
To: [REDACTED] (DI)(FBI); [REDACTED] (OGC)(FBI); [REDACTED] (DI)(FBI)  
Subject: FW: Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

A/Section Chief  
Countering Violent Extremism Section

O [REDACTED]  
C [REDACTED]

b6  
b7C

From: [REDACTED] (OPA) (FBI)  
Sent: Monday, November 09, 2015 3:11 PM  
To: [REDACTED] (CG)(FBI); [REDACTED] (OPE) (FBI); [REDACTED] (FD)(FBI); [REDACTED]

[ ] (OPA) (FBI) [ ] (OPA)(FBI)  
**Subject:** FW: Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

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TRANSITORY RECORD

Here is some good news. I'll see if New York can provide a list of who they briefed today.

**From:** [ ] (NY) (FBI)  
**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [ ] (OPA) (FBI)  
**Cc:** [ ] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

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TRANSITORY RECORD

[ ]

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[ ]

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SA [ ]  
Executive Staff Unit/Community Outreach  
New York Office

b6  
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[ ] desk  
[ ] cell

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

---

From: [REDACTED] (OPE) (FBI)  
Sent: Tuesday, April 05, 2016 12:10 PM  
To: [REDACTED] (RMD) (FBI)  
Subject: FW: CVE Website Docs for Thursday

b6  
b7C

CVE FOIA

---

From: [REDACTED] (INSD) (FBI)  
Sent: Tuesday, November 10, 2015 10:21 AM  
To: [REDACTED] (FD) (FBI)  
Subject: RE: CVE Website Docs for Thursday

[REDACTED]

Yesterday there was talk about an updated definition for CVE.  
On page 2 of the slide deck , there is a definition. Is that the current one?

Thanks

[REDACTED]

---

From: [REDACTED] (FD) (FBI)  
Sent: Monday, November 09, 2015 3:23 PM  
To: [REDACTED] (INSD) (FBI)  
Cc: [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
Subject: CVE Website Docs for Thursday

[REDACTED]

Per our discussion today, here are the files you requested for your conference on Thursday.

- Survey for soliciting feedback
- Slide deck for brief overview of the site (link in the attached e-mail)
- URL and login information (please do not share)
  - o URL: <https://cve.fbi.gov>
  - o Username: [REDACTED]
  - o Password: [REDACTED]

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b7E

Let me know if you need anything else.

Thanks,

[REDACTED]

MSPM

Management and Program Analyst  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office: [REDACTED]

b6  
b7C

[REDACTED] (RMD) (FBI)

b6  
b7C

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 12:10 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: CVE Website Docs for Thursday

CVE FOIA

---

**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday, November 10, 2015 10:24 AM  
**To:** [REDACTED] (FD) (FBI)  
**Subject:** RE: CVE Website Docs for Thursday

Yes, please send me the most updated slide deck you have  
Thanks

Also, any word about the laptop/thumbdrive, etc.....issue?

Thanks

---

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Tuesday, November 10, 2015 10:23 AM  
**To:** [REDACTED] (INSD) (FBI)  
**Subject:** RE: CVE Website Docs for Thursday

b6  
b7C

The new definition is of "CVE" the older definition is of "violent extremism". We just put the change request (for the new definition) and it was fixed overnight. Do you need an updated slide deck?

[REDACTED] MSPM

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office: [REDACTED]

---

**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday, November 10, 2015 10:21 AM  
**To:** [REDACTED] (FD) (FBI)  
**Subject:** RE: CVE Website Docs for Thursday

[REDACTED]  
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b6  
b7C

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**From:** [REDACTED] (FD) (FBI)  
**Sent:** Monday, November 09, 2015 3:23 PM

**To:** [REDACTED] (INSD) (FBI)  
**Cc:** [REDACTED] (OPE) (FBI) [REDACTED] (DO) (FBI) [REDACTED] (DO) (FBI)  
**Subject:** CVE Website Docs for Thursday

[REDACTED]

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- URL and login information (please do not share)
  - o URL: <https://cve.fbi.gov>
  - o Username: [REDACTED]
  - o Password: [REDACTED]

b6  
b7C  
b7E

Let me know if you need anything else.

Thanks

[REDACTED]  
**MSPM**

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office: [REDACTED]

[REDACTED] (RMD) (FBI)

---

From: [REDACTED] OPE) (FBI)  
Sent: Tuesday, April 05, 2016 12:10 PM  
To: [REDACTED] (RMD) (FBI)  
Subject: FW: CVE Website Docs for Thursday

CVE FOIA

b6  
b7C

---

From: [REDACTED] INSD) (FBI)  
Sent: Tuesday, November 10, 2015 11:04 AM  
To: [REDACTED] (FD) (FBI)  
Cc: [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
Subject: RE: CVE Website Docs for Thursday

Thank you [REDACTED] this is all good

Thanks!

☺

[REDACTED]

---

From: [REDACTED] FD) (FBI)  
Sent: Tuesday, November 10, 2015 11:01 AM  
To: [REDACTED] (FD) (FBI); [REDACTED] (INSD) (FBI)  
Cc: [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
Subject: RE: CVE Website Docs for Thursday

All,

We updated the website last night with a new definition of CVE. I just updated the slides from yesterday to reflect this change. To access the power point, please click the link in the attached e-mail.

[REDACTED] in response to your question about laptop/thumb-drive, etc., we discussed two options yesterday:

- 1) laptop with internet access ~ demo live website
- 2) laptop without internet access ~ run updated slide show

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Since the laptop your team has does not have internet access, I thought we had decided to use the slide deck. I did provide the username, password and URL just in case you were able to get the WIFI capabilities turned on. Unfortunately, OPA does not have spare laptops or air cards to issue.

Please let me know if I can be of any further assistance,

[REDACTED]

**MSPM**

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office [REDACTED]

---

From: [REDACTED] (FD) (FBI)  
Sent: Monday, November 09, 2015 3:23 PM  
To: [REDACTED] (INSD) (FBI)

Cc: [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)

Subject: CVE Website Docs for Thursday

[REDACTED]

Per our discussion today, here are the files you requested for your conference on Thursday.

- Survey for soliciting feedback
- Slide deck for brief overview of the site (link in the attached e-mail)
- URL and login information (please do not share)
  - o URL: <https://cve.fbi.gov>
  - o Username: [REDACTED]
  - o Password: [REDACTED]

b6  
b7C  
b7E

Let me know if you need anything else.

Thanks,

[REDACTED] MSPM

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office: [REDACTED]

[REDACTED] (FD) (FBI)

b6  
b7C

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Tuesday, November 10, 2015 1:43 PM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (FD)(FBI); [REDACTED] (OPA)  
**Subject:** (FBI); [REDACTED] (CG)(FBI)  
FW: Don't be a Puppet --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

The ADIC NY is fine with you sharing the feedback from their discussion yesterday. The list of attendees and some of their suggested edits is below.

**From:** [REDACTED] (NY) (FBI)  
**Sent:** Tuesday, November 10, 2015 12:55 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

The CVE group is more than welcome to share my email, and the ADIC concurs with this.

b5

If you need anything else, or would like to speak directly about this, please let me know. We would be willing to show it to others if you so desire so as to cast a wider net.

[REDACTED]  
b6  
b7C

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, November 09, 2015 5:01 PM  
**To:** [REDACTED] (NY) (FBI)  
**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

Thank you so much for this great feedback. Following up on my voicemail, we have a few questions.

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Third, what was the change the group would like to see? You mentioned one slide was problematic.

Thanks again,

[REDACTED]

**From:** [REDACTED] (NY) (FBI)  
**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

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TRANSITORY RECORD

[REDACTED]

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To say that it was well-received would be an understatement. They all felt that it was exactly the kind of thing they wanted to see in the public and private (including Islamic) schools. The only suggestion that they had, was that on the

[REDACTED]

They're eager to go out and dispel the rumors and promote it within their own communities. They also hope that perhaps a version for even younger individuals might be developed. One member, an African Muslim, informed us that

b5

there's a "Peace in Schools" bill in New York State right now that includes a similar, but not as well done program re: CVE. He's hoping that the local politicians at some point could see the FBI's presentation and also suggested that we bring in groups of teachers and community leaders to introduce the program to them prior to its release to the public.

It was the general consensus that they would like to see the FBI in front of the issue that popped up in the news about it. That they don't want to see it held up because of self-proclaimed activists who are providing incorrect information to the media. One of our members who is very active in his community, went so far as to say that if we changed the one slide, he would reach out to his many media contacts and start talking up the program immediately.

I hope you find this feedback useful. Thank you again for your help.

SA [redacted]  
Executive Staff Unit/Community Outreach  
New York Office  
[redacted] desk  
[redacted] cell

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b7C

=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Tuesday, November 10, 2015 1:43 PM  
**To:** [REDACTED] (NY) (FBI)  
**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

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b7C

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

This is very helpful. Many thanks.

**From:** [REDACTED] (NY) (FBI)  
**Sent:** Tuesday, November 10, 2015 12:55 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====  
TRANSITORY RECORD

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b5

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[REDACTED]

b6  
b7C

**From:** [REDACTED] (OPA) (FBI)

**Sent:** Monday, November 09, 2015 5:01 PM  
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**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

b6  
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Classification: UNCLASSIFIED

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Thanks again,

[REDACTED]

**From:** [REDACTED] (NY) (FBI)  
**Sept:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

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[REDACTED]

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SA [redacted]

Executive Staff Unit/Community Outreach  
New York Office

[redacted] desk  
[redacted] cell

b6  
b7C

=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

=====Classification: UNCLASSIFIED=====

[REDACTED] RMD) (FBI)

**From:** [REDACTED] OPA) (FBI)  
**Sent:** Tuesday, November 10, 2015 1:43 PM  
**To:** [REDACTED] OPE) (FBI); [REDACTED] FD) (FBI); [REDACTED] OPA)  
**Subject:** (FBI) [REDACTED] (DO) (FBI)  
FW: Don't be a Puppet --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

b6  
b7C

Classification: UNCLASSIFIED

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**Sent:** Tuesday, November 10, 2015 12:55 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

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TRANSITORY RECORD

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b6  
b7C

b5

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**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Monday, November 09, 2015 5:01 PM  
**To:** [REDACTED] (NY) (FBI)  
**Subject:** RE: Don't be a Puppet --- UNCLASSIFIED

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Classification: UNCLASSIFIED

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[REDACTED]

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**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

b6  
b7C

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

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[REDACTED]

b5

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CVE. He's hoping that the local politicians at some point could see the FBI's presentation and also suggested that we bring in groups of teachers and community leaders to introduce the program to them prior to its release to the public.

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I hope you find this feedback useful. Thank you again for your help.

SA [redacted]  
Executive Staff Unit/Community Outreach  
New York Office

b6  
b7C

[redacted] desk  
cell

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

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Classification: UNCLASSIFIED

=====

Classification: UNCLASSIFIED

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, November 10, 2015 2:49 PM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (FD) (FBI); [REDACTED]  
**Cc:** A. (OPA) (FBI)  
**Subject:** [REDACTED] (OGC) (FBI); [REDACTED] (DO) (FBI)  
FW: DRAFT CVE PAG --- UNCLASSIFIED

**SentinelCaseId:** NON-RECORD

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**Classification:** UNCLASSIFIED

[REDACTED]

See attached edits for consideration....

[REDACTED]

See edits on violent extremism definition....is that portrayed correctly?

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Tuesday, November 10, 2015 11:50 AM  
**To:** [REDACTED] (OPA) (FBI); [REDACTED] (CG) (FBI); [REDACTED] (OPE) (FBI); [REDACTED]  
[REDACTED] (FD) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (OPA) (FBI);  
[REDACTED] (DO) (FBI); [REDACTED] (OGC) (FBI)  
**Subject:** DRAFT CVE PAG --- UNCLASSIFIED

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**Classification:** UNCLASSIFIED

Hi, everyone – please find attached PAG for review. One question regards terminology. Both ‘VE’ and ‘CVE’ are included, so please feel free to edit as needed.



CVE\_PAG\_website  
6.docx

Thanks!

[REDACTED]

OPA/NPO

[REDACTED]

**Classification:** UNCLASSIFIED

**Classification:** UNCLASSIFIED



Federal Bureau of Investigation  
Office of Public Affairs  
National Press Office

***DELIBERATIVE PRODUCT***

**Public Affairs Guidance**

AD Michael P. Kortan  
SC Richard Quinn  
A/UC  
UC

b6  
b7C

November xx, 2015

**Topic:** Countering Violent Extremism FBI.gov Website

**Press Guidance:**

Talking points and Q & As below are **for internal use only**. Field office media reps should handle all local media queries, and SACs may respond to questions related to local matters only. This document should not be disseminated in this particular format and should be considered a guide for preparing SACs or others for media inquiries or interviews. As a reminder, comments should not be made regarding ongoing investigations or on cases outside of your respective field office.

Points of Contact:

- For Community Outreach: [redacted]
- For Media: [redacted]
- For CVE: [redacted]

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**Issue/Background:**

[redacted]  
b5

**Talking Points:**

[redacted]

b5

Objective of the Website

Terminology of 'Violent Extremism'

b5

Terminology of 'Counteracting Violent Extremism'

Q&As:

***Why was this program developed? What has the FBI been seeing to prompt this?***

b5

***What's the objective of this program?***

A large rectangular box with a black border, used for redacting sensitive information.

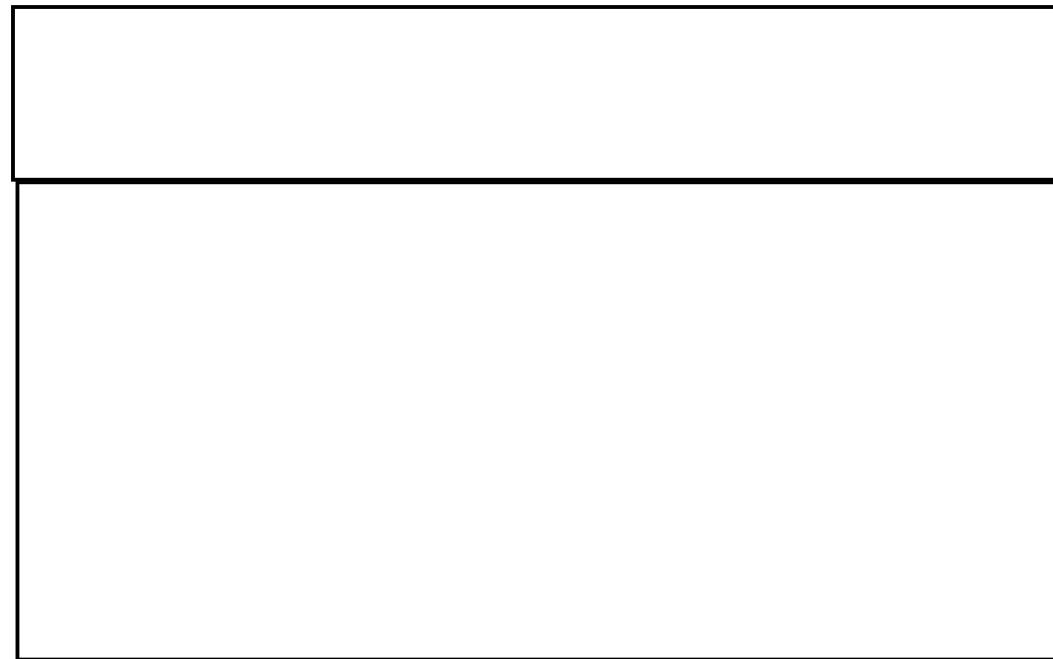
***Where does behavior information contained in the program come from? Why does the FBI target certain behaviors?***

b5

A medium-sized rectangular box with a black border, used for redacting sensitive information.

***Who is the intended audience for the curriculum?***

b5

A large rectangular box with a black border, used for redacting sensitive information. It is positioned directly below the previous redacted box.

***When does the site "go live" or become accessible to the public?***

b5

[Redacted]

***Who designed the site?***

[Redacted]

***Who reviewed the site and content before it was launched on FBI.gov? What was the general response?***

[Redacted]

b5

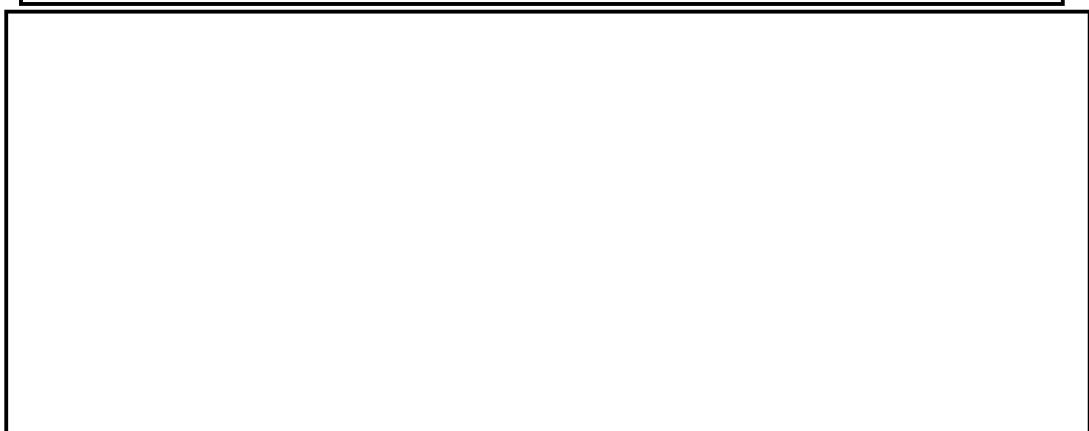
[Redacted]

***What can parents, guardians, and communities do to help keep an individual from going down a path of violent extremism?***

[Redacted]

b5

b5

A large, empty rectangular box with a black border, designed for writing an answer.

b5

A medium-sized, empty rectangular box with a black border, designed for writing an answer.

***What is the advantage of using a website for this information?***

b5

A small, empty rectangular box with a black border, designed for writing a brief answer.

**Will any of my personal identifying information be captured and stored by the FBI while using the site?**

**How can I sign up my school to use the site?**

b5

**How do I access and use the site?**

**What is the best way to view the site?**

b5

**What technology will I need to access the site?**

b5

**What other resources are connected to the new website?**

b5

[Redacted]

***Does the FBI have any CVE programs that focus on higher education?***

[Redacted]

***Is the program available in other languages than English?***

[Redacted]

***What are some key issues that field offices may experience with the deployment of this site?***

[Redacted]

b5

b5

***How will this program evolve? What are plans for the near future?***

**Technical Support**

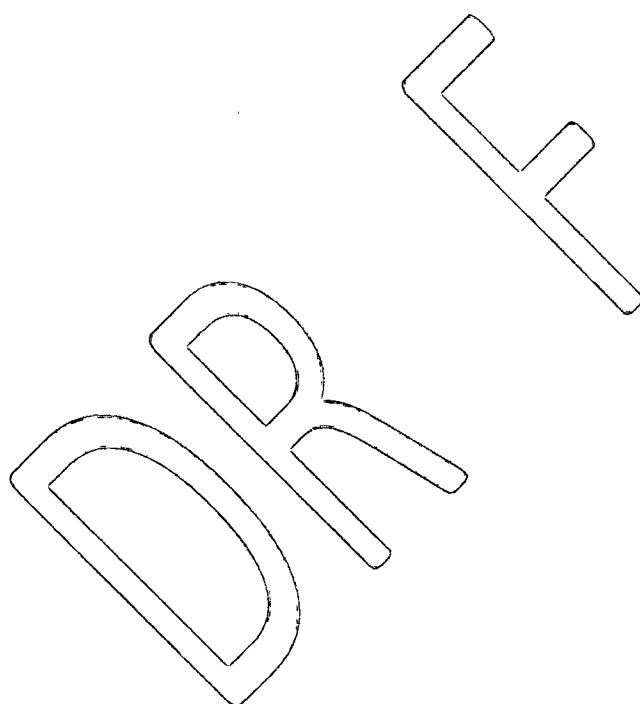
b5

***Why is the site stalled or stuck?***

b5

*Why isn't the site displaying correctly on my mobile device?*

b5



[REDACTED] RMD) (FBI)

b6  
b7C

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, April 05, 2016 12:11 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: CVE Website Docs for Thursday  
**Attachments:** CVE Website Survey\_Draft 2.docx; File Published!

CVE FOIA

---

**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday, November 10, 2015 3:25 PM  
**To:** [REDACTED] (NSD) (JMD)  
**Subject:** FW: CVE Website Docs for Thursday

---

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Monday, November 09, 2015 3:23 PM  
**To:** [REDACTED] (INSD) (FBI)  
**Cc:** [REDACTED] (OPE) (FBI) [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
**Subject:** CVE Website Docs for Thursday

[REDACTED]  
Per our discussion today, here are the files you requested for your conference on Thursday.

- Survey for soliciting feedback
- Slide deck for brief overview of the site (link in the attached e-mail)
- URL and login information (please do not share)
  - o URL: <https://cve.fbi.gov>
  - o Username: [REDACTED]
  - o Password: [REDACTED]

b6  
b7C  
b7E

Let me know if you need anything else.

Thanks,

[REDACTED] MSPM

Management and Program Analyst  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office: [REDACTED]

**"Don't Be a Puppet" Website Survey**

1. Do you think the material in the website is at the appropriate level for high school students?

*Circle One: Yes or No*

*If not, please explain.* \_\_\_\_\_

---

2. Which section or topic did you find *most* and *least* effective and why?

*Most effective and why:* \_\_\_\_\_

---

*Least effective and why:* \_\_\_\_\_

---

3. Did you find anything inaccurate or offensive in the website? If so, what?

---

---

4. Do you think any information is lacking or requires additional clarification? If so, what?

---

---

5. How would you rate the visual appeal and design of the website?

*(low) 1 2 3 4 5 6 7 8 9 10 (high)*

*Do you have any suggestions for improvement?* \_\_\_\_\_

---

---

6. Would you recommend the CVE website to high schools as an awareness mechanism to help students and communities?

*Circle One: Yes or No*

*If not, please explain.* \_\_\_\_\_

---

---

7. How would you market or socialize the website to high school students, parents, and/or faculty on a National Level?

---

---

**Thank you for your input!**

[REDACTED] (RMD) (FBI)

b6  
b7C

**From:** forms@subscriptions.fbi.gov  
**Sent:** Monday, November 09, 2015 3:22 PM  
**To:** [REDACTED] (FD) (FBI)  
**Subject:** File Published!

The file CVE\_Website\_Overview\_COSSs.pptx that you submitted is now published. You can access the file at [CVE\\_Website\\_Overview\\_COSSs-YOEIW2G7ZyMC.pptx](#) for 72 hours.

[REDACTED] (OGC) (FBI)

**From:** [REDACTED] (OGC) (FBI)  
**Sent:** Tuesday, November 10, 2015 3:41 PM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
[REDACTED] (CG) (FBI); [REDACTED] (FD) (FBI); [REDACTED] (INSD)  
**Subject:** (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
RE: DRAFT press language / VE website

I think this looks good. Only item I noted below was the discussion of Don't be a Puppet without context, but I don't know whether this is to be part of a larger document. No legal objections.

b6  
b7C

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, November 10, 2015 2:15 PM  
**To:** [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (CG) (FBI); [REDACTED] (FD)  
(FBI); [REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OGC)  
**Subject:** RE: DRAFT press language / VE website

[REDACTED]  
See two basic edits for consideration: shown in red

b5

**From:** [REDACTED] (DO) (FBI)  
**Sent:** Tuesday, November 10, 2015 1:59 PM  
**To:** [REDACTED] (DO) (FBI); [REDACTED] (CG) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (FD)  
(FBI); [REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OGC)  
**Subject:** (FBI)  
RE: DRAFT press language / VE website

b6  
b7C

All: Please find below DRAFT language to use 'if asked' by media. We have **not** provided to media at this point, pending any edits.

SHORT



[REDACTED] (OGC) (FBI)

---

**From:** [REDACTED] (OGC) (FBI)  
**Sent:** Tuesday, November 10, 2015 5:09 PM  
**To:** [REDACTED] (FD) (FBI)  
**Subject:** RE: DRAFT press language / VE website

Thanks, [REDACTED] And great job again today....

b6  
b7C

---

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Tuesday, November 10, 2015 4:56 PM  
**To:** [REDACTED] (OGC) (FBI)  
**Subject:** RE: DRAFT press language / VE website

Thanks [REDACTED] your input is noted and being added to the list.

[REDACTED] **MSPM**

*Management and Program Analyst*  
FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office: [REDACTED]

---

**From:** [REDACTED] (OGC) (FBI)  
**Sent:** Tuesday, November 10, 2015 3:48 PM  
**To:** [REDACTED] (CG) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
(FBI); [REDACTED] (FD) (FBI); [REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
(FBI)  
**Subject:** RE: DRAFT press language / VE website

b5  
b6  
b7C

By the way, the two things I noted as being minor constructive items for the portal today were as follows:

[REDACTED]

I personally don't know if the second one is necessary. And while the first is not necessary either, I believe it's an easy enough fix that makes sense to keep us above board with all groups who may lobby objections.

---

**From:** [REDACTED] (CG) (FBI)  
**Sent:** Tuesday, November 10, 2015 3:45 PM  
**To:** [REDACTED] (OGC) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
(FBI); [REDACTED] (FD) (FBI); [REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
(FBI)  
**Subject:** RE: DRAFT press language / VE website

Good here

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**Sent:** Tuesday, November 10, 2015 3:41 PM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (CG) (FBI);  
(FBI); [REDACTED] (FD) (FBI); [REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
(FBI)  
**Subject:** RE: DRAFT press language / VE website

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I think this looks good. Only item I noted below was the discussion of Don't be a Puppet without context, but I don't know whether this is to be part of a larger document. No legal objections.

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday, November 10, 2015 2:15 PM  
**To:** [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (CG) (FBI); [REDACTED] (FD)  
(FBI); [REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OGC)  
(FBI)  
**Subject:** RE: DRAFT press language / VE website

[REDACTED]

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See two basic edits for consideration: shown in red

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**From:** [REDACTED] (DO) (FBI)  
**Sent:** Tuesday, November 10, 2015 1:59 PM  
**To:** [REDACTED] (DO) (FBI); [REDACTED] (CG) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (FD)  
(FBI); [REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OGC)  
(FBI)  
**Subject:** DRAFT press language / VE website

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All: Please find below DRAFT language to use 'if asked' by media. We have **not** provided to media at this point, pending any edits.

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(FD) (FBI)

From: ExecSec (DO)(FBI)  
Sent: Thursday, November 12, 2015 10:11 AM  
To:

Cc:

Subject: DOJ EXEC SEC / TRIM Document : 15/DO/3841 : (Rec'd via email) Advising that the White House held a three-day summit on Countering Violent Extremism (CVE), to discuss concrete steps the U.S. and its partners can take to develop community-oriented app --- U  
Attachments: (Rec'd via email) Advising that the White House held a three-day summit on Countering Violent ~ oriented approached to counter hateful extremist.PDF  
Follow Up Flag: Follow up  
Flag Status: Flagged

Classification: UNCLASSIFIED

ACTION OFFICE: OPE

The above division, designated as the action office, is assigned the attached for preparation of a response over the signature of Assistant Attorney General, Peter J. Kadzik, for the Office of Legislative Affairs (OLA)/DOJ and approval by OLA/DOJ by the due date indicated below. The original will be forwarded to your division's point of contact. An information only copy is also being sent to OCA, Deputy Director, Associate Deputy Director, Chief of Staff, Deputy Chief of Staff, Special Counsel to the Director, EAD/NSB, EAD/IB, EAD/CCRS, EAD/HRB, OGC, TD, OPA, IOD, CID, TSC, DI, RPO, INSD, OIC, and CIRG.

IMPORTANT NOTE: If you represent an FBI Field Division and are receiving this e-mail, you are being provided a copy of correspondence which has come to the attention of the Director,

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or other FBI executive. You are not being tasked with any action in this regard by the FBI's Office of the Executive Secretariat. You are being provided a courtesy copy only.

Please be advised that DOJ has requested that FBI ExecSec provide contact information of the FBI person who authors the response to the attached Trim document. Therefore, the Division assigned to this Trim document must submit the name and contact information of the FBI staffer who authors the response. This information should be submitted when the final package is sent to FBI ExecSec for processing. FBI ExecSec will provide this information to DOJ when the package is forwarded to DOJ for signature. Please be advised that upon receipt of the package, DOJ personnel may reach out to the FBI contact if questions arise regarding the content of the response.

If this matter needs to be reassigned to another entity, the FBI ExecSec should be advised immediately (within 2 days of e-mail receipt). The ExecSec will need to know to whom the request should be reassigned, together with a point of contact (if known), and the original correspondence will need to be returned to ExecSec, Room 6147.

CHANGE EFFECTIVE 7/23/2012: At the request of OLA, all response documents must be created in Microsoft Word and must be prepared on OLA's letterhead supplied to the FBI by DOJ. See link below for this template.

**ACTION OFFICE INSTRUCTIONS:**

**A. Preparation of Response:**

**1. Prepare the following:**

-One response-undated on AAG/OLA letterhead, for the signature of the AAG/OLA, prepared on OLA's letterhead template

[https://intranet.fbinet.fbi/DO/exec\\_sec/templates/OLALetterhead.000.docx](https://intranet.fbinet.fbi/DO/exec_sec/templates/OLALetterhead.000.docx)

To use this template, you must save it as a new document in your personal directory.

-A DOJ envelope or mailing label,  
-A blocked yellow undated file copy, attaching the DOJ ExecSec control sheet and original incoming correspondence to the yellow file copy, and a copy of the incoming to each designated "courtesy copy" (cc), as appropriate. The yellow copy mail room block must be checked and initialed, and the TRIM number noted on the yellow (can be handwritten).

**2. At a minimum, the copy count must include the following copy designations:**

Trim XX/DO/XXXX  
1 - OLA, DOJ, Room 1338 - Encs.  
1 - (Your confirmation white copy, if desired)

**B. Routing of the Final Response Package:**

1. Route your final response package to the FBI ExecSec, Room 6147, who will ensure that the package is delivered to the Office of Congressional Affairs (OCA), Room 7240, for review/approval and to the OLA/DOJ for signature. The FBI ExecSec will ensure that the final response is delivered to the DOJ Executive Secretariat. The FBI requires that all Congressional responses be cleared through the OCA and DOJ policy requires that all Congressional responses be cleared through the OLA/DOJ.

2. You are required to forward an electronic copy of the response document via e-mail to the FBI ExecSec. DOJ has requested that this electronic response document be forwarded with the FBI's response documents.

-----< HP TRIM Record Information >-----

Record Number : 15/DO/3841  
Date Due : Tuesday, November 24, 2015  
Addressee : AD-Office of Partner Engagement (Addressee)  
Current Action : PREPARE RESPONSE PER INSTRUCTIONS (Responsibility of: Executive Secretariat, Due 11/24/2015 at 9:09 AM (7 days, 14 hours, 29 minutes))  
All Contacts : AD-Office of Partner Engagement (Addressee)  
Office of Congressional Affairs (Other)  
Deputy Director (Other)  
Associate Deputy Director (Other)  
Chief of Staff (Other)  
Deputy Chief of Staff (Other)  
EAD-National Security Branch (Other)  
EAD-Intelligence Branch (Other)  
EAD-Criminal, Cyber, Response, and Services (Other) Special Counsel to the Director (Other)  
EAD-Human Resources Branch (Other) Office of General Counsel (Other) AD-Training (Other)  
Office of Public Affairs (OPA) (Other) AD-International Operations Division (Other) AD-Criminal Investigative Division (Other) Terrorist Screening Center (Other) Directorate of Intelligence (Other) Resource Planning Office (Other) AD-Inspection (Other) AD-Office of Integrity and Compliance (Other) AD-CIRG (Other)  
Access DB or Workflow : 3142256  
From : MCCAUL, MICHAEL T.  
Constituent :  
Title (Free Text Part) : (Rec'd via email) Advising that the White House held a three-day summit on Countering Violent Extremism (CVE), to discuss concrete steps the U.S. and its partners can take to develop community-oriented approached to counter hateful extremist  
Date of Communication : Thursday, November 05, 2015  
Notes : SUBJECT: extremist ideologies that radicalize, recruit, or incite violence. The White House purposely did not invite the Director of the FBI. In the 9/11 Review Commission's 03/2015 report to the Director of the FBI, they found the FBI's CVE Office's "Fundamental law enforcement and intelligence responsibilities do not make it an appropriate vehicle for the social and prevention role in the CVE mission," and recommended that those responsibilities be transferred to DHS or other agencies. However, the FBI has started to pursue programs to expand its reach into America's classrooms. They are "developing a Web site designed to provide awareness about the dangers of violent extremist predators on the internet with input from students, educators, and community leaders" called "Don't be a Puppet." In an effort to increase transparency and gain a clearer understanding of the legal, civil liberties, privacy, and operational implications of the FBI's CVE activities, please provide the following information NLT 11/18/2015. (RN)  
"Thursday, November 12, 2015 at 9:14:36 AM (GMT-05:00) Hall, Carrie:"  
Related Records : Related to: 15/DO/396: Congressional from Chairman Michael T. McCaul, House Committee on Homeland Security, inviting FBI participation in the hearing entitled, "Countering Violent Islamist Extremism: The Urgent Threat of Foreign Fighters and Homegrown Terror," on  
Related to: 14/DO/3364: (Rec'd from DHS via email) Expressing concerns regarding the pilot project to counter violent extremism that was announced and Minneapolis was included for participation. Requesting DOJ to work with local communities, religious leaders, civil  
Related to: 14/DO/1792: Congressional from Congressman Michael T. McCaul, Committee on Homeland Security, regarding the forthcoming challenges with the National Strategy on Empowering Local Partners to Prevent Violent Extremism in the U.S., commonly referred to as

Related to: 11/DO/3446: Memorandum from Deputy Attorney General James M. Cole advising DOJ components to carefully review all training materials provided by their personnel, particularly training related to combating terrorism and countering violent extremism.

Related to: 15/DO/657: Congressional to Director Comey from Congressman Michael T. McCaul, Chairman, House Committee on Homeland Security, thanking CTD AD Michael Steinbach for testifying at a hearing on countering violent Islamic extremism. Commends AD Steinbach for

Related to: 15/DO/940: Letter to Director Comey from Jurgen Stock, Secretary General of INTERPOL, regarding his meeting with the Director at the White House Summit on Countering Violent Extremism, and inviting the Director to visit INTERPOL headquarters in France.

Related to: 11/DO/4634: (Rec'd from OLA via email) Regarding reports that DOJ and DoD have initiated reviews of all federal law enforcement and military counterterrorism training and educational programs - specifically regarding the cultural awareness of such programs

Related to: 14/DO/4157: Email to Chief of Staff [REDACTED] from [REDACTED] American Civil Liberties Union (ACLU), forwarding a coalition letter signed by more than 25 groups expressing concerns regarding the upcoming White House Summit on Countering Violent Extremism Programs. Providing recommendations that the White House and relevant agencies should take as a first step to addressing the concerns outlined in their letter. Ltr from

Related to: 15/DO/962: Memorandum for the Attorney General from Director Comey entitled, "Co-sign letter from the Attorney General and Secretary of Homeland Security regarding Countering Violent Extremism Programs."

Related to: 15/DO/3843: (Rec'd from CRT via email) (Unsigned) Expressing concerns regarding the new Federal Bureau of Investigation's (FBI) countering Violent Extremism (CVE) programs. Stating that on 10/16/15, the FBI convened a "Community Focus Group" comprised of faith

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Classification: UNCLASSIFIED

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**Department of Justice  
EXECUTIVE SECRETARIAT  
CONTROL SHEET**

**DATE OF DOCUMENT:** 11/05/2015      **WORKFLOW ID:** 3142256  
**DATE RECEIVED:** 11/05/2015      **DUE DATE:** 11/24/2015

**FROM:** The Honorable Michael McCaul\*  
U.S. House of Representatives  
Washington, DC 20515-0001

**TO:** AG

**MAIL TYPE:** Congressional Priority

**SUBJECT:** (Rec'd via email) Advising that the White House held a three-day summit on Countering Violent Extremism (CVE), to discuss concrete steps the U.S. and its partners can take to develop community-oriented approaches to counter hateful extremist ideologies that radicalize, recruit, or incite violence. The White House purposely did not invite the Director of the FBI. In the 9/11 Review Commission's 03/2015 report to the Director of the FBI, they found the FBI's CVE Office's "Fundamental law enforcement and intelligence responsibilities do not make it an appropriate vehicle for the social and prevention role in the CVE mission," and recommended that those responsibilities be transferred to DHS or other agencies. However, the FBI has started to pursue programs to expand its reach into America's classrooms. They are "developing a Web site designed to provide awareness about the dangers of violent extremist predators on the internet with input from students, educators, and community leaders" called "Don't be a Puppet." In an effort to increase transparency and gain a clearer understanding of the legal, civil liberties, privacy, and operational implications of the FBI's CVE activities, please provide the following information NLT 11/18/2015.

**DATE ASSIGNED** 11/09/2015      **ACTION COMPONENT & ACTION REQUESTED**  
FBI  
Prepare response for AAG/OLA signature.

**INFO COMPONENT:** OAG, OAG (Werner), ODAG, OLA, CRT

**COMMENTS:** ExecSec date/time stamp 11/05/2015 3:32PM

**FILE CODE:**

**EXECSEC POC:**

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One Hundred Fourteenth Congress  
U.S. House of Representatives  
Committee on Homeland Security  
Washington, DC 20515

November 5, 2015

The Honorable Loretta E. Lynch  
Attorney General of the United States  
U.S. Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530-0001

Dear Attorney General Lynch:

Earlier this year, the White House held a three-day summit on Countering Violent Extremism. According to the White House, the summit was an opportunity to discuss concrete steps the United States and its partners can take to develop community-oriented approaches to counter hateful extremist ideologies that radicalize, recruit, or incite violence. The White House made the decision to not invite the Director of the Federal Bureau of Investigation (FBI) because the Administration's approach to counter violent extremists is a "bottom-up approach" that is "premised on the notion that local officials and communities can be an effective bulwark against violent extremism."<sup>1</sup>

Moreover, in March 2015, the 9/11 Review Commission, in its report to the Director of the FBI, found the FBI's CVE Office's "fundamental law enforcement and intelligence responsibilities do not make it an appropriate vehicle for the social and prevention role in the CVE mission."<sup>2</sup> The Commission recommended that the primary social and prevention responsibility of the FBI's CVE mission be transferred to the Department of Homeland Security or other agencies that are more directly involved with community interaction.<sup>3</sup>

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<sup>1</sup> "F.B.I. Chief Not Invited to Meeting on Countering Violent Extremism," Michael S. Schmidt, The New York Times, Feb. 19, 2005.

<sup>2</sup> *The FBI: Protecting the Homeland in the 21<sup>st</sup> Century*, Bruce Hoffman, Edwin Meese, III, and Timothy Roemer, March 25, 2015.

<sup>3</sup> Id.

It is troubling to see the FBI is turning a deaf ear to both the White House and the 9/11 Review Commission and not only remains in the CVE space but is pursuing programs to expand its reach into America's classrooms. This week, I learned that the FBI "is developing a Website designed to provide awareness about the dangers of violent extremist predators on the Internet, with input from students, educators and community leaders."<sup>4</sup> Reportedly, this website, called "Don't Be A Puppet" is meant to be used by teachers and students to help the FBI prevent the violent extremism of youth.<sup>5</sup> According to the *Washington Post*, teachers and students in multiple Northern Virginia school districts were invited to preview the website. The *Post* also reported that the FBI would reach out to schools to see if they were interested in using the site within classrooms.<sup>6</sup> Reports indicate that the FBI is aiming for the site to be used in civics, social studies, and government classes.<sup>7</sup>

According to the U.S. Department of Education, a common refrain from educators is that they want to work with parents and students from diverse backgrounds and cultures, and to develop a shared responsibility for children's outcomes between home and school. As a former educator, I understand a teacher may be the only person that some students can trust. Also, while a teacher may be best-positioned to notice changes in a student's behavior, it is hard to see how having that teacher participate in a Federal law enforcement program would not chill relationships with students or, for that matter, undermine a supportive learning environment. Put simply, turning teachers into intelligence gathers and investigators has questionable value as a strategy for countering terrorism or violent extremism and may actually interfere with students involved in a range of risky behavior or in crisis turning away from that one person, a teacher, who might be able to make a difference.

Though I understand that plans for the website have been temporarily suspended, it is critical that you, as the leader of the Department of Justice, give personal attention to not only this program but also to the entirety FBI's CVE activities. Knowing your commitment to the Administration's countering violent extremism efforts, it is critical that you do oversight of the FBI's CVE activities, particularly with respect to the "Don't Be A Puppet" website. The FBI is responsible to you for its operations. As such, in an effort to increase transparency and gain a clearer understanding of the legal, civil liberties, privacy, and operational implications of the FBI's CVE activities, please review the FBI's CVE activities and provide the following information by November 18, 2015:

1. A timeline, from conception to implementation of the "Don't Be A Puppet" website.
2. Copies of any Privacy Impact Assessments prepared by DOJ's Chief Privacy and Civil Liberties Officer on any of the FBI's CVE programs.

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<sup>4</sup> "Muslim activists alarmed by the FBI's new game-like counterterrorism program for kids," Michelle Boorstein. *The Washington Post*, November 2, 2015.

<sup>5</sup> Id.

<sup>6</sup> Id.

<sup>7</sup> Id.

3. Information on the national educational organizations, education leaders, childhood development specialists, and psychologists, if any, who were consulted with respect to the development of the website.
4. The names and titles of the officials from the U.S. Department of Health and Human Services, if any, who were consulted with respect to the development of the website.
5. Information on any contractors involved in the development of the website, together with information on the scope of work that each contractor performed.
6. Information on any scientific validation studies conducted prior to November 1, 2015 on the anticipated efficacy of the website.

Additionally, please provide answers to the following questions:

1. Was the U.S. Department of Education involved in the creation of this website? If so, please provide the names and titles of individuals who gave the FBI advice and counsel on the implementation of this website. Also, please specify the nature of the involvement of such individuals.
2. Did DOJ's Chief Privacy and Civil Liberties Officer conduct a Privacy Impact Assessment on the use of the website "Don't Be A Puppet" or any other website aiming to dissuade youth from participating in violent extremist activity? If so, please provide a copy.
3. According to reports, the FBI conducted focus groups to preview the website. Please provide information on the dates, locations, and durations of each preview as well as corresponding information on the individuals or groups that participated in each preview. Also, please answer the following questions:
  - A) How did the FBI determine which groups and individuals to invite to the previews?
  - B) What groups and individuals declined to attend the previews?  
How did the FBI collect feedback from participants and what, if any, feedback was recorded?
4. Does the FBI use the Violent Extremist Risk Assessment instruments (VERA or VERA-2)? Under what circumstances does the FBI employ the VERA or VERA-2 factors? Has the FBI done any research (or contracted for research with outside entities) to evaluate the effectiveness of these instruments in the circumstances in which the FBI uses them? Were these tools used to inform or create any portions of the website?
5. It has been reported that the FBI contacted schools to see if they were interested in using the program and was aiming for it to be used in civics, social studies and government classes.

- a. If so, please provide the names and locations of each school that the FBI targeted for participation.
  - b. Also, please provide information on the schools that have agreed to participate and the number of teachers at each school that would participate.
  - c. Approximately how many students at participating schools are expected to use the site when it is introduced?
  - d. For participating schools, does the FBI envision teacher participation to be discretionary or would teachers at these schools be obligated to attend training and participate in the program?
  - e. Please provide the materials which were provided to schools who have confirmed participation or interest in the website.
  - f. It was also reported that the FBI has already showed the site to some teachers and students in Northern Virginia to get feedback. Please identify each school, including its location, where the website was viewed and any feedback that was recorded by the FBI.
6. Did the Domestic Terrorism Executive Committee have the opportunity to preview the website? If so, please provide the dates the DTEC previewed the website.
  7. Did the Assistant Attorney General for National Security preview this website? If so, please provide the dates the Assistant Attorney General previewed the website.
  8. Did the Assistant Secretary for Civil Rights at the U.S. Department of Education have the opportunity to preview the website? If so, please provide the dates the Assistant Secretary previewed the website.
  9. It has been reported that at a community meeting in October, groups were provided limited detail of the FBI's plan for "Shared Responsibility Committees". One task of the committee would be to identify youth that are prone to violent extremism.
    - A. Please provide the Chief Officer for Privacy and Civil Liberties Impact Assessment on the "Shared Responsibility Committees."
    - B. Has the Assistant Attorney General for National Security been involved in the creation or implementation of "Shared Responsibility Committees?"
    - C. Please provide the names of the child psychologists and behavior therapists that provided input to the FBI for the "Shared Responsibility Committee."

Thank you for your attention to this matter. If you have any questions about this request, please contact Hope Goins, Chief Counsel for Oversight at (202) 226-2616.

Sincerely,



Bennie G. Thompson  
Ranking Member  
Committee on Homeland Security

cc: The Honorable Arne Duncan  
Secretary  
U.S. Department of Education  
400 Maryland Avenue, SW  
Washington, DC 20202

cc: The Honorable John King  
Deputy Secretary  
U.S. Department of Education  
400 Maryland Avenue, SW  
Washington, DC 20202

**From:** DOJ Correspondence (SMO)  
**Sent:** Thursday, November 05, 2015 2:27:32 PM  
**To:** DOJExecSec (JMD)  
**CC:** [REDACTED] (JMD)  
**Subject:** FW: Oversight of FBI's CVE Role

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Pls log the attached. Thanks.

**From:** [REDACTED] [mailto:[REDACTED]]  
**Sent:** Thursday, November 05, 2015 1:18 PM  
**To:** DOJ Correspondence (SMO); olcainquiries@ed.gov  
**Cc:** [REDACTED]  
**Subject:** Oversight of FBI's CVE Role

Good Afternoon,

Attached please find a letter of correspondence to the attention of the Honorable Loretta E. Lynch of the Department of Justice. Should you have trouble viewing this file please contact me.

[REDACTED]  
*Intern | Committee on Homeland Security*  
Rep. Bennie G. Thompson (D-MS) | Ranking Member  
H2-117 Ford House Office Building  
Washington, DC 20515

[REDACTED]  
<http://chsdemocrats.house.gov> | @HomelandDems

[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPA) (FBI)  
**Sent:** Thursday November 12 2015 4:49 PM  
**To:** [REDACTED] (PD) (FBI)  
**Subject:** FW: Don't be a Puppet --- UNCLASSIFIED

**SentinelCaseId:** TRANSITORY RECORD

Classification: UNCLASSIFIED

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TRANSITORY RECORD

Here is the feedback from NY earlier this week.

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**From:** [REDACTED] (NY) (FBI)  
**Sent:** Monday, November 09, 2015 1:23 PM  
**To:** [REDACTED] (OPA) (FBI)  
**Cc:** [REDACTED] (NY) (FBI)  
**Subject:** Don't be a Puppet --- UNCLASSIFIED

Classification: UNCLASSIFIED

=====

TRANSITORY RECORD

[REDACTED]  
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Thank you so much for your help this morning. The ADIC, Diego Rodriguez, and SAC Greg Ehrie (who happened to be down at HQ involved in some of the initial stages of developing this project) addressed our Muslim Leaders' Council, after which I walked them through the "Don't be a Puppet" program.

To say that it was well-received would be an understatement. They all felt that it was exactly the kind of thing they wanted to see in the public and private (including Islamic) schools. The only suggestion that they had, was that on the

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They're eager to go out and dispel the rumors and promote it within their own communities. They also hope that perhaps a version for even younger individuals might be developed. One member, an African Muslim, informed us that there's a "Peace in Schools" bill in New York State right now that includes a similar, but not as well done program re: CVE. He's hoping that the local politicians at some point could see the FBI's presentation and also suggested that we bring in groups of teachers and community leaders to introduce the program to them prior to its release to the public.

It was the general consensus that they would like to see the FBI in front of the issue that popped up in the news about it. That they don't want to see it held up because of self-proclaimed activists who are providing incorrect information to the media. One of our members who is very active in his community, went so far as to say that if we changed the one slide, he would reach out to his many media contacts and start talking up the program immediately.

I hope you find this feedback useful. Thank you again for your help.

SA [REDACTED]

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Executive Staff Unit/Community Outreach  
New York Office

[redacted]  
desk  
cell

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[REDACTED] FD) (FBI)

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**From:** [REDACTED] (DO) (FBI)  
**Sent:** Friday, November 13, 2015 2:19 PM  
**To:** [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI)  
**Cc:** [REDACTED] (FD) (FBI); [REDACTED] (OPE) (FBI)  
**Subject:** Update re congressional briefings on new website

This week, we've had an aggressive schedule of outreach meetings re our website "Don't Be a Puppet: Pull Back the Curtain on Violent Extremism." These meetings have included Muslim leaders and inter-agency partners.

In talking with [REDACTED] from the CVE Section and with AD Kortan, we now feel comfortable providing a briefing/demo of the site to respond to congressional inquiries. We can discuss the best strategy for doing this.

Just a couple scheduling considerations - Most of the teams working on this will be doing other briefings the later part of next week, so any congressional briefings should be early next week or the following week (or later). Second, when scheduling demos of the website, more time is preferable to less. There is a lot of content to go through and once people start asking questions it can be challenging to cover everything. Too short of a discussion can lead to misunderstandings, but we've been consistently able to turn skeptics into supporters in our longer discussions.

Just give me shout when you have a few minutes to discuss the way forward.

Thanks,  
[REDACTED]

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[REDACTED] (OGC) (FBI)

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**From:** [REDACTED] (OGC) (FBI)  
**Sent:** Tuesday, November 17, 2015 11:38 AM  
**To:** [REDACTED] (FD) (FBI); [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI);  
[REDACTED] (DO) (FBI); [REDACTED] (CG) (FBI); [REDACTED] (INSD) (FBI);  
**Cc:** [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (OGC) (FBI);  
[REDACTED] (OGC) (FBI); [REDACTED] (OGC) (FBI)  
**Subject:** CVE Web Portal - Free Speech Slide

All,

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When is the next meeting scheduled for which you planned to showcase the web portal to someone?

Thanks,

[REDACTED]  
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Assistant General Counsel  
Office of the General Counsel, National Security Law Branch  
Federal Bureau of Investigation  
Phone: [REDACTED]

Confidentiality Statement: This message is transmitted to you by the Office of the General Counsel of the Federal Bureau of Investigation. The message, along with any attachments, may be confidential and legally privileged. If you are not the intended recipient of this message, please destroy it promptly without further retention or dissemination (unless otherwise required by law). Please notify the sender of the error by a separate e-mail or by calling [REDACTED]

**From:** [REDACTED] (FD) (FBI)  
**Sent:** Tuesday, November 10, 2015 2:39 PM  
**To:** [REDACTED] (OPE) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI);  
[REDACTED] (INSD) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (CG)  
[REDACTED] (FBI); [REDACTED] (OGC)  
**Subject:** RE: DRAFT press language / VE website

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b7C

[redacted] I'm good with [redacted] revised language.

Just curious, are there any plans in the works for a more "offensive" press approach?

[redacted] **MSPM**

*Management and Program Analyst*

FBI.gov & Internet Operations Unit | Office of Public Affairs  
Office [redacted]

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**From:** [redacted] (OPE) (FBI)  
**Sent:** Tuesday, November 10, 2015 2:15 PM  
**To:** [redacted] (DO) (FBI) [redacted] (DO) (FBI) [redacted] (CG) (FBI); [redacted] (DO) (FBI) [redacted] (FD) (FBI) [redacted] (INSD) (FBI); [redacted] (DO) (FBI); [redacted] (DO) (FBI) [redacted] (OGC)  
**Subject:** RE: DRAFT press language / VE website

[redacted]  
See two basic edits for consideration: shown in red

b5

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**From:** [redacted] (DO) (FBI)  
**Sent:** Tuesday, November 10, 2015 1:59 PM  
**To:** [redacted] (DO) (FBI) [redacted] (CG) (FBI) [redacted] (OPE) (FBI); [redacted] (DO) (FBI) [redacted] (FD) (FBI) [redacted] (INSD) (FBI); [redacted] (DO) (FBI) [redacted] (DO) (FBI); [redacted] (OGC)  
**Subject:** DRAFT press language / VE website

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b7C  
b5

All: Please find below DRAFT language to use 'if asked' by media. We have **not** provided to media at this point, pending any edits.



**UNCLASSIFIED//FOUO  
ATTORNEY-CLIENT & DELIBERATIVE PROCESS PRIVILEGED MATERIAL**

**OPA & CVE SECTION – BELOW IS A PROPOSED RE-WRITE OF THE WEBSITE'S PROTECTED SPEECH SLIDE,  
CURRENTLY TITLED 'FLYER.'**

b5

**UNCLASSIFIED//FOUO  
ATTORNEY-CLIENT & DELIBERATIVE PROCESS PRIVILEGED MATERIAL**

**UNCLASSIFIED//FOUO**  
**ATTORNEY-CLIENT & DELIBERATIVE PROCESS PRIVILEGED MATERIAL**



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**UNCLASSIFIED//FOUO**  
**ATTORNEY-CLIENT & DELIBERATIVE PROCESS PRIVILEGED MATERIAL**

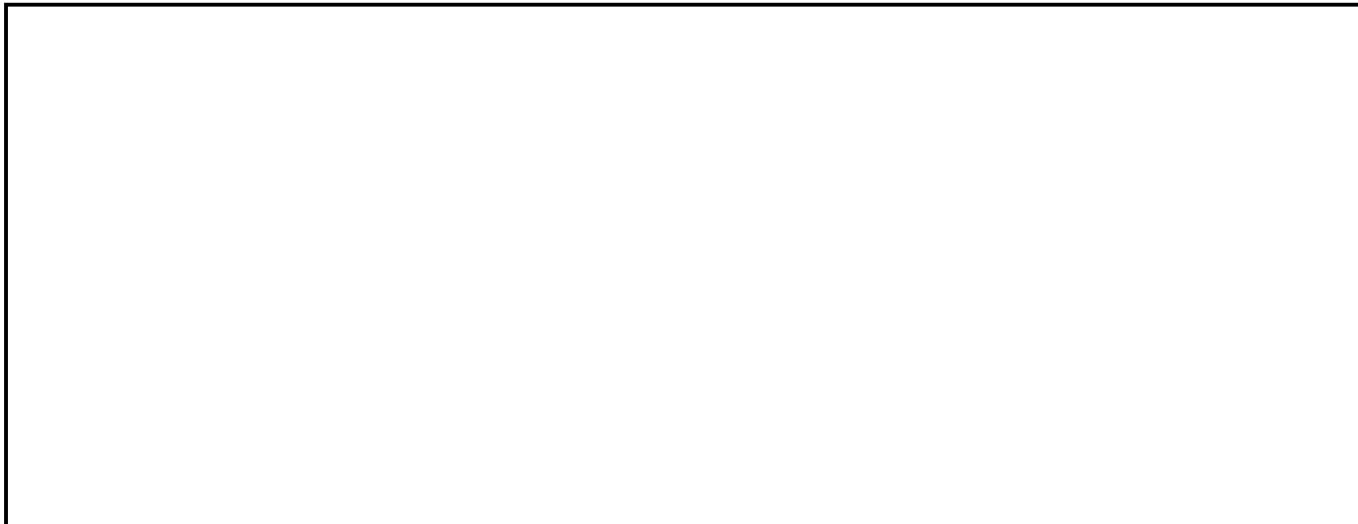
**UNCLASSIFIED//FOUO  
DELIBERATIVE PROCESS PRIVILEGED DOCUMENT**

**“Don’t Be a Puppet” – Consolidated DOJ Component Feedback**

**GENERAL**

b5

**UNCLASSIFIED//FOUO  
DELIBERATIVE PROCESS PRIVILEGED DOCUMENT**



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**UNCLASSIFIED//FOUO  
DELIBERATIVE PROCESS PRIVILEGED DOCUMENT**

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[REDACTED] (RMD) (FBI)

**From:** [REDACTED] (OPE) (FBI)  
**Sent:** Tuesday April 05 2016 12:12 PM  
**To:** [REDACTED] (RMD) (FBI)  
**Subject:** FW: [REDACTED] FBI - ISNA and Shoulder To Shoulder

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b7C

CVE FOIA

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**From:** [REDACTED] (INSD) (FBI)  
**Sent:** Tuesday November 17, 2015 3:23 PM  
**To:** [REDACTED] (CG) (FBI)  
**Subject:** RE: [REDACTED] FBI - ISNA and Shoulder To Shoulder

[REDACTED]  
Just heard back from OPA on this. Call [REDACTED] t [REDACTED] as soon as you get this  
[REDACTED]

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**From:** [REDACTED] (CG) (FBI)  
**Sent:** Tuesday, November 17, 2015 1:09 PM  
**To:** [REDACTED] (OPE) (FBI) [REDACTED] (OPE) (FBI) [REDACTED] (INSD) (FBI)  
**Cc:** [REDACTED] (DO) (FBI); [REDACTED] (DO) (FBI); [REDACTED] (UGC) (FBI) [REDACTED] (DO) (FBI)  
**Subject:** Fwd: [REDACTED] FBI - ISNA and Shoulder To Shoulder

Team  
Unless OPA objects let's see if the below listed people from ISNA can attend next week.

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----- Original message -----

From: [REDACTED]  
Date: 11/17/2015 11:39 AM (GMT-05:00)  
To: [REDACTED]  
Subject: [REDACTED] FBI - ISNA and Shoulder To Shoulder

[REDACTED] Hope all is well. thank you for the meeting last week on the FBI Web Portal - Dont Be a Puppet.

As discussed all of our mutual and shared goal is for National Security and Civil Rights.

As I mentioned in the meeting it would be very important to get formal feedback from ISNA and Shoulder To Shoulder  
I have ccd them all here

[REDACTED] President of Islamic Society of North America(ISNA) and Dallas Muslim Community Leader

[REDACTED] - National Director of ISNA Office of Interfaith and Community Alliances

[REDACTED] Secretary General, ISNA

[REDACTED] - ISNA Board Member and Interfaith/Govt Committee Member and Chicago area Muslim leader and Fmr Chair  
of Council of Muslim Organizations in Chicago and Chair of Chicago InterReligious Council

[REDACTED] Administrator, ISNA Office of Interfaith and Community Alliances

[REDACTED] Shoulder To Shoulder Interfaith Coalition for Civil Rights

Representing National Council of Churches, Union For Reform Judaism, and 25 National Faith Groups

<http://www.shouldertosouldercampaign.org/about/>

b6

b7C

PEACE

[REDACTED] Chair, Board of Trustees & Interfaith/Government/Media Committee Co-Chair, All Dulles Area Muslim Society(ADAMS)  
[www.adamscenter.org](http://www.adamscenter.org)

Board Member, Interfaith Conference of Metropolitan Washington(IFC)  
[www.ifcmw.org](http://www.ifcmw.org)

Board Member, Islamic Society of North America(ISNA)  
[www.isna.net](http://www.isna.net)

ADAMS Cub Scout/Boy Scout/Venture Crew Chairperson(COR), Pack/Troop/Crew 1576 and Troop 786  
[www.adamscenter.org/Youth/Scouts/Default.aspx](http://www.adamscenter.org>Youth/Scouts/Default.aspx)

Member At Large, Goose Creek District Committee, NCAC Boy Scouts of America  
[www.goosecreekdistrict.org](http://www.goosecreekdistrict.org)

The All Dulles Area Muslim Society (ADAMS), one of the largest Muslim communities/mosques in the DC Metro Area and in the United States, is a non-profit 501c (3) Organization that serves over 6000 families(25,000 people) with 10 branches in Virginia/DC - Ashburn, Crystal City, Fairfax, Greater Gainesville, North Reston, South Riding, Sterling/Herndon, Sully/Chantilly, Tysons Corner, and Washington DC. ADAMS is governed by a 13-member democratically elected Board of Trustees that includes both men and women. ADAMS Provides Religious services & education and social activities to several thousand people a week. ADAMS engages in regular interfaith, government relations, social services and community service, and has one of the largest Cub Scout, Boy Scout and Girl Scout programs in the DC Metro area. ADAMS Coordinates 22 Friday Prayers at 10 Locations. ADAMS Eid Prayers are attended by 15,000 to 25,000 People at 6 ADAMS Eid Holiday Locations. The ADAMS hosts the Adams Compassionate Healthcare Network(ACHN) Office and Clinic in partnership with ML Social Vision. ADAMS has two official seats on ACHN Board of Directors.

The InterFaith Conference of Metropolitan Washington(IFC), created in 1978, now brings together the Baha'i, Buddhist, Hindu, Islamic, Jain, Jewish, Latter-day Saints, Protestant, Roman Catholic, Sikh and Zoroastrian faith communities in this region to promote dialogue, understanding and a sense of community among persons of different faiths and to work cooperatively for social and economic justice in metropolitan Washington.